

PENNYCOOK (CHAIR) Heather

MVCI

Wanaka/Upper Clutha

Submitters Comment

With over 1,000,000 people travelling this route/year (from Haast to Wanaka), we have a desperate need for Public toilets in the Makarora Valley (northern) township. This need was articulated in our Makarora 2020 consultation with QLDC in 2004.

Stephen Quinn from QLDC has just made contact with the MVCI regarding a possible location and funding application via MBIE.(see attached e-mail).

We would like to see this matter given priority by QLDC as the amount of people using the roadsides for toileting has become extremely obvious anywhere that you stop enroute.

Heather Pennycook

From: Ross McRobie <ross.mcrobie@qldc.govt.nz>
Sent: 5 April 2017 7:30 p.m.
To: Heather Pennycook
Subject: Fwd: Makarora toilet

FYI

Ross McRobie B.Comm; CMInstD | Councillor & Chair Finance Audit and Risk Committee.
Queenstown Lakes District Council
M: [+64 27 432 9892](tel:+64274329892)
E: ross.mcrobie@qldc.govt.nz

Begin forwarded message:

From: Stephen Quin <Stephen.Quin@qldc.govt.nz>
Date: 5 April 2017 at 3:09:19 PM NZST
To: Ross McRobie <ross.mcrobie@qldc.govt.nz>
Subject: Makarora toilet

Hi Ross

Good to talk to you. As discussed we are looking at making an application to the MBIE Regional Mid-sized Tourism Facilities Grant Fund <http://www.mbie.govt.nz/info-services/sectors-industries/tourism/regional-mid-sized-tourism-facilities-grant-fund> to help provide for a better public toilet facility than what can be provided for by the QLDC budget in the draft AP. Without knowing the area very well, we have identified a possible location within the rectangle below, with a septic tank possibly being located in the grass area indicated by the dot. Can you please have a look and discuss with the community and let me know if this location is suitable or if there is a preferred option. Whilst putting a facility on the DoC land makes sense in many ways it would also mean that we would need to either have to be a leasee or a sub-leasee to DoC or its future tenant to keep servicing the facility, and would give us less assurance as to the future tenure of the asset in the location. Even if we were to arrange a peppercorn lease arrangement the lack of guaranteed land tenure at this time may be less of an attractive proposition for Council to invest in an asset in that location. DoC are also not allowed to request for this funding so could complicate our request.



Please let me know if you have any questions.

Regards

Stephen

Stephen Quin | Parks Planning Manager
Queenstown Lakes District Council
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E: stephen.quin@qldc.govt.nz

 **QUEENSTOWN
LAKES DISTRICT
COUNCIL**
www.qldc.govt.nz

PERCY Brylee

Wakatipu

Submitters Comment

It is very upsetting to hear about the plan to chlorination of the water here in the area, we have some of the best tasting water in the world now you are going to chorinate this we will then be charged for this in our rates for something that we do not want or need. we will end up spending money to buy water as we won't want to drink the water, hence causing more waste for the area to deal with as well.

PERKINS Graeme

RED BRIDGE HISTORIC RESERVE Group (a subcommittee
of Luggate Community Assoc.)

Wanaka/Upper Clutha

Submitters Comment

RED BRIDGE HISTORIC RESERVE Project

Please see the uploaded letter to Council.

Luggate Community Association
Re: RED BRIDGE HISTORIC RESERVE

To....

Mayor Jim Boulton, CEO Mike Theelan, QLDC Councillors, and the Wanaka Community Board.

As you may be aware the Luggate Community Association has taken on a supervisory role regarding the development of the areas around the Red Bridge – landscaping plans have been prepared by Anne Steven and funded to date by QLDC's APL Property's under Dan Cruickshank. LCA's Graham Taylor heads the LCA sub-committee to steer the project.

Interested parties are to date QLDC, DOC, Historic Places Trust (Matthew Sole), NZTA, Forest & Bird, Upper Clutha Tracks Trust, and the LCA.

Instead of constantly re-applying for funding for the different stages as they arise, we would like to suggest that Council set aside an annual improvement/maintenance budget of \$10,000 for us to progress the project over a period of several years. This would allow us, in consultation with Council, to engage contractors and pay for materials as needed, the project's progress being supplemented with efforts by our local working bees, and interested parties.

Priorities outlined after an on-site 24 March meeting were...

Carefully clear tree debris from the area adjacent to the car park and punt anchor site.

Selectively fell and trim up trees in this area.

Fence off sensitive historic sites on the NE side of the bridge.

Create and install signs explaining the project.

Spray broom and other noxious weeds –hemlock.

Install water system for future irrigation and toilet supply.

Begin to deal with Periwinkle on Southern side of bridge.

Site to be monitored by archaeologist and landscape architect

Sub-committee head Graham Taylor makes the further assessments....

“As I see it after further walks around the site, it is a big job, and there are several interlocking issues - pricing up the tree and debris clearing is difficult as it depends on having a clear working area to work from. Protection of the site depends on carefully clearing away the debris and trees from the Bridge back to the East of the site. The water scheme cannot be installed until the final physical ‘earth’ work is done, which cannot be done until the trees are cleared.

Therefore I would prefer to work to an annual improvement / maintenance budget of say \$10,000.00 with an annual task factor, achievement and review. (This was how we ran the Hawea Hall upgrade in the 1980’s as it enabled us to work through a major refurbishment at an achievable pace and very good value for money at the end of the day).

The water scheme is being priced and this is based on a Mono pump system which I am familiar with, with accompanying installation. It will be solar powered, able to handle the lift, and deliver approx. 30000 litres per day. The pump will be a submersible type and will be located beside the old punt staging near the bridge. The solar array will be gas controlled and will be mounted at the tank site which will have the benefit of long sunshine hours, the design enabling water to be fed across the bridge to the other reserve. The most important feature of any pumping system is that it is fit for purpose and accessible for maintenance.”

The LCA would appreciate Council’s consideration of our request for this annual set sum to be set aside for our **Red Bridge Historic Reserve** project.

Thanking you....

Graeme Perkins (Chair, Luggate Community Association)
Graham Taylor (Head Sub-Committee RBHR)

PERKINS Graeme

Wanaka/Upper Clutha

Submitters Comment

Chlorination for Luggate.

I understand the liability issue for Council, but would like to see other alternatives considered.

The majority of Luggate residents appear to be very "anti", however nobody wants to see an outbreak of illness stemming from e-coli or campylobacter etc. These "hot potato" issues always seem to have a polarising effect.

Please slow the whole process down, discuss alternative measures with us, and let our community have its say, demonstrating true democracy at work. This way we'll get a truly community-driven compromise solution.

PERKINS Graeme

Luggate Community Association

Wanaka/Upper Clutha

Submitters Comment

Growth & Infrastructure

The Luggate Hall

Following the recent initial Seismic Assessment on our Hall, the Luggate Community Assoc request that funds be now set aside by Council for any strengthening upgrade required following the next detailed assessment. Also that funds be now set aside in the case of a full demolishing and replacement of the Hall if it is required.

The Hall is vital to our community, well used and appreciated, and it is essential that there be no serious time-lag between assessment results and remedy. If funding is set aside and ready as part of this Annual Plan it will make for a speedy and smooth transition to a fully operative facility when the time comes.

Also it would be nice if our growing town was included in the Draft Annual Plan's Rates projections.

Thank you.

PERRIAM Rob

Wanaka/Upper Clutha

Submitters Comment

Before we get behind the eight ball with parking problems in Wanaka, can council not look at buying suitable property to build a carpark. There are suitable locations for a multi level carpark

1) Between the Patagonia Cafe and the White House Restaurant. This site may be subject to flooding but this problem has worked well in Queenstown. This site at present has two old shacks on it which are obviously rentals. I believe the mess is owned by an American lady.

2) The old fire station site would also work and would be flood free I believe it is owned by Maori interests so maybe they would like to build a multi storey carpark. Do Wilson Carpark people build them or just operate them for investors?

Wanaka Town Maintenance:

It is a concern that your contractors for the village do not seem to have qualified team leaders. The state of road verges, walkways etc in subdivisions like Peninsula Bay are at times a disgrace. If someone was to start at the main entrance off Hunter Crescent you would see what I mean. Self sown scruffy trees are becoming more prominent than the once beautiful shrubs. The green area on the south lower part of the subdivision has been fully irrigated but the old blokes on their ride on mowers just run over the large black rubber pipes and cut them to shreds. What a waste!!! The grass that the council is responsible for is left until it is so long that by not using catchers on the mowers they cover the concrete footpaths with unsightly grass.

In Looking Ahead projects the above do not require funding, they just need a contractor with a bit of common sense and a more reliable workforce.

Thank you for the opportunity to express my opinions.

Rob Perriam

Wanaka

PERRIMAN Kelvin

Wakatipu

Submitters Comment

I would like to oppose an introduction to have the Arrowtown water supply as a permanently chlorinated water supply. I understand that the water treatment plant was extensive upgraded around 3-4 years ago and an UV system was installed. I understand that there is a very small risk of e-coli in our water system and piping infrastructure within Arrowtown, however from what I have been informed this risk is very small. One of the great things about living in Arrowtown is that I can turn the tap on and drink water directly from that without the unpleasant and strong smelling effect of Chlorine which I have to say was pretty awful over the past few months. Please think carefully about this proposed change in the DP and for Arrowtown. I would like it recorded that as a consumer I am against chlorinating the Arrowtown water supply on a permanent basis. I do however accept that from time to time it maybe applicable to add chloride as a safety measure in times when the intake is affected by flooding or when the intake draw is low over intense summer months (something we haven't had to sorry about this past summer).

Again I understand the probable reaction post the Hasting water supply issues of last year, but stop and think about this, we don't need to be "knee jerk".

Thanks for the opportunity to address this important issue for Arrowtown.

PFEIFER Juliane

Wakatipu

Submitters Comment

Chlorinate the water

I hope that the voices of the Glenorchy community are counting on staying away from the idea to chlorinate the water. Our community is strictly against it (so as other affected communities too). The risk for pollution is so minimal that you hardly can call it a risk.

We should be proud and feeling privileged having the possibility to drink the worlds purest water without having to buy it in the supermarket. A bottling plant is planned just a couple of kilometres from our Glenorchy water source to fill up water and sell it overseas. I am aware, that those companies are having the possibility to test the water first before they sell it - but it is the same water!

Efforts should be put into it to keep our water sources clear and updated instead of accepting that the water is getting polluted due to old pipes and stock by "just" putting some chemicals in it to get rid of it without dealing with the actual problem (if it ever will occur). The GY water source is far away from any septic tanks and we don't have any sewage system in place which could be a risk for our water source. We are aware of the 24 h lack from testing to warning the people, but aren't there any other tests possible where you can get the results instantly? I am sure that some test strips exciting which tell straight away if the water is seriously contaminated or not.

To get up to the "Drinking water standards" which include using chlorinate shouldn't be valid for our drinking water as it is pure for us, as we drunk it the last centuries without any problems.

thank you very much!

PFEIFER Juliane

Wakatipu

Submitters Comment

I say NO to chlorination of our beautiful water. Spend the money in keeping the water clear instead of putting any chemicals into it we have to pay for!

PHILLIPS Amy

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

PHILLIPS Charlie

Study Queenstown

Wakatipu

Submitters Comment

See the attached document which outlines a submission to the Queenstown Lakes District Council regarding a funding allocation request for Study Queenstown.



SUBMISSION TO QUEENSTOWN LAKES DISTRICT COUNCIL ANNUAL PLAN

To: Queenstown Lakes District Council
Private Bag 50072, Queenstown 9348

Name of submitter: Study Queenstown

Address: [REDACTED]
Attention: Charlie Phillips

This is a submission request to the Queenstown Lakes District Council ("the Council") regarding a funding allocation for Study Queenstown.

Study Queenstown submits this application for supplementary funding of the Study Queenstown initiative set up in 2015. Staff wage funding is wholly borne by Education New Zealand (ENZ), however operational funding to grow and develop Queenstown as a world class study destination is expected to be generated from within the community to show commitment to ENZ's investment. As such Study Queenstown submits the following as background and reference to the funds sought.

International Education in Queenstown

Queenstown is a highly desirable study destination. Over the past 10 years, the international education industry has grown in Queenstown, with the establishment of several high quality independent tertiary providers. Among the local community, there is a strong desire to grow the education industry. This has been identified in several community documents including the Queenstown Lakes District Council's Economic Development Strategy. Study Queenstown's vision and objectives are in line with this formal community-wide strategy, which is underpinned by community visioning processes.

International education is New Zealand's fourth largest export industry, with an estimated direct contribution to GDP of \$4.28 billion¹. With over 100,000 international students enrolled throughout New Zealand in 2016 the industry has a significant economic impact, directly responsible for over 30,000 jobs.

The global market for international students is expanding, underpinned by significant growth in demand for education in China and India. In 2010, 4.2 million students studied at universities outside their home country, a 100% increase since 2002. This growth is projected to continue, with forecasts of between 7.2 million² to 8 million³ students seeking education outside their own country by 2025.

An effective full time equivalent student (EFT) in Queenstown contributes approximately \$45,000 to the local economy during an educational year. Queenstown's international education industry now hosts over 1200 students annually – with a total EFT of 650 students.

This equates to a local economy contribution of approximately \$29m⁵ each year.

1. Infometrics – "The Economic Impact of International Education 2015/16"

2/3. Bohm, Meares and Pearce (2002) The Global Student Mobility 2025 Report: Forecasts of the Global Demand for International Education, IDP quoted in UNESCO, Higher Education Crossing Borders, 2006.

4. Goddard, B. "Future Perspectives: Horizon 2025" in IEA, Making A Difference, 2011.

5. Infometrics and NBR - "The Economic Impact of International Education 2015/16"

The benefits of international education are more than just financial. International students contribute to our knowledge of other cultures and provide opportunities for the international linkages, which are essential for Queenstown's economic future. In addition, international tertiary students can make a valuable contribution to New Zealand's wider goals for research, innovation and trade. As such we believe a diversified portfolio aside from tourism is a key aspect to this economic development and growth, and international export education to Queenstown provides this diversity, as well as strongly contributing to the local economy. Many of the students studying in Queenstown also work in the local area while studying, thereby providing a capable and keen labour force. Many of these students go on to reside here and provide a skilled talent base of professionals.

About Study Queenstown

Study Queenstown is a joint initiative by a range of providers to market Queenstown as a premium education destination for international and domestic students across a range of disciplines in partnership with national and international educational partners. Additionally there is an opportunity to further enhance the existing offering so that Queenstown becomes known as a centre of educational excellence, including in the executive education sector.

Study Queenstown's membership base comprises world-class, NZQA Category 1 providers that offer national and international qualifications. Through Queenstown's providers, students are able to experience primary and secondary education, and obtain diploma, degree and post-graduate qualifications within the region.

Queenstown is well-placed to build towards becoming a recognised centre for education. It offers unmatched unique lifestyle for international students and already has an impressive educational base including three category one language schools, outstanding primary and secondary schools, the Southern Institute of Technology, University of Otago and Queenstown Resort College. It is also developing partnerships with a number of other providers. Study Queenstown plans to build on this established educational foundation and its relationships with larger tertiary partners to achieve a target of 5000 students based in Queenstown by 2025. Study Queenstown believes this goal is achievable, considering the high level of support from the community and its local government.

Study Queenstown Key Priorities

- Grow the number of students from its current base of 1200 in 2016 to 5000 by 2025
- Facilitate the development of new high-quality programmes and courses, including partnering with well-established and reputable tertiary providers in order to jointly offer courses in Queenstown

Study Queenstown Supporting Priorities

Continue to acknowledge and work with the Government's goals for international education, which include:

- Increasing the annual economic value of education services to \$5 billion by 2025, through increasing international enrolments in our tertiary institutions, private providers and schools

Aligning with and supporting Queenstown Lakes District Council's economic development priorities, including:

- To encourage higher contribution visitor activity and facilitate the growth of the knowledge-based sector

Study Queenstown Objectives

- To increase the local economic value of international education **from \$29m to \$122m by 2025**
- Increase Queenstown's overall contribution to the Government's international education target of \$5 billion, from approximately **1% currently to 5% by 2025**
- Increase the number of full-time students based in Queenstown **to 5000 (2720 EFT) by 2025**
- To increase the number of courses and programmes offered to international students by 2025
- Increase the average length of stay in New Zealand by international students from Queenstown
- To identify and promote student educational pathways throughout Otago and to grow career opportunities – including retaining talented professionals locally to contribute to the economy.

Queenstown: Diversifying the local economy

The Queenstown Lakes District has experienced a long period of significant employment and growth in its visitor and permanent population, largely due to the region's biggest asset – the environment.

While tourism has been and continues to be its most successful industry, it has been identified that there is a need to diversify and lift the value of the Queenstown Lakes District's economy. As such, the Queenstown Lakes District Council has conducted a review of opportunities⁶ and prepared an Economic Development Strategy⁷. It highlights education and training as one of the main aspects in a key priority, "Facilitate the Growth of the Knowledge-Based Sector".

The Economic Development Strategy recommends encouraging expanding economic development activities for the district, including education. By engaging with tertiary institutes, Centres of Research Excellence (an example being the Jardine family gifting of the Woolshed Bay property to the University of Otago in order to conduct research) and others to provide both community and visitors with opportunities for education and training, this will assist the Economic Development Strategy's priority of "encouraging a higher contribution visitor activity"⁷.

Study Queenstown as a representative of the education community in Queenstown supports the Council in helping to achieve its goals. We believe enhanced community wealth and a higher quality of life comes as the result of a strong diversified economic base built by a business community which generates education and employment opportunities. As such, the Study Queenstown stakeholders support the economic, social and environmental goals of the Queenstown Lakes District.

Action Sought

Study Queenstown requests Council contribute \$70k from the 2017/2018 Annual Plan towards the promotion and development of Queenstown as an international study destination through Study Queenstown.

Study Queenstown wishes to speak in support of its submission.

Charlie Phillips

Chief Executive Officer – Queenstown Resort College

Date: 26/04/2017

6. Martin Jenkins Strategas Consulting, Queenstown Lakes District Evidence Base: Review of Economic Development Issues and Opportunities Draft Report, March 2014.
7. Queenstown Lakes District Council, Economic Development Strategy, February 2015.

PILE Stuart

Wakatipu

Submitters Comment

Review of parking restrictions on Malaghan St in order to provide for more resident parking on the lower section on the right hand side (looking up the hill from Hallenstein st).

This is primarily to cater for increased number of cars from tenants and owners living within the 13 units at Number 14 Malaghan St.

I will send a diagram to Shelley Dawson in a separate email

Many thanks
Stuart



**PROPOSED AREA FOR REMOVAL OF
CURRENT PARKING RESTRICTIONS**

DRIVEWAY FOR No 9

**MAINTAIN ALL OTHER CURRENT DASHED
YELLOW LINE PARKING RESTRICTIONS**



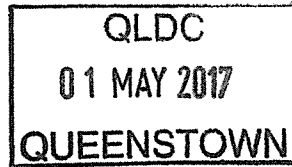
PIRIE Clark

Lake Hayes Estate and Shotover Country Community Association

-

Submitters Comment

Please see attached submission



LAKE HAYES ESTATE AND SHOTOVER COUNTRY COMMUNITY ASSOCIATION (LHSC)

SUBMISSION ON 2017-2018 ANNUAL PLAN

The Lake Hayes Estate and Shotover Country Community Association (LHSC) appreciates the opportunity to submit on the Annual Plan and commends the Council's aim to engage with the community. Our Community Association aims to represent the residents and ratepayers within Lake Hayes Estate and Shotover Country. Our community has seen significant growth, and has been impacted upon by both the growth within Shotover and Lakes Hayes Estate, and in the wider Queenstown area. It is important that Lake Hayes Estate and Shotover Country continue to become a community rather than a 'development'.

General comment

While we agree that it is necessary to invest in infrastructure, it is important that the Council continues to source funding for the growth in tourism and new development from avenues other than rates; i.e development contributions and bed tax. The growth in tourist numbers has impacted significantly on our communities and the true costs of that tourism growth can not be funded solely by the ratepayers. Further, our community is being impacted upon by surrounding developments and there is concern that the true cost of those developments is not being met by the developers. Queenstown is already an extremely expensive place to live and the cost of meeting tourist needs and development costs (increased demand on infrastructure) should not fall on the ratepayer.

Request:

The LHSC requests that the Council continues to work with Central Government to ensure that the true costs of increased tourist numbers are not imposed on the ratepayers. That the Council ensures that when determining development contributions it is the true cost of development that is met, and that developments do not place an increased burden on the ratepayers to assist in upgrades to infrastructure that are necessary to support those new developments.

Public transport

The LHSC commends the Council's efforts to make public transport affordable and effective. Unfortunately residents in both Lake Hayes Estate and Shotover Country have to travel to work. If public transport were both efficient (in terms of regular services and timeliness) and cost effective then many residents would choose to use it. It is important that any bus service from Lake Hayes Estate/Shotover Country has direct service into the Queenstown CBD. A park and ride in Frankton is not of benefit to our residents, and nor are bus services that have transfers/long stops in Frankton.

Regular bus services are needed between Lake Hayes Estate/Shotover Country and Five Mile, Airport, Queenstown CBD and the High School.

Consideration should also be given to the location of services and places of employment, so that into the future residents do not have to travel as extensively for these services. For instance, library

A handwritten signature in black ink, appearing to be a stylized 'D' or 'R' followed by a flourish.

services should be provided in Frankton so that Lake Hayes Estate and Shotover Country Residents do not have to travel into Queenstown CBD. Other communities such as Arrowtown have their own library, and consideration should be given to providing such services within our community.

Request

We request that the Council continue to work on provision of an effective and efficient public transport service.

Recognise that any system needs to be efficient, and for Lake Hayes Estate/Shotover Country residents a park and ride in Frankton is not helpful.

To plan strategically for the future service needs of Shotover Country and Lake Hayes Estate, so that the need to travel is reduced.

Water quality

The water quality in our lakes and rivers is extremely important and the Council's proposal to invest in maintaining and enhancing water quality is supported. The statement of what the Council plans, particularly in regard to stormwater is not very inspiring, it is unclear as to the actions that Council is taking to achieve its statements regarding water quality.

Request

That the Council clarifies the actions to be taken to improve water quality. This will include increased focus on stormwater management, both through resource consents but also through monitoring and upgrading existing stormwater systems. For example, it is understood that stormwater from Lake Hayes Estate empties into a drainage channel at the bottom of Widgeon Place without any treatment. Given the importance of the Kawarau River (to which a Water Conservation Order applies) greater care should be taken to the management of this stormwater.

Water quality is a function of the Regional Council. The District Council should include provision in its plans to encourage increased ORC input into the management of our water resources.

Affordable Housing

The need for more affordable housing is well recognised. The LHSC has been impacted upon by two Special Housing Areas, namely Bridesdale and Sanderson Group's retirement Queenstown Country Club, which have been approved to increase the supply of housing. However, those developments have only increased supply, not a supply of affordable housing.

Request

That the Council ensures that only those Special Housing Areas that contribute to long term affordability are supported. Further that the location of Special Housing Areas is considered carefully, so that they are located in close proximity to services (libraries, shops, medical centres) so that there is not such an increase in traffic on our roads. Also, they should be located and designed to integrate with the existing communities, and avoid or mitigate effects on the amenities of existing communities.

Congestion

The Council's investment in roading and public transport to reduce congestion is supported.

Request

We request that the Council continues to focus on completion of roading projects and public transport to reduce congestion. At a strategic level consideration should also be given to the location of key services in order to reduce the need for travel to and from LHSC.

Howards Drive – Entrance to Lake Hayes Estate

The footpath from Howards drive to Shotover country which is used daily by our families for access to Shotover Primary is a significant health and safety issue. The foot path urgently requires a demarcation barrier or an Armco safety barrier, between the road carriageway and the footpath to prevent vehicles leaving the road and causing injury (or worse) to the footpath users. The footpath is used daily by school children on their way to and from school. This corner is hazardous, and winter conditions add to the risk of serious injury. There is an urgent need for a barrier to be constructed to protect footpath users from vehicles.

Request

That a barrier is constructed on the road edge of the footpath connecting Lake Hayes Estate to Shotover Country so that school children can travel safely to and from school.

Traffic Crossing the top of Howards Drive to Sanderson's Retirement Village worker accommodation

A lot of heavy vehicles are crossing this section of road across the path frequently used by school children, there should be a block out of vehicles using his access route at the times children are heading to and from school.

Request

That it is ensured that heavy traffic does not cross the footpath/cycle track linking Shotover Country and Lake Hayes Estate during the morning and afternoon when children are travelling to and from school. (between approx. 8-9am and 2.50 and 3.15pm).

Footpath from Judge and Jury to McBride Park

There is no footpath along Hope Ave from Judge and Jury to McBride Park, school children and other users have to cross the road multiple times to access the park, and High School children wait for the bus on the grass verge.

There is enough room on the southern verge of Hope Ave for a footpath to be added, and such a footpath would increase safety.

Request

That a footpath is constructed on the south side of Hope Ave connecting Judge and Jury Drive to Rere Road.

Infrastructure

There is concern that the utilities infrastructure at LHSC is already at capacity and with the addition of Bridesdale and the Queenstown Country Club this will cause increased pressure on an already over-allocated system.

Request

We request that the Council ensures that existing systems (wastewater and water supply facilities) are not burdened with the increased demand from new developments. New developments should bear the full costs of the increased infrastructure requirements.

Parks and reserves

The Reserves Strategy is very broad brush and does not provide any detail about where and how money will be spent on reserves. It is important to our community that we are engaged and consulted with for any proposed developments and their maintenance. For example, the reserve land at the end of Widgeon Place is currently in rank grass and is likely going to be upgraded. The community wishes to be engaged in how best this reserve land can be developed. We are the people that use this resource and we wish to be a part of its future development. It should be a resource for the local residents, and therefore it should be the locals who have a say in how it is developed and managed. Currently it is used by many people as a place to walk dogs; it may be that this is a good use, and the money that would be needed for its upgrade would be better spent elsewhere in sports fields and playgrounds.

A discussion about the overall strategy for parks and reserves that are local to LHSC should be discussed with our community; we are very keen to be a part of the strategic development of our community and the parks and reserves form a key focus for our community. We would like Council to directly engage with us.

Our community is now of a scale where we should have direct access to good sports facilities within our community. Consideration should be given to upgrading the facilities in our community rather than continuing to try and fit everyone into the existing Events Centre. Sports facilities with club rooms are needed. Because we are not a historic town (like Arrowtown or Glenorchy) we don't have a hall or community facility. We have the school but this is often not available.

Request

That the Council provides budget to directly engage with the LHSC as to the future development and management of the parks and reserves in our area. That the Council, in collaboration with the LHSC, plans strategically for the future sports and other community facilities that will be needed.

Freedom camping

We support the stronger management of freedom camping, and request that the reserve at the head of Lake Hayes is no longer a location for freedom camping. This is because it has simply become too popular, and means that local residents can no longer access this reserve. Further, freedom camping is another example of tourists not meeting the full costs of their visit to Queenstown. The result is that ratepayers are funding these visitors and are being displaced from community facilities.

Request

That freedom camping is prohibited at the northern end of Lake Hayes.

Dogs

Many people in LHSC are dog owners, and many residents enjoy walking their dogs around the many local trails, and at the reserve at the end of Widgeon Place. Additional rubbish bins would assist in dog owners being able to pick up the dog poo- have you ever tried running for 8km while carrying a plastic bag full of poo? It is not recommended, and without rubbish bins it is the only option (other than leaving said poo on the footpath). Given the number of dogs, and the dog registration fees, the cost of additional rubbish bins should be catered for.

Request

Please provide rubbish bins for dog poo in and around Lake Hayes Estate and Shotover Country.

Emergency services and resilience to a civil defence situation

Given the size of our community it is important that our access to emergency services is considered carefully. At present the nearest fire station is in Frankton. We have 12 firefighters resident in our community at Lake Hayes Estate and Shotover Country. In the event of an emergency in our community our resident firemen have to travel all the way to Frankton (in the potentially slow traffic) to access the fire appliance, and then return travel from Frankton to our community for the emergency. Given the existing population and continued growth in our area and the relative remoteness of existing emergency services to our community, consideration should be given to locating emergency facilities within our community. Further, in the event of an earthquake it is likely that our community would be cut off from Queenstown (for instance, if the Shotover Bridge were to collapse). We have only the school as a civil defence centre and as our community grows this will be inadequate.

Further, in past winters Lake Hayes Estate has experienced frequent power cuts. Because our only heating source is power and gas (which also needs power in many heaters) as a community we are very vulnerable to any type of emergency or civil defence event.

Request

We request that the Council supports the LHSC in its bid to locate emergency (and other) services within our community. Further consideration is needed to provide a community centre. The Council should work with our community to ensure resilience in emergency situations, and to ensure power cuts are avoided.

Entrance to Lake Hayes Estate and Shotover Country

Our Community Association has on a number of occasions requested that the entrance to Lake Hayes Estate is upgraded. As our entrance way is a logical place for people to car pool from this parking area should be formalised. Rather than cars being excluded from the entranceway to Lake Hayes Estate and Shotover Country, or forced to park alongside the road, trees should be planted, the grass on the road verges maintained and the area designated as a car parking area.

Request

Upgrade the entrances to both Shotover Country and Lake Hayes Estate. The entrance to Lake Hayes Estate should provide formal car park areas to avoid the mud and puddles created, and should include tree and shrub planting.

Car park adjacent the Lake Hayes Estate playground

We have also previously raised the issue of car parking at the Lake Hayes Estate McBride Park. People visiting the playground park on the grass verge adjacent to the reserve in order to get their kids out safely. A formal parking area is desperately needed in this location. Please note that discussions have been had about providing a car park on either Rere Road or Quill Street. However the car park should be located directly adjacent the playground. When people visit with small children they will park as close as possible to the playground.

Request

That a pull in car park area is provided on Howards Drive adjacent to the Lake Hayes Estate playground.

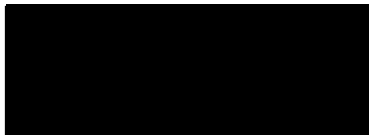
Conclusion

We would like to thank the Council for providing the opportunity to have our say in the Annual Plan. We would like to present our submission at the hearing.



Clark Pirie

Chairman, Lake Hayes Estate Shotover Country Community Association.



PIZALES Laureano

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built. These trails attract visitors from all over the world (came all the way from Argentina myself) and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Since I arrived to QT, the club has built and does maintenance on a growing number of trails. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

POLLARD Jimmy

Wakatipu

Submitters Comment

Parks and trails.

As a top level qualified mechanic and sales person who has worked in the mountain industry in central Otago for 10 years plus I have seen a massive change in the numbers of people and interest of mountain biking in central Otago!. We are now, thank you to some progressive growth over the last few years, undoubtedly the leaders in the southern world for progressive mountain biking. This is amazing to be around and is the reason why I now live permanently in Queenstown. There is a huge amount of people coming to Queenstown for the same thing and I am asking a review of this amount of activity in Queenstown. we need to see the correct demographic of users coming to Queenstown to ride and progress. I helped out with a shoddily organised and very understated survey about one month ago for the council and thought this survey did not convey the correct amount of information needed to gain any reasonable information about trail users. I think Queenstown as a world leading area for this sport, needs an up to date financial plan for continuing the awesome work of QMTBC (Queenstown mountain biking club) and all of the hard working locals who have punched Queenstown into the light of the world. With more money for development of trails and facilities, I think this would be a huge Benifit for Queenstown moving into the future! We need to keep these people coming back with more friends every trip!

POLLARD Vicky

Wakatipu

Submitters Comment

I see you are proposing chlorinating the water at Arthur's Point.

I am very much against this! Chlorinated water tastes terrible, not to mention the increased health risks of drinking chlorinated water long term. We are super fortunate to have such beautiful water in Arthurs Point and it should remain untouched!

I would expect the council to consider other alternatives to chlorination (such as improving security of the network post UV to minimise the risk of recontamination and a settlement tank to deal with the sediment, this would be a cheaper ongoing cost and still not require chlorine.

Submitters Comment

Water quality!! It may be a popular rhetoric here but in some countries working towards better quality water and adding chlorine to the water would be seen as an oxymoron! The now very familiar phrase of the "Havelock North Scare" has since been found to have a very specific cause (a feed from a farm that was already known about). I live in Hawea and I find it very hard to understand how this could possibly happen with our new bore given it's depth AND with regards to the other argument about people connecting causing backflow in the system, HOW backflow would occur in such a high pressure system as the Lake Hawea water system is unclear. A pressure reducing valve is needed just to get it into the house. This is just not a valid argument to adding chlorine to a water supply of a town that already has a UV treatment system and wishes to NOT have their water also chlorinated.

Also, as I have become recently aware, our grey water returns to the lake via the land. This is particularly insane and I can only imagine the effects of the residential properties, businesses, our new car wash and all the heavily chlorinated water in Wanaka has on the lakes ecosystem. We are treating the lake like a waste drain and this is incredibly disrespectful! It is not difficult to see how the lake being the lowest point in Wanaka, land runoff is diverted into it.

The fact that you are working toward a doubly sanitised water system for Hawea when all our grey water runs into the lake is extremely inconsistent. On one hand you are as you say trying to be doubly cautious to ensure water "quality" and on the other you are allowing grey water to drain into the lakes. Imagine if cities instead of returning their grey water to the sewerage system, returned it to the sea!

I do not consider water with chlorine in it to be good quality, for our bodies or for the lakes which it returns into.

This just has to change and now. We need to return our grey water into the sewerage system to be treated accordingly, just like any other well managed city waste water system.

PORTEOUS James

Thai2Go

Wakatipu

Submitters Comment

Please allocate resources for a second bridge over the Kawarau River.

Submitters Comment

I have two key issues to comment on:

1. My wife and I own and operate an export flower growing business(Wanaka Flowers) at 953 Mt Barker Rd, Wanaka. We are very concerned about the state of the gravel roads in the Mt Barker area (including Ballantyne Rd and the unsealed parts of Mt Barker Rd). There is increasing residential and business-related traffic on these roads. We are very pleased with the successful result from the Otta sealing on parts of Mt Barker Rd, which has greatly improved the surface and safety (where applied). We ask that those parts of Mt Barker Rd and Ballantyne Rds that are yet to be Ottasealed receive this upgrade without delay. Regarding business-related traffic on Mt Barker Rd, I note (for instance) that during during the 6 week long annual Paeonie harvesting season , there are daily truck movements along Mt Barker Rd to pick up our export flower consignments - in addition to the increasing traffic flow from residents and other local farming operations.

2. Wilding pine control - my wife and I are both very concerned at the ecological problems caused by wilding pines. While appreciating the work and resource that QLDC and ORC are now committing to combat the spread of wilding pines, we strongly encourage QLDC to significantly increase the projected expenditure on wilding pine eradication over the next decade

POWELL James

Wakatipu

Submitters Comment

Dear Hon Mayor Jim Boulton,

Thanks for the Annual Plan update recently sent out. We really appreciate the effort you are putting in.

QT is an absolutely magical place, one of the best in the world. I whole heartedly support your plans going forward. My comments are:

- Rates rise of around 4% sounds fine.
- I definitely think some sort of levy / rates-premium for unoccupied homes is a good idea. Perhaps hard to implement but definitely worth it. If a place isn't being used it is wasting precious resource for all.
- A nightly levy for tourists sounds ok, but unless it is district wide it may cause more daily traffic with people going in/out of town. Could you have a room rate applied at hotels which is a percentage of the room price? I think it is fair to charge premium/expensive rooms a premium for being there. Similar to how income tax rates increase as income increases.
- Are there any plans to encourage high value industry to develop locally? (subsidised rent for high value industry perhaps?). Tourism is ok but it would bring a much higher income per capita to the region if a tech scene could be developed further. I think QT is prime for this (other than high real estate prices!). All you need is fast internet and somewhere that smart people want to be, both basically already ticked off! I personally would love to add to the high value industry in QT. (Note I am an aircraft engineer, I lead a team designing, certifying and building helicopter equipment for local and international use). I think speargrass flat or somewhere around there could be an awesome hub for it.

Note my partner Kate and I own a unit in Lomond Cres. We have it tenanted at present to some long term occupants. We are in Auckland at present but went to Uni at Canterbury about 8 years ago, so have spent a lot of time around QT and Wanaka, we hope to move down some time in the not too distant future.

Our contact details are:
James Powell and Kate Blair
Auckland

Thanks again and all the best.

Cheers,

James

POWER Diana

Cancer Society

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Submitters Comment

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Submission to the QLDC Annual Plan 2017-2018

OTAGO AND SOUTHLAND DIVISION INC.

Thank you for the opportunity to submit to the QLDC Annual Plan.

The Cancer Society's mission is;

Improving community wellbeing by reducing the incidence and impact of cancer.

The serious toll that tobacco use takes on our communities is well known. The Government has a goal of New Zealand being Smokefree by 2025. The goal's intention is that less than 5% of the population will continue to smoke tobacco. This is ambitious and much work needs to be done in all communities throughout New Zealand to achieve it. To reach Smokefree 2025, steps need to be taken at local government level now to ensure we have more Smokefree outdoor spaces which will support the goal. More Smokefree environments reduce the visual cues to smoke for those trying to quit. It also means that children and young people see less smoking which normalises Smokefree lifestyles and environments and reduces the uptake of smoking.

The 2017-2018 QLDC Annual Plan outlines an upgrade of the Lakeside playground in the Queenstown Gardens. This is an ideal time for putting up attractive Smokefree signage



incorporating the international no smoking logo.

As this is a lakeside playground, this will also reduce pollution from discarded cigarette butts.

Local government can also support the Smokefree 2025 goal by making sport and recreation areas Smokefree. They can be attractive, pollution free areas where second hand smoke and discarded cigarette butts are not seen. Tourists will not be disadvantaged as they tour through New Zealand's jewel of tourism destinations.

Smokefree signage encourages people to remain Smokefree in a given area and it provides visual cues to the public and tourists about expected behaviour. In February 2017, the Wakatipu - Central Otago Smokefree Coalition survey of tourists in Beach Street, during Chinese New Year, showed that 84% agreed or strongly agreed that Smokefree areas would be good for Queenstown's positive image for tourists. This shows that generally tourists expect New Zealand to be Smokefree and certainly being Smokefree is seen as positive for tourists.

Queenstown is a pristine, natural environment that tourists flock to. Our submission requests that the QLDC gets behind public sentiment and the Government's Smokefree Aotearoa 2025 goal and develops sound policy and practice around the Queenstown Lakes District becoming the next kiwi 'Smokefree' destination thus joining many other Councils in this popular decision.

The Wakatipu and Central Otago Smokefree Coalition members would be pleased to share their expertise to assist the QLDC.

Yours sincerely

Diana Power
Cancer Society
Health Promotion Coordinator- Central Otago and
Member of the Wakatipu and Central Otago Smokefree Coalition

PRICE Nic

Wakatipu

Submitters Comment

I'd like to see some funding to to the QTMBC for trail building and I'd like the playground on queenstown waterfront (by the bath house) to be revamped.

PRINGLE Gill

Wakatipu

Submitters Comment

Pleeeeeease do not add chlorine to the water supply in Arthur's Point we have great water just the way it is!!

Submitters Comment

I am a local resident in Queenstown for the last 17 years. In that time i have seen a huge growth in the popularity and number of mountain bikers in the region.

I had been the manager of a Bike/Outdoor store in town for many years and am now a bike guide for a number of different bike operators in the Wakatipu. In my position it has become very clear how important the trail network that we have is to attracting tourists into the area.

I am lucky to have biked fairly extensively in America, Europe and Canada and the trails that we have in Queenstown rival the best in the world and this is obvious whenever you mention Queenstown and it is now a bucket list on nearly every bikers destination. Many of the iconic trails are relatively recent trails (The missing link and Rude Rock) these reflect some of the amazing work that the QTMBC has done in recent years.

It is imperative that we manage to maintain the momentum that has been started and continue to expand the trail network that we have in the area to continue to attract both New Zealanders and overseas tourists to the area to experience the amazing biking trails that we have.'

There is an incredibly proactive bike club and an amazing group of volunteer trail builders in the area, however we will require significant funding in order to realise the potential of the area and for QTMBC to continue the great work that they have started.

PURCELL Ryan

Wakatipu

Submitters Comment

Mountain biking in Queenstown is a huge asset to our beautiful town, bringing thousands of people to the basin annually, spending money in local businesses. Therefore I propose the council gets in behind the local club with funding, who are clearly doing amazing world class trail work, events & family recreation areas. Volunteers have already worked thousands of hours on the numerous world famous trails that have already been constructed with minimal environmental impact. Huge amounts of funds should be allocated each year to supporting such a strong community club with big plans, visions & goals, that benefits Queenstown in a multitude of positive ways.

RABE Kirsten

Wanaka/Upper Clutha

Submitters Comment

Cholination of Lake Hawea water - I am proud of our water and would prefer to trust the new water treatment system and have no cholination. Happy to boil the water occasionally if required. Christchurch city manages to do this, why can't we?

Submitters Comment

With reference to the Annual Plan priorities and its proposed programme of work:

4&1) Traffic Congestion, CBD Parking and Flat-rate Bus Transport (as they should be integrated !):

i) Airport East Link is an excellent proposal, giving everyone living to the East an alternative entry/exit to Remarkables/airport etc, which should ease Frankton congestion.

ii) I also support increasing CBD parking charges as a management and revenue tool - which should be extended to include Frankton to stop airport commuter roadside parking; supported by more private sector pay-parking solutions (who cannot afford approx \$1.50pd to use the area behind Remarkables Park ?) BUT as this is primarily an "rising visitor" created problem, cost recovery should be from increased parking charges and (if necessary) against commercial/CBD rather than residential rates

iii) The proposed Park&Ride and \$2 bus fare will however likely fail and be a waste of ratepayers funds because:

a) The buses run empty now as the majority of residents have a car and wont change mode, especially with the topography - who is going to carry their shopping up the steep hills to their houses ? Moreover the peak traffic congestion is accentuated by visitors (and hire cars) who will certainly not jump onto buses. Also extending services to Jacks Point/Kelvin Heights etc will just be a further drain on resources

b) As you haven't even surveyed Queenstown/Frankton residents on their willingness to change mode to buses, how can you have the confidence ? Your Park&Ride survey simply asks out of town residents what they would pay to use a Park&Ride service (effectively) instead of parking charges in the CBD

c) Even if you doubled the number of buses and used minibuses to extend outreach up the hills, the buses would still get caught up/delayed in the Frankton Rd congestion; blowing a hole in the improved scheduling, encouraging people back into cars !

d) Neither the bus company nor their drivers think this will work

2) Pristine Lakes: yes, as their beauty is why everyone is here !

3) Affordable Housing: yes, but the private sector should be building this. Reducing QLDC development contributions on residential flats and apartments would encourage individual home owners to make their unused bedrooms available as flats, and increase the availability of all those empty apartments for rental - especially as there are so many unoccupied even at peak seasons !!! What about a special rate on apartments that remain empty all year ?

5) Infrastructure and Growth: yes in principal, as growth requires infra to keep up, BUT the choice of priorities and cost to ratepayers needs reconsideration:

a) Toilets – yes, they are under threat (I use them walking 2-3 times a week) BUT the pressure is clearly from campers and visitors (your past residents surveys emphasise that) – so rates contributions should be from commerce/CBD as they are the

beneficiaries of the increased visitor traffic – at least until a visitor levy can be imposed; as commercial operators will pass the costs (mainly) to visitors

b) Lakeside Playground – as this is mainly used by visitors exercising their kids (again see past residents surveys and use of pay-grounds/parks etc), again commerce/CBD rates should meet costs

c) Improved watsan to small/rural communities – yes, but their rate base will need increasing proportionately

6) One Wakatipu Office: not necessarily, as Council services are not necessarily integrated – how will this provide savings ? Overall: I'm very dissatisfied with feeling, as a residential ratepayer, that we the ratepayers are a never ending source of funds to finance expanding budgets - especially when promised no rate increases; so whilst resource consents/building control are obviously in need of expansion, cuts in Council costs need to be made rather than just relying on ratepayers as the bountiful milk-cow

4)

RAMSAY Jimi

Wakatipu

Submitters Comment

i'd like to see more funding going towards the QMTBC to improve and expand there trail network. As ever summer the mountain bike trails bring more tourists to town

RAMSAY-SCHMIDT Lisa

Wanaka/Upper Clutha

Submitters Comment

I oppose the Chlorination of Luggate's water supply.
I have lived in Luggate for 9 years and my family have had no ill effects from Luggate's water supply.

Once or twice the water has had to be treated in the 9 years I have lived here.
Occasionally that's fine.

I DO NOT want Chlorine in the water on a daily basis.

By NOT Chlorinating daily will save the rate payer money and the council time to spend on more important issues as roads.

Please DO NOT Chlorinate Luggate's water. There is really no need.

RASTRICK Joe

Wakatipu

Submitters Comment

I am concerned that the plan will entail permanent chlorination of the arrowtown water supply. I don't think that this is an acceptable long term solution. During the summer months there were days when it was like drinking from the event centre swimming pool. Advice was given that if the taste was too strong then residents should look to install filters. So pure water from a safe source has chemicals added that we then need to remove?

Please can ask what other options have been looked at, and if this is the only viable solution what monitoring will be in place to ensure the levels of chlorine in our drinking water are safe?

Submitters Comment

I am a passionate mountain biker and really enjoy riding the trails that the Queenstown Mountain Bike Club has built over the past 15 years. What we have here is great but I know that the potential to have the best trail networks in the world is possible if we had the funding for it.

The trails we have attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. The sport is growing at a rapid rate so our trail network needs to grow with it.

I believe that Mountain Biking in the summer time is becoming what skiing is in the winter. There is a massive spin off for the town that will come from the biking in the summer months.

The Queenstown Mountain Bike Club can only achieve so much with volunteer power. I think its time that QLDC stepped up and helped the club create one of the best, if not the best riding locations world wide.

I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

REUSS Sebastian

Wakatipu

Submitters Comment

I really believe we in Arrowtown have one of the best tasting waters in the world and it is one of the life qualities to enjoy this water. Adding chlorine to close a 1-3% chance of getting contamination is in my opinion not worth it. I am asking the QLDC to not chlorinate our water. Please leave the water as it is. We should pride us of our water and make it a marketing element and see it as an asset. Just like our mountains and rivers our drinking water is part of the tangible outstanding qualities we have. Please respect its qualities.

Submitters Comment

Chlorination of drinking water:

When we moved to Hawea 21 years ago our neighbour told us : this is the most beautiful tap water you'll get in New Zealand !

For all this time we hugely enjoyed this precious resource.

With the havelock north debacle and a recent (pre-summer?) positive test for e-coli in Hawea, which did not result in any reported illness, the council is trying to exclude any risk to the public as this could end up in litigation.

We have heard at the recent meeting in Hawea there are excellent uv-systems in place to keep the water clean as well as improved safety to avoid animals contaminating the water (installed at considerable expense)

Apart from this we have regular testing with relatively short delays between testing & results.

Good, tasty water is special, it's precious, it makes our place desirable.

Chlorinated water tastes disgusting & takes the joy out off drinking our water.

Why not increase testing to daily, chlorinate for a limited amount of time if samples come back positive, but let the people decide between 100% safety & a foul taste and minimal risk with delicious fresh water?

Allow us to be responsible citizens who have a say in their future.

Thanks

Dr Ulla Reymann

RICHARDS Cameron

Wakatipu

Submitters Comment

I am a very keen mountain biker and love riding the trails built by the QMTBC. I feel the trails are not just good for the locals to enjoy, but they bring in adventure tourists from all over the world, and also mountain bikers from other parts of New Zealand. While the trails here are great, it would be awesome to see more open up around Queenstown. This would not only be socially beneficial, but also economically beneficial to the town. The type of trails that QMTBC builds are what we want more of and this is why QLDC should support QMTBC in this funding round.

RIDDLE jake

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

RIDDLE steve

Wakatipu

Submitters Comment

would love to see some funding for QUEENSTOWN MOUNTAIN BIKE CLUB- Queenstown could be developed as mountain bike destination but the club needs funding to help with this, thanks! Queenstown is a world class mountain bike destination but needs more help.

ROBERTS Kirstin

Wanaka/Upper Clutha

Submitters Comment

I wish for the Hawea water to remain UNCHLORINATED. As you may well be aware, hundreds of residents have spoken (more than once) to put our views across on our strong stance against the chlorination. Yet we still having to fight for our pure water. You, as the QLDC are paid by us to listen to what we want and at this stage you are ignoring our wishes. We have spoken together as a community and it's time you listened to our wishes for pure water and pure health. Basing this decision on the back of the Hawke's Bay fiasco is wrong. We are not Hawke's Bay. We are Hawea and time and time again all my visitors comment on how pure the water is, they are jealous we can drink it straight from the tap without feeling 'chemically heavy' through chlorination and fluoride. Please leave it the way it is. Take that money you have allocated for this purpose and spend it somewhere that needs it. Thank you.

ROBINSON Amanda

Royal New Zealand Plunket (Queenstown Branch)

Wakatipu

Submitters Comment

Queenstown Plunket offer their support of the initiatives that directly affect families in the Wakatipu Basin, particularly the decision to improve public transport facilities as this will provide immediate financial gains for our most vulnerable families. QLDC's intention to address the issue of congestion will be partially solved by improved public transport, but we also want to request that Plunket's Henry Street premises be allocated two dedicated carer and child parks (immediately outside the front of our building where 2 x 120 minute parks are currently allocated).

Plunket has maintained a presence in the CBD to cater for our most vulnerable families, many of who are located in Fernhill/Sunshine Bay and in central Queenstown. However, we do also have parents travelling from all over the Basin to attend essential appointments at the Plunket rooms. Plunket is one of the most established family based facilities in Queenstown, previously our most vulnerable families (commonly first time mums with a very new infant, mums requiring Plunket services for maternal well-being and mothers with limited mobility such as recovering from a C-section etc) relied heavily on Henry Street parking. There have always been safety concerns with children and toddlers alighting from cars on a one way street with no footpath on one side as well as frequent infringement of the one way street to boot. This in addition to tourism based development (backpacker accommodation) have made Henry Street a very difficult place for parents to visit.

There are 2 main risks of not accommodating these families needs. 1. Families stop coming into Queenstown; which is already happening and 2. Vulnerable families are not accessing the valuable services of Plunket, mainly the group mentioned above. We receive significant feedback every week from parents wishing to attend sessions and groups, alongside clinical appointments at the Queenstown Plunket rooms, who can't find parking. Two dedicated parks, similar to those allocated to Wanaka Plunket would help solve this issue significantly.

Queenstown Plunket have also had received feedback about traffic and road safety in Fernhill. Fernhill Road is a main road with a 50 km/h speed limit. This limit is rarely observed by users of this road. Fernhill and Sunshine Bay has the highest concentration of families on limited incomes in the Queenstown area, including parents with limited English. There are a significant number of families with children under five in this area as well. Many of the parents are not in a position to make a submission to QLDC regarding road safety in this area. Currently, there are no safe crossing points anywhere on Fernhill Road. This long road, which in places has limited visibility, is also the major drop-off and pick-up point for both the Connectabus and the School Buses (children aged 5 - 18 years). Children wishing to access the park, who live on the lake side of Fernhill Road must cross independently on a road that is known for speed infractions. Plunket would like to request that at least three safe crossing points, or two safe crossing points and a pedestrian crossing are installed on this busy road. It is interesting to note that safe crossing points are a feature in the newer subdivisions in Queenstown. It would be great if QLDC could support all families by ensuring consistency in this area.

We would also like to offer our support of the intended upgrade of the Queenstown

Bay playground. This destination playground will be a significant drawcard in encouraging families back into the central town area. We believe that QLDC needs to carefully consider the installation of family friendly (clean) facilities in the central area, possibly adjacent to the upgraded playground. We would love an opportunity to discuss this in more detail with QLDC.

Finally, Queenstown Plunket would like to request that QLDC carefully consider their various policies relating to town planning and resource and development consent. Recent developments in Queenstown have disappointed us with their lack of family friendly facilities and spaces. This includes car-parks that are too small for parents to extract car seats from, public facilities that do not include baby changing and no sheltered public space for parents to sit with or feed children or babies. As the Frankton area continues to develop, we would urge QLDC to consider developing family friendly policies that require developers to ensure that facilities are suitable for families - along with the list above (car-parking, baby changing, feeding), we also urge a focus on open, green spaces that may or may not include play areas for babies and children. Most developers will not include these important community focused amenities as it detracts from their profit, it is up to QLDC to ensure that we are creating spaces that are suitable for all members of the community.

ROBINSON Bernard

Wakatipu

Submitters Comment

Without a doubt Mountain Biking has exploded in popularity over the last 10 years. Its not hard to see when you are driving around the country the number of bikes attached to vehicles.

A majority of towns in NZ have embraced the sport and are supporting it to ensure the growth and popularity moves in a positive direction.

It is already clear to see that the QTMB has a large following and the amount of people giving up their time to grow the trails network is phenomenal.

Speaking with some of the Elite bikers in the world they don't hesitate to convey that QT has World class mountain bike trails. A lot of this is down to the small community we have who are both passionate and highly skilled at creating trails.

If it was plausible to open up the QLDC land on Ben Lomond to left access then QT would be on par with Whistler Park. Whistler Park is one of the best in the world and has been said to bring in more patrons than during winter.

To support the QTMB club with sufficient funding will ensure growth and ideally bring in a wider range of trails to cover for more entry level riders.

With the onset of e-bikes this has opened up riding to those who for various reasons may not be able to ride normal bikes, there is no doubt this will be a substantial market in the near future so keeping a trail network to suit all abilities is essential.

Finally, this is what QT is about, adventure and healthy living. We are blessed to be able to live in such a place and we want more people to experience what it really has to offer.

ROBINSON Pete

Wakatipu

Submitters Comment

Giving money to the Mountain bike club to build new trails and encourage even more visitors .

Submitters Comment

- I support the proposed changes to public transport. At the moment the cost and infrequency make it very unattractive. This needs to change and should be funded to a reasonable level
 - I support making water quality a key focus. It is a key asset of the area that needs to be protected
 - Affordable housing is a key issue but needs careful consideration. I do not support opening up land for new sub divisions without thought for the infrastructure required. To me the more sensible option is to focus on high density housing within Queenstown & Frankton - this will provide affordable options for workers, without the need for cars, and maximise use of land. It will have a knock on effect to affordability of the rest of housing.
 - Congestion - Understand work in progress. The key areas are BP roundabout (current changes will be inadequate) and central QT (need to bypass town centre)
 - Growth & Infrastructure - agree with proposals
 - Council office - agree as long as costs closely monitored and contained
- Other - Queenstown Mountain Biking Club - I would like to see the club receive some financial support. The club does a huge amount of work building trails and promoting mountain biking. Its success brings a lot of tourists and money to the town. This is currently all via local donations and volunteer work. I believe this should be recognised in terms of financial support, and support protecting trails, opening up access, and not killing the trees that surround trails.
-

ROGERS-HOFF Michelle

Wakatipu

Submitters Comment

Buses. It would be great to get cheaper public transport. Please continue with the weekly pass.

We have been here 12 years but due to increasing rent (every 6 months) we will be leaving the area soon. We are unfortunately becoming a renting society and there needs to be a cap on increases of rent per year & the opportunity to have long term lease agreements.

ROSE Mark

The Rees Hotel Queenstown

-

Submitters Comment

Hi Jim

Your six priorities have pretty much nailed the issues we face in Queenstown and increasing our rates by 4.5% makes complete sense (and is probably on the light side after so many years of under investment).

Queenstown also needs to take enforcement more seriously – from cars parking on SH6, general parking infringements around the CBD, land owners paying the appropriate taxes and rates etc

AIR BNB (and the like) also need to be controlled as this is taking up much of our workers accommodation – NYC, Santa Barbara, Berlin and the like have identified this as a major issue and have moved quickly to put some controls in place.

Lastly it would be great to see QT leading the way on banning plastic bags, setting a date for banning smoking in public areas, regulating freedom camping and providing facilities (user pays) etc – we need ambitious goals!

QLDC does a great job and needs competent, steady leadership for QT to continue to be NZ premier town.

Kind regards

Mark Rose

The Rees Hotel Queenstown, New Zealand

ROSE Suzanne

Wakatipu

Submitters Comment

The Queenstown Mountainbike Club has been instrumental in developing, building and expanding the extensive mountain bike trail network throughout the district, this is largely done by volunteer labour. Residents, locals and visitors all enjoy the various QMTB Club trails which make up the network of fantastic riding in this region.

I would like to see the QLD Council support the Queenstown Mountainbike Club more so that more trails can be built and the current ones maintained with the QMTB Club having easier access to resources and funds that are essential for maintaining and building facilities that all bikers in this region enjoy.

ROSE Wayne

Skyline Queenstown MTB

Wakatipu

Submitters Comment

-

26 April 2017

Mike Theelen

Queenstown Lakes District Council

By Email

Submission on the QLDC Annual Plan

Dear Mike

Skyline would like to support a submission for maintenance of mountain bike trails in the Queenstown Bike Park. By way of background; the Bike Park will soon complete its 7th season of gondola assisted mountain biking. Skyline is also proposing to carry mountain bikes and their riders for an 8th season; September 2017 – May 2018.

As quoted in the QLDC long term plan summary:

The success of Downhill and Cross- Country Mountain biking has been huge and continues to grow district-wide. The Council is committed to work with operators such as Skyline, the Upper Clutha and Wakatipu Trails Trusts and clubs to maintain and enhance these trails across the district. The Council supports this growing recreation opportunity.


To be consistent with this strategy and to uphold Queenstown as a world-class mountain biking destination, we urge greater investment into a QLDC asset that is driving Queenstown as a destination of choice for mountain bikers across the globe. To date, QLDC has pledged \$20,000 per season; however this valuable donation has only ever been a small fraction of the true cost of maintenance for the reserve.

Skyline Queenstown has continued to invest in mountain biking this past season, assisting the QMTBC financially in the creation of the new perimeter enduro trail (currently un-named). In addition to this, Skyline Queenstown has purchased a \$70,000 excavator to aid in trail maintenance duties and improve the overall standard of the Queenstown Bike Park.

Now in its 7th season, Skyline MTB has a proud history of support and investment in the Queenstown Bike Park. These investments have had a huge community-wide benefit from both a commercial and amenity perspective.

The Queenstown Bike Park trails play an important part of Queenstown's mountain bike trail network and with cycling as a whole being a major focus of Tourism New Zealand's marketing strategy, it is essential that they are maintained to the world class standard our visitors expect. We believe a minimum QLDC investment of \$70,000 is required for the 2017/18 season. This will contribute around half of the minimum amount required to maintain the park to an adequate standard.

We also note that a percentage of Skyline's revenue is paid directly to QLDC by way of a rental payment, including any incremental revenue from the carriage of mountain bikers. In addition QLDC receive a portion of revenue from commercial mountain bike operators in the Bike Park and through events such as the Queenstown Bike Festival.

Justin Matthews
MTB Operations Manager
Skyline Enterprises


ROSEWALL josh

Wanaka/Upper Clutha

Submitters Comment

Im against the proposal to chlorinate Lake Hawea water.

ROSS-BRYANT Marko

Wakatipu

Submitters Comment

I am a former semi-professional mountain bike racer turned trail builder and part time resident of Queenstown during the summer months for the past 3 years.

In my hometown of Steamboat Springs, Colorado the local non-profit bicycle advocacy club is the beneficiary of a voter approved, 1% "accommodation tax" which is quite similar to the hotel tax that is being discussed around New Zealand as a source of revenue to fund insufficient infrastructure and additional tourist amenities. This accommodation tax generates approximately \$500,000 USD annually and the community overwhelmingly voted in favour of using these funds for building a series of mountain bike trails and cycling pathways over a ten year period, totaling an estimated \$5 million USD. Local businesses also support the accommodation tax dollars being spent on constructing new bike trails as they recognize the potential for additional revenue created by the significant number of out of town travelers that visit Steamboat Springs to specifically ride mountain bike trails and support local hotels, restaurants, bike shops and other retail stores during their visits.

I have made repeat visits to New Zealand since 2010 and have spent a lot of time traveling around to other popular mountain biking destinations such as Rotorua, Nelson, and Christchurch but I have spent the past 3 summers living in Queenstown. I decided to live in Queenstown over other destinations because I feel that the local mountain biking community members are the most dedicated group of cyclists on the planet and the Queenstown Bike Park is easily one of the best bike parks on earth. I spend a significant amount of money in the Queenstown area while I live here and I meet other visitors daily from around the country and around the world that come here specifically to ride the mountain bike trails that the QMTBC has built.

Since my first summer here in 2014 I have watched the Queenstown Mountain Bike Club construct mountain bike trails in the Ben Lomond area and I feel these trails compliment the bike park perfectly and provide users of varying ability levels additional mountain biking opportunities to those found on the valley bottom and below the Skyline gondola. It is amazing to see how much the QMTBC has accomplished in the past without sufficient funding from council. The club members are efficient and motivated and with a meaningful annual contribution from the QLDC there are no limits to what the QMTBC can accomplish.

I urge the QLDC to support the Queenstown Mountain bike Club with significant annual funding for trail projects and the continued granting of consent in a timely manner for additional trail projects in the Ben Lomond area and around the Queenstown Lakes District.

Thank you for reading my comments, I would like to speak before council however I am traveling back to the USA until the spring and will be unable to attend either public comment date.

Marko Ross-Bryant

12 Harrys close, Arthurs Point

mrossbryant@yahoo.com

ROTH Stefan

Wanaka/Upper Clutha

Submitters Comment

I strongly oppose the plan of permanent chlorination or fluoride in our drinking water, as I strongly believe such chemicals have no place in anything consumed by humans. If there is an issue with the water supply and I believe there isn't, especially not in Lake Hawea, then fix it at the source and stop covering up the symptoms of the problem. Regards Stefan Roth

ROULSTON kenneth

Wanaka/Upper Clutha

Submitters Comment

To Queenstown lake District Council

It has come to my attention that council is planing to chlorinate of the Hawea Town water supply , this i find will be a sad day , as the water is so nice to drink with out it , many people over the years have commented on the qaulity of the water . Having holiday in central for 60 Odd years and our family and friend have always drunk water straight from the Hawea lake with out any effect , and now you have a bore to take the lake water i have to give you thumbs up , but to now talk of chorination of the water is share madness , there should be no way the council allow lake pollution .

Yours Faithfully

Ken Roulston

ROWLEY Fiona

Wakatipu

Submitters Comment

Mountain biking is important to you and the community.

Mountain biking is an important part of what attracts a significant group of visitors to Queenstown.

I myself want more mountain bike trails.

Queenstown Mountain Bike Club builds the type of trails that you want to ride.

I want QLDC to financially support QMTBC's efforts to build more trails.

ROY Sara

Jack's Point Residents and Owners Association

-

Submitters Comment

Please see the attached submission

**Submission to QLDC & ORC Annual Plans – Public Transport**

To: Queenstown Lakes District Council
By email: services@qldc.govt.nz

To: Otago Regional Council
info@orc.govt.nz

Name of Submitter: Jacks Point Residents and Owners Association Inc
Contact Details: Mike Coburn, Chairman
Jacks Point Residents and Owners Association Inc
PH: [REDACTED]
[REDACTED]

Background:

The Jacks Point Residents and Owners Association Inc (JPROA) is a body which represents all land owners at Jack's Point.

Jack's Point has a current estimated permanent population of around 650 adults and comprises over 350 homes either completed or under construction with another 100 homes with design approval. The community is growing rapidly and is expected to more than double in size over the next few years. Long term there will be over 4,000 homes in the zone which includes the neighbouring Henley Downs and Homestead Bay areas and the planned village beside Lake Tewa.

The community at Jack's Point is a diverse with a mix of families, couples and holiday home owners. There is a high proportion of families with children and our last local census estimates there to be over 300 children currently living at Jack's Point. Most residents travel to the Frankton or Queenstown areas for work, school and shopping.

In addition to residents, every day hundreds of people visit Jack's Point for business, employment and to enjoy the amenities and recreational facilities here. The number of visitors is also anticipated to increase substantially in the next few years.

Jack's Point has three existing bus stops which form a loop around Jack's Point. At present these are used by the school buses.

Submission in Support

The JPROA supports QLDC and ORC in the proposed improvements to public transport and supports the increased subsidy and proposed fare structure.

We support the route changes, and the inclusion of Jack's Point on the route and in the targeted rating area.

We encourage ORC and QLDC to ensure that services are both frequent and cover the whole day and evening as we believe this is needed to ensure this is a genuinely convenient alternative to travelling by car. We believe this is particularly important as taxi fares between Jack's Point and Frankton or Queenstown can be very expensive.



Hearing

The JPROA wishes to be heard in support of its submission.

ROYCROFT Rebecca

Wakatipu

Submitters Comment

Love the look of the new playground in town. Thanks you. Would be great if there was a bit more of a playground at frankton, even relocating some of the old stuff from town?

Can't wait for the \$2 busses

RUDIN Ernst

Wanaka/Upper Clutha

Submitters Comment

Lake Hawea proposed chlorination of our town water.

*I vehemently oppose chlorination as a blanket prophylactic measure to make our pristine alpine safe.

*I only agree to chlorination after routine tests show contamination.

*All other measures for safeguarding to be implemented before chlorination.

RUDIN-JONES christine

Wanaka/Upper Clutha

Submitters Comment

I would like to comment on the proposed Chlorination of the water supply at Lake Hawea.

24 04 2017

Dear Mr Mayor and Councillors

I draw the mayors and councillors attention to Dr Reids (Souther DHB) second recommendation in his letter 5th September 2016 which to date has largely been ignored and I quote

"This may mean that improvement measures identified in water safety plans but not yet implemented may need to be accelerated."

There are 2 documents in relation to this comment that I would urge councillors to examine.

1. The QLDC Three Waters Asset Management Plan 2016 is a working document with regards to safe drinking water infrastructure. It shows in the document p.23 among other issues that Lake Hawea water system has not yet been assessed or graded. The plan is about the management and maintenance of the water systems.

If the newly installed bore at Scotts Beach Lake Hawea and the current UV filtration system has not been ranked or graded,(as stated in the Three Waters Plan Pg 23), then the community have a right to query why not ?and, why \$1.5 m has been spent on a system that the council now deems to be not secure.....and without sufficient evidence.

The basic infrastructure is required to deliver safe drinking water to residents. We understand that 2016-2017 there was a lack of maintenance on the reservoir causing an e. coli outbreak in the water supply.This is disturbing. No amount of chlorination will make water from a reservoir with dead possums drinkable,. Likewise chlorination is a temporary fix for faecal contaminated water.

It is appalling that our drinking water got to this state of neglect. Which services and contractors are being employed to clean and check different parts of the infrastructure. ? Residents are entitled to safe drinking water via a sound infrastructure which unfortunately has been neglected in appropriate servicing and maintenance programs. See p 28 DWS NZ Re water monitoring and surveillance.

Chlorination will not negate the need for ensuring the integrity of the current infrastructure.

2. NZ Drinking Water Safety Standards 2008 issued by the Ministry of Health requires

the grading of the water systems and includes guidelines for specific testing procedures for drinking water .

This plan is referred to by Dr Reid and is a public health compliance requirement as outlined in the document .

The easy tick box Chlorination process proposed by the council does not, and cannot legally supersede Ministry of Health requirements nor the Three Waters Asset Management Plan

****Lake Hawea Residents want the option to have unchlorinated and fully tested drinking water as per compliance with NZ Drinking Water Standards 2008, and, the urgent implementation of the Three Waters Management Plan 2016.**

The chief Engineer Mr Ulrich Glasner has a golden opportunity to make a difference. Alpine Water drawn from a bore 50 meters under the lake has to be a good start with UV filtration in place.

We understand Mr. Ulrich has concerns about the state of the pipework and reticulation. and possible contamination.

I suggest that the engineers need to think laterally about the the sanitisation of the pipe and reticulation systemagain with an appropriate maintenance program.

*Chlorination does not kill Chryptosporidium and has a low to medium success rate for Giardia.

* A properly maintained and serviced a UV filter system kills up to 99.9%* found in water....bacteria, viruses, molds and other pathogens.

The degree of inactivation by ultraviolet radiation is directly related to the UV dose applied to the water. Dosages for a 90% kill of most bacteria and viruses range from 2,000 to 8,000 $\mu\text{W} \cdot \text{s}/\text{cm}^2$. Larger parasites such as cryptosporidium require a lower dose for inactivation.

In summary

*What does the addition of chlorine kill, if properly serviced UV filtrated water kills all of the above pathogens.?

* I would suggest that the engineer needs to think laterally about the the sanitisation of the pipe and reticulation systemagain I stress an appropriate maintenance program.

(Please see the following link to access the submitters 8.4MB attachment - Guidelines for Drinking-water Quality Management for New Zealand 2013

<https://drive.google.com/open?id=0B9vfHA4BXKQETnVVU0o0bUxRY0U>)

RUFFELL Ben

Wakatipu

Submitters Comment

Regarding the proposal to chlorinate Arthurs Point water supply.

I am against this proposal.

We currently have an excellent quality of water. It is pure, and the envy of many people around the world.

I understand the desire to protect the water supply. But, the simple fact is that the water has not been contaminated to date.

Surely, we are better as a community to continue to protect this water from contamination, rather than contaminate it with chlorine, in a misguided effort to combat some theoretical future event.

RULE Brad

Wakatipu

Submitters Comment

Can we please have a skate park in lake Hayes estate? Or Shotover Country. Kids would love it and keep them busy

RULE Jackie

Wakatipu

Submitters Comment

Skate park in the LHE or Shotover Country area please!
