

Submitters Comment

Hi,

I am writing as a submission to be reviewed with the annual plan in regards to the housing crisis Queenstown is currently experiencing. I have included some ideas to help quell the problem and make it a better situation for tenants as well as encourage long term locals to offer housing in the rental market particularly in the form of secondary suites.

As anyone who has spent more than 2 days in Queenstown knows, the rental problems are a huge problem. In fact such a problem it has made national news on multiple occasions. I applaud the new mayor Jim Boulton in his aspirations to make Queenstown better, and to be more of a council that listens to what the community wants and needs. I do hope that the new annual plan includes some drastic changes to help combat these problems.

At the moment the community needs and wants reform in the housing situation and we need it immediately! We all know there isn't enough accommodation to house the work force and this is leading to many businesses struggling to find staff. On top of this, the accommodation that is available can be in unbelievable situations; from people taking complete advantage and charging exorbitant rates, to unhealthy living situations where people have to wear ski jackets inside due to improper insulation and heating, to unsafe situations like 4 bed 1 bath houses with mass numbers living in the house!

Maybe we should start looking to other communities around the world in similar situations for ideas to fix this problem.

How about British Columbia, a province in Canada. The tenancy act prevents landlords from becoming slum lords and protects tenants from being bullied out. For example, landlords are only permitted to increase the rent by a set percentage each year unless the current tenant is moving out.
<http://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/during-a-tenancy/rent-increases>

Or in Ireland where certain districts that experience housing shortages have set a maximum rental rate, and the rent can only be increased by 4% a year.
http://www.citizensinformation.ie/en/housing/renting_a_home/rent_increases.html

And the District of Columbia in the USA, where again the amount and frequency of rent increases is strictly limited by law.
<https://ota.dc.gov/page/allowable-rent-increases>

It only takes a quick google search to find even more examples all over the world. Maybe Queenstown should look at putting legislation like this in place now before we end up in a situation where workers have to be brought in by bus every day as they can't afford the rental rates.

In addition offering a more affordable, dependable public bus service so it is more

appealing for people to live in the outlying suburbs. I know this is already a hot topic being discussed by the council so I will not delve into this issue.

Another option the Queenstown Mayor and Council should look at is making it easier and a more appealing option to build a flat attached to your main house - where permitted of course. This is an excellent, quick way to increase the amount of accommodation available to people within the district. At the moment, if you wish to build a secondary flat in Queenstown, there seems to be a lot of red tape to be gone through before permission to build is granted. Most of this is for safety reasons so is understandable. In addition though the homeowner is hit with a very high "development contribution" fee, which is very off putting when you add in general application fees, building costs and the fact your council rates go up substantially! So there are fees on top of fees to pay, which not only makes it hard to get the initial build going but also means the homeowner must charge a higher rent or even look at options like Air b&b to recoup their costs.

Again the council should look at other districts around the world and what they have done.

In Victoria, British Columbia, Canada, a homeowner can actually apply for a grant from the council to help build a flat - that's right, the council will help contribute towards the build, opposed to overburdening the homeowner with fees!

<http://www.victoria.ca/assets/Departments/Planning~Development/Development~Services/Documents/secondary-suites-easier.pdf>

Or Whistler, where they encourage secondary flats built specifically for the purposes of workers accommodation, limit the amount of rent which can be charged and strictly prohibits those units from being used for short term/nightly rentals.

<http://wcel.org/whistler-1>

Or Edmonton, Alberta, Canada, where they have setup the cornerstone grant, another grant program designed to help supply more affordable housing solutions, by encouraging and helping with the build of secondary flats in areas of need.

https://www.edmonton.ca/programs_services/housing/cornerstones.aspx

In addition, the development contribution fee currently being charged for secondary flats seems to be an unnecessary charge and removing it or offering it back to people who keep these flats on the long term rental market seems to be a quick easy solution. Here is some evidence as to why the development contribution fee for a secondary unit seems to be not only an unnecessary charge but is also over charging rate paying citizens for something they are already paying.

A Development Contribution is a financial charge levied on new developments. It is assessed and collected under the Local Government Act 2002. It is intended to ensure that any party, who creates additional demand on Council infrastructure, contributes to the extra cost that they impose on the community.

These contributions are related to the provision of the following council services:

- Water supply
- Wastewater supply
- Stormwater supply
- Reserves, Reserve Improvements and Community Facilities
- Transportation (also known as Rooding)

It is unclear as to whether the development contribution is in regards to the extra cost to the community which is incurred during building or once tenanted, but either way this would be a double charge as explained in detail below.

First let's assume the extra cost is incurred during the development, as this would be the most logical as not only is development in the title (development contribution) but this is required to be paid when developing and building a new home so shouldn't necessarily be charged again when building a secondary unit. In most circumstances there is no extra services required in the building of a unit, no extra roads were required, and in fact if the unit is built at the same time as the house there won't require extra use of the roads as it was all built as one with the same roof and walls that all arrived on site at the same time, and in fact it is even the homeowners responsibility to ensure there is parking for the unit on the land.

In 2013 the New Zealand government released a report reviewing the Development Contribution fees, particularly in response to high costs of accommodation and if these fees were a contributing factor. Please see the report <http://www.lgnz.co.nz/assets/Uploads/Development-Contribution11March-2.pdf> Particularly if you note point 31 on page 7 - 31. The costs of providing infrastructure to a site remain the same no matter what structure eventually materialises on that site. This indicates that the development fee originally paid for the site covers whichever structure would be built, whether it be a 5 bedroom 3 bathroom house or a 3 bed, 2bath house with an additional 1 bed 1 bath unit attached.

So we can see by building a flat attached to a home there is no extra burden on the community or council to actually build it, and the original Development contribution covers the build of both the house and the unit.

Now let's assume the DCN being charged is to cover the extra services that will be used by someone living in the unit. This to me seems a more understandable reason for the charge, as yes having a unit rented out would involve a larger use of some of the above mentioned facilities and services, particularly water supply, waste water and storm water supply.

However it appears council rates cover these extra costs and the extra "burden" on the community. Here is a breakdown of what our council rates cost; <http://www.qldc.govt.nz/assets/Uploads/Services/Rates/Understanding-Your-Rates.pdf> In fact this document quite clearly breaks down what council rates cover here in Queenstown and all services that are covered by the DCN are also covered by these council rates. So I would understand the DCN if our rates were not effected by having a unit. In fact it is quite the opposite, by having a unit the rates go up by 50% not to mention the rates would be slightly higher anyways as a house with a unit is valued higher then a single dwelling house and the rates are in direct correlation of the value of the home and land. 50% is a high number as well, quite simply a 1 bedroom unit attached to a 4 bedroom house is not going to increase the strain on the community and council by 50%!

In fact other governments agree 50% is high. The government of British Columbia in Canada has done extensive research and trials to help combat their housing crisis. They have found that secondary suites or residential units are a key requirement in providing housing for the lower income communities, particularly seasonal workers in places like Whistler. Please see the attached <http://wcel.org/secondary-suites> and particularly that they have said that research shows that secondary units use approximately 40% more services than a house with out a flat attached.

So as you can see by increasing council rates you are already covering the costs of the additional services that are covered by the Development contribution fee and in fact the fee should not be charged as it is a gross over charge of something already being billed for by the QLDC.

So as you can see there are a few solutions to the problems we are having, and they have already been tried and proven by other councils around the world. Queenstown needs to take these examples and others and look at fixing our problem before it is far too late! Jim Boulton and his council members should look at immediate reform in the rental policies and residential flat policies of this council as it is desperately needed and is only set to get worse with new big stores going in like Kmart, and of course another ski season with another lot of NZ ski employees. If there is no reform soon, we won't be bussing employees in from Cromwell as that too will be full, it will be more like bussing staff in from places like Invercargill!

I look forward to hearing your response.

Sincerely,
Kellie

ADDISON Felicity

Wakatipu

ADLAM Bevan

Wakatipu

Submitters Comment

I am interested in support for the Queenstown Mountain Bike club by way of funding for their quest to build more trails. The existing tracks are largely volunteer built by local riders and the quality is amazing, and its constantly adding to Queenstown with people all over the world adding these trails to their Wishlist.

I believe more funding to support these local heroes, legends and genuinely passionate people is a high priority as these visitors are contributing to Queenstowns tourism and in turn their social media etc contributes to further growth.

AITKEN Andy

Wakatipu

Submitters Comment

Note, there is no need to involve Glenorchy township in any water chlorination plans. Apart from being completely unnecessary and a total waste of my rates contribution, it would not be tolerated by the community. I'm guessing qldc are already aware of this detail, always pays to double check.

AITKEN Ann Margaret

Wakatipu

Submitters Comment

I strongly object to CHLORINATION of our drinking water in Glenorchy. We have amazingly pure, clean drinking water in Glenorchy and visitors often comment on it's better quality and taste to other areas in the Wakatipu. My family have lived in Glenorchy for 13 years, and have never had an issue with the drinking water - health wise or any other. We really would like to keep our water the way it is, so please no chlorination.

Kind Regards
Ann Margaret Aitken



ALBRECHT Susan

Wakatipu Netball Centre

Wakatipu

Submitters Comment

Increase in Facilities at the Queenstown Events Centre.

This season the Wakatipu Netball Centre has approximately 750 - 800 registered players, from Primary School, High School to Senior age groups. This is an increase of approximately 50 - 70 this year alone. We have noted a similar increase over the past 3- 5 years also. I would be surprised if there is another local sport with as many registered players that uses the Events Centre facilities every week for both fixtures and training sessions in their season.

I believe, given the increasing numbers of our school roles and population in general, and the popularity of netball in New Zealand, that this increase will only continue. With this in mind, the facilities at the Events Centre as they stand at the moment will not be able to accommodate these increasing numbers. Even with the numbers for 2017, maintenance is required in the very near future to some of the Events Centre's facilities ie the outside courts or they may be rendered a health and safety risk and in time unuseable.

In the long term, more inside courts are necessary in order to accommodate our sport and others sufficiently during winter months.

We would appreciate if this could be considered for the Annual Plan for 2017 - 2018.

Thanks

Sue Albrecht
Wakatipu Netball Centre

ALGER Andrew

Wakatipu

Submitters Comment

I'd like to see support for the Queenstown Mountain Bike Club. The trails they created are the main reason my wife and I moved here

ALLAN James

Wakatipu

Submitters Comment

n/a

ALLARD David

Wanaka/Upper Clutha

Submitters Comment

Unfortunately I was not aware of the consultative period for the future administration of Wanaka Airport.

I think that the Council should exercise great care when leasing Wanaka Airport to the QAC. The economics of running an airport such as Wanaka are entirely different to that of a busy public airport such as Queenstown. Where the large airlines are able to recover airport charges from their passengers, there is no similarly sized customer base at Wanaka.

It would be a mistake to assume that the Auckland Airport Company input into the affairs of Queenstown Airport and, it is proposed, Wanaka Airport is that of a accomplished airport operator. Events over the past summer at Auckland laid bare the lack of foresight and investment by the AAC. Airport users will be suffering from the effects of this neglect for many years to come.

The QLDC should ensure that it retains the ability to have management oversight of the running of Wanaka Airport.

ALLCORN Orlagh

Wakatipu

Submitters Comment

I am interested in the proposed new Queenstown Bay Playground.

I think the proposed playground looks fantastic and will appeal to a broad range of ages.

This will allow younger kids to explore and develop their confidence while having their own safe spaces to play.

I love how it blends in with and follows the natural environment that exists in that area.

It will add colour and interest to the entrance to the gardens.

Well done.

ALLKINS Roger

Wakatipu

Submitters Comment

Mountain bike trails

ANDERSON Cec

LUGGATE TOWNSHIP

Wanaka/Upper Clutha

Submitters Comment

Chlorination Issue

A door-to-door survey has been conducted through the Luggate Township on the issue of chlorination.

The Petition results (names, addresses, and signatures) in support of this submission, is sent as an email to <shelley.dawson [REDACTED]> as 2 pdf files.

Results: 210 against blanket chlorination, but open to further options.
2 for chlorination
3 undecided and refrained from signing.

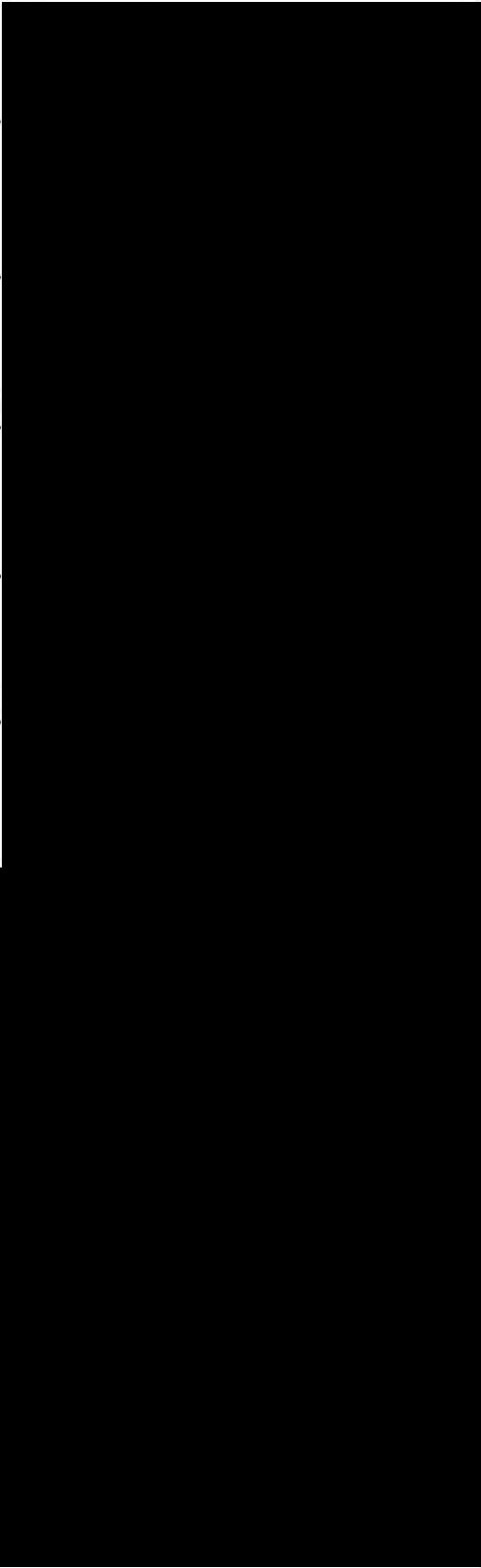
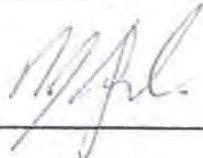

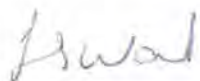
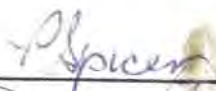
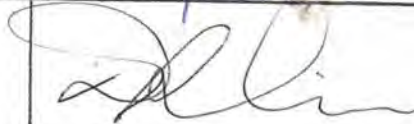
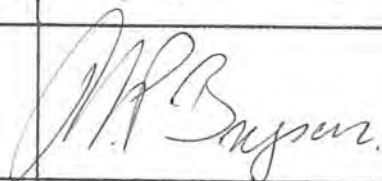


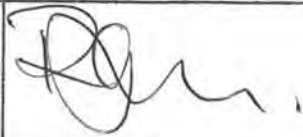


DRAFT ANNUAL PLAN .

PETITION on CHLORINATION
to go with SUBMISSION
from LUGGATE TOWNSHIP.

Contact : Cee Anderson



We the undersigned residents and ratepayers of Luggate are opposed to the blanket chlorination of our water supply. If or when our water no longer meets the standards set out by the government, we propose the QLDC investigate all other possible options rather than run with what we see as the easy option for the council of chlorination. The Luggate community also wish to be consulted during the process and before a final decision is taken.

Name	Address	Signature
Aimee DYET		
Sharon Dyet		
Leone Ward		
Penelope Spicer		
DAVID HAWKINS		
SIM BRYSON		
Karen Read		
Hayley LANDRETH		
Rebecca Glynn		
Rouen Hooper		
Dale Hinton		

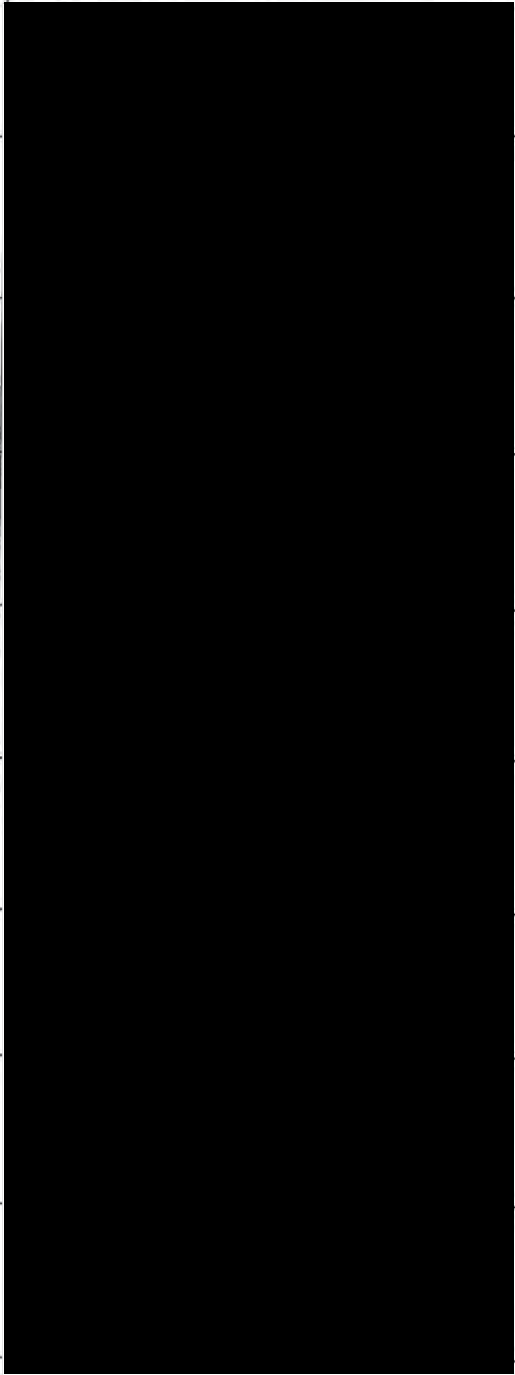








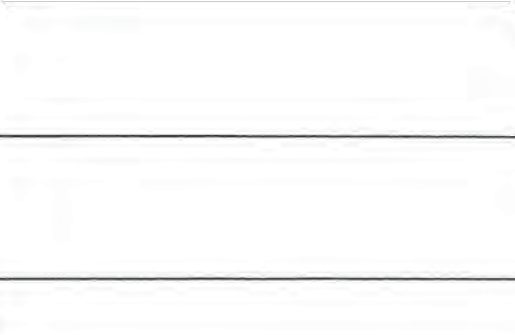
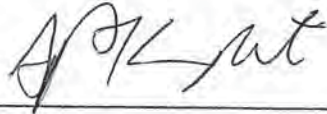
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Name	Address	Signature
Matthew Chalmers		MCh
Paul Ray		Paul Ray
Logan Collopy		Logan
RICHIE MUIR		R. Muir
Diane Robuge		D.R.
Fred Thomas		
Tracy Penner		Penner
Mike Penner		Mike Penner
Kerlinka Austin		Kerlinka Austin

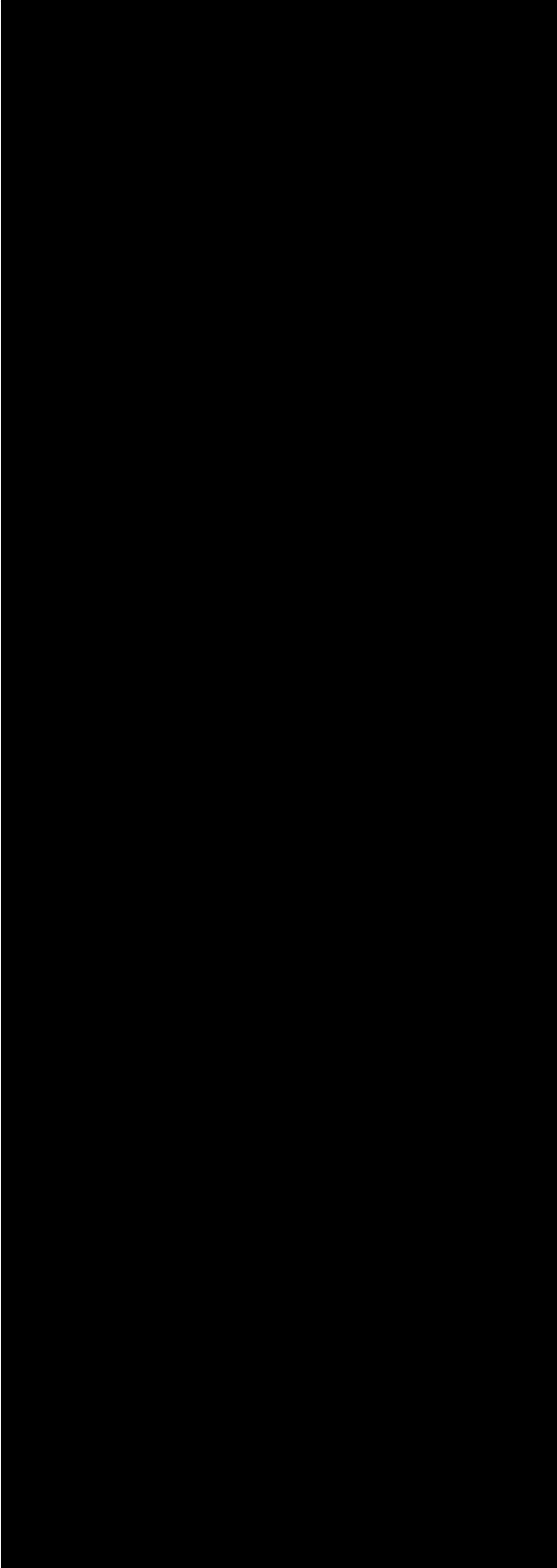

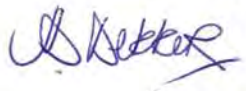








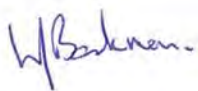
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Name	Address	Signature
Peter Robert		Peter Robert
Philip Woodrow		Philip Woodrow
GORDO ANDERSON		GORDO ANDERSON
SUSTINE BAIN		SUSTINE BAIN
Carol Harraway		Carol Harraway
Ross Harraway		Ross Harraway
Jocelyn Marshall		Jocelyn Marshall
Sandra Tamblyn		Sandra Tamblyn
Amanda Melholm		Amanda Melholm
Abby Jackways		Abby Jackways
Heidi Mildon		Heidi Mildon
Kaylene Clark		Kaylene Clark



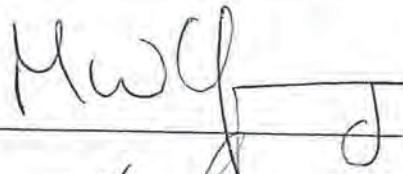

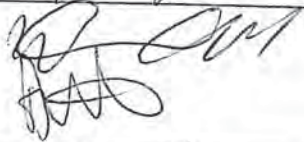
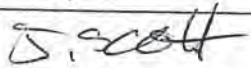
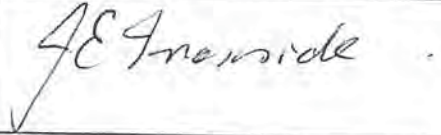
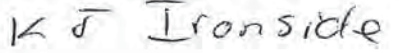

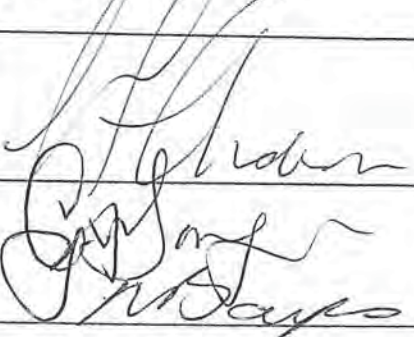
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Name	Address	Signature
Jo Knight		
Becky Nyhof		
Tim Nyhof		
Andrew Hollands		
Sarah Hollands		
Inga Boorman		
Leed Morgan		
Rachel Vale		
SIMON KNIGHT		

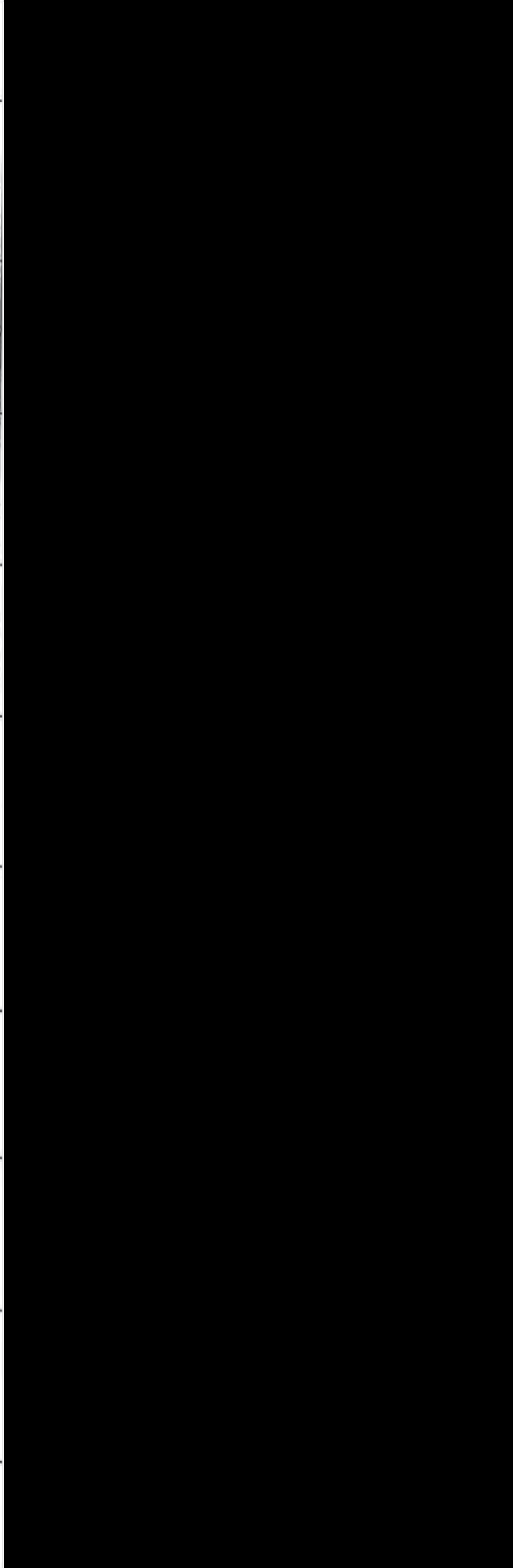




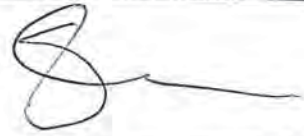



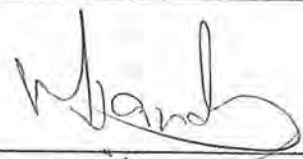


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Name	Address	Signature
PERCY DEKKER		
JOAN DEKKER		
Lauana Thomas		
Darryl Cooper		
Patti Haig		
Emma Stewart		
Colin Fyfe		
Cheryl Andes		
Samie McWhirter		
Ayson Gill		
Wyley Barkman		

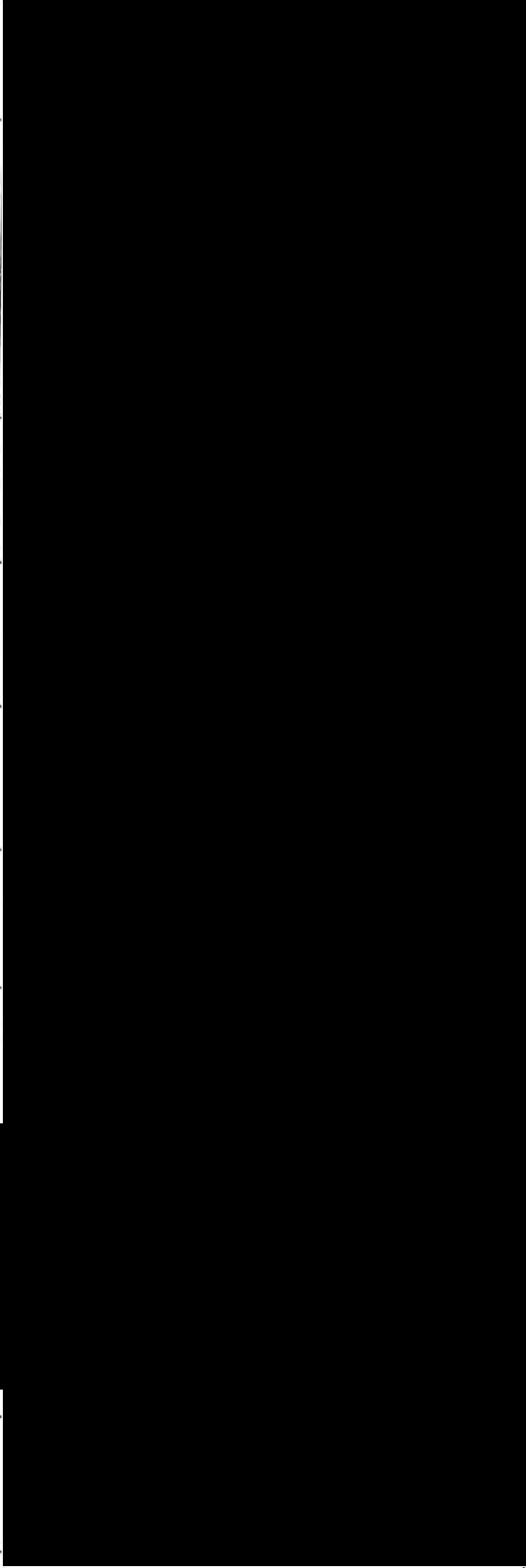





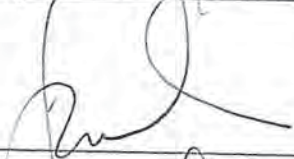
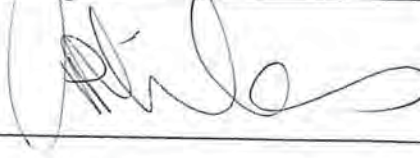
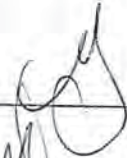

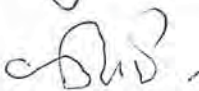
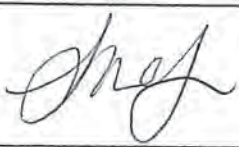
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Name	Address	Signature
Nick Baley		
Alysha Bailey		
M Young		
D. Hughes.		
Hayden Gemmell		
Alice Craig		
Jim Scott		
Mel Churchill		
J. Ironside		
K Ironside		
R. O'Connell		
Cec Anderson		
Graham + Lyn Bayes		









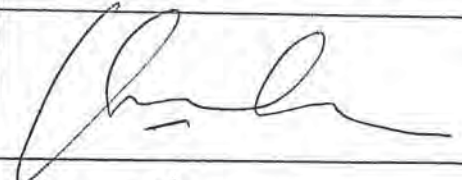
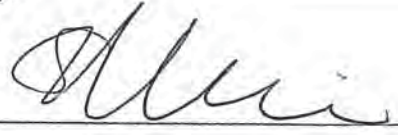
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Name	Address	Signature
McWilliamson		
B Gyers		
S Buchan		
Irene Buchan		
Shane Gillis		
Bridget McCaughan		
Doug Chalmers		
Bailey Todd		
M. van Tonder		
Bryan Clough		
Lisa Moore		




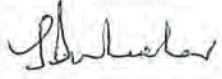




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Name	Address	Signature
Sara Davis		
Clint Jeffery		
NIGEL HILKINSON		
Carolyn Hitchison		
Tim Orbell		
John Miles		
TRISH MILES		
ANDY ARMSTRONG		
MARIE BLAYNEY		
Siomara Murguía		
Holly McLaren Smith		

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Name	Address	Signature
LINDA INGRAM		
Mark Hessian		MSIL
Christine Humphrey		
HEATH NAYLOR		
Ton Cooper		
Derick Thomas		
Whiti Marshall		
Allan Seal		
IAN BOWMER		
Vicki Lea		
Sarah Lester		

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Name	Address	Signature
Indi Ryde		
JOSH TRAVAGLIA		
RAY WHEELER		
Linda Wheeler		
Mike Hughes		
Carl Rodger		
Lillian Flockton		
Ivan Sleight		
James Wallace		
Glyn Matthews		
Jim INORME		

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[illegible]


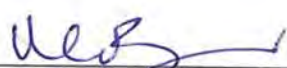


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Name	Address	Signature
Nathan Mickey		N. Mickey
Helen Watson.		Helen Watson.
MURRAY VIAZ		Murray Viaz
Patrick Pihama		P. Pihama
H. Whelan		H. Whelan
Paul Napier		P. Napier
Jamie Hawking		Jamie Hawking
Que O'Sullivan		Que O'Sullivan
Lisa Ramsay-Schmidt		L. Ramsay-Schmidt
ROB AITCHISON		R. Aitchison
Jill Taylor		J. Taylor




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Name	Address	Signature
Bobba Merce		
Sam Thompson		Thompson
Megan Campbell		McCampbell
MARIN O'BRIEN		
Bev Smith		B Smith
Stacey Welsh		
Stephanie Botha		Botha
Kate Gordon-Smith		K Gordon et
Kylie Kelly		Kylicky
Dorelle Stewart		
don Anderson		Adob

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Name	Address	Signature
Eve Marshall- Lee		E Marshall- Lee
Monica Harris + Chris Harris		Monica Harris
Rachel Maria		R.M.
Leon Jonassen		L. Jonassen
Coral Edwards		C.E.
Michelle Edwards		M.E.
Alan Humphrey		A. Humphrey
Wayne Ferguson		W. Ferguson
Margaret Ferguson		M. Ferguson
Vince Mulqueen		V. Mulqueen
Jasmine Hiker		J. Hiker







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Name	Address	Signature
E. J. Stavers		
J. DuFaur-Dunning		
J. Beran		
B. Smith		
D. McFadden		
J. Holland		
R. Holland.		R. A. Holland.
AJ Bode.		
Kaori Yagi		
Malcolm McLean		
CHRIS LEA		

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Name	Address	Signature
LORNA SCHMIDT		L Schmidt
Daegal Schmidt		Daegal
Gertrude Schmidt		Gertrude
Emily Schmidt		Emily
Colm Doheerty		Colm Doheerty
David Hill		David Hill
Alana Grace		Al Grace
Jacob Grace		Jacob
Amelia Olley		Amelia
Minnie Gilmore		Minnie
Tai Olley		Tai O

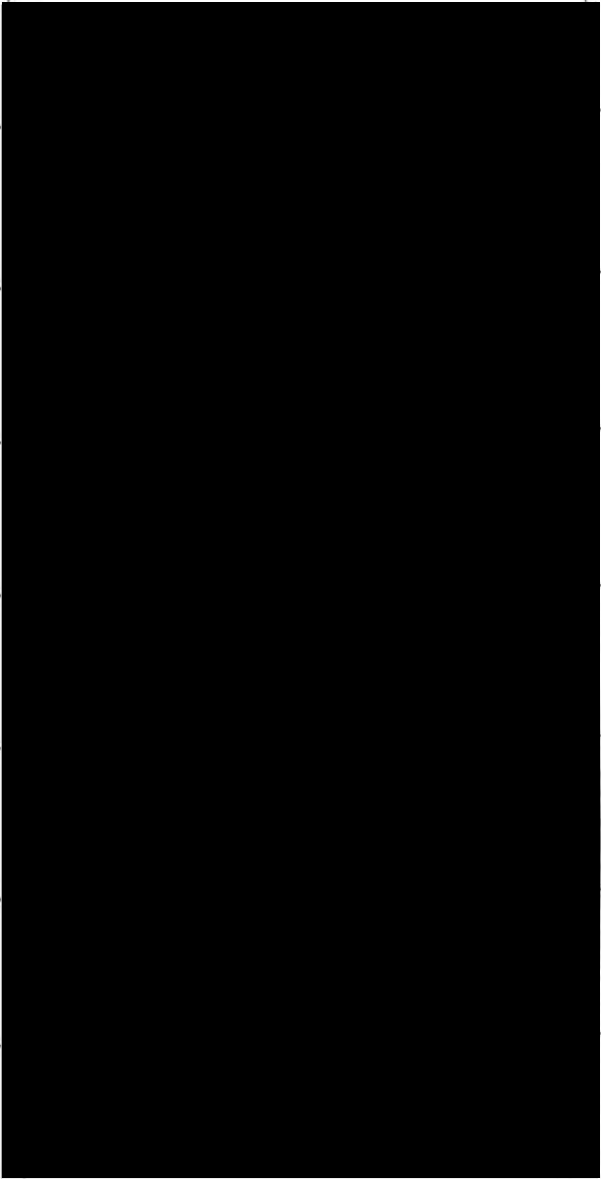


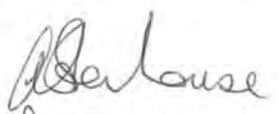
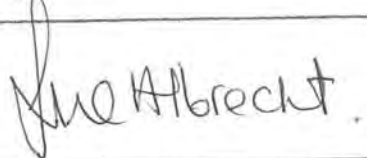

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Name	Address	Signature
Jennifer Moss		
Karl Hawkes		
Nicola Hawkes		
Wendy Smith		
Darren Smith		
BRENT HOLLOW		
Hamish Lamb		
Caitlin McCauley		
Scott Challis		
Terry Frisby		
Jan Grant		
Ewan GRANT		

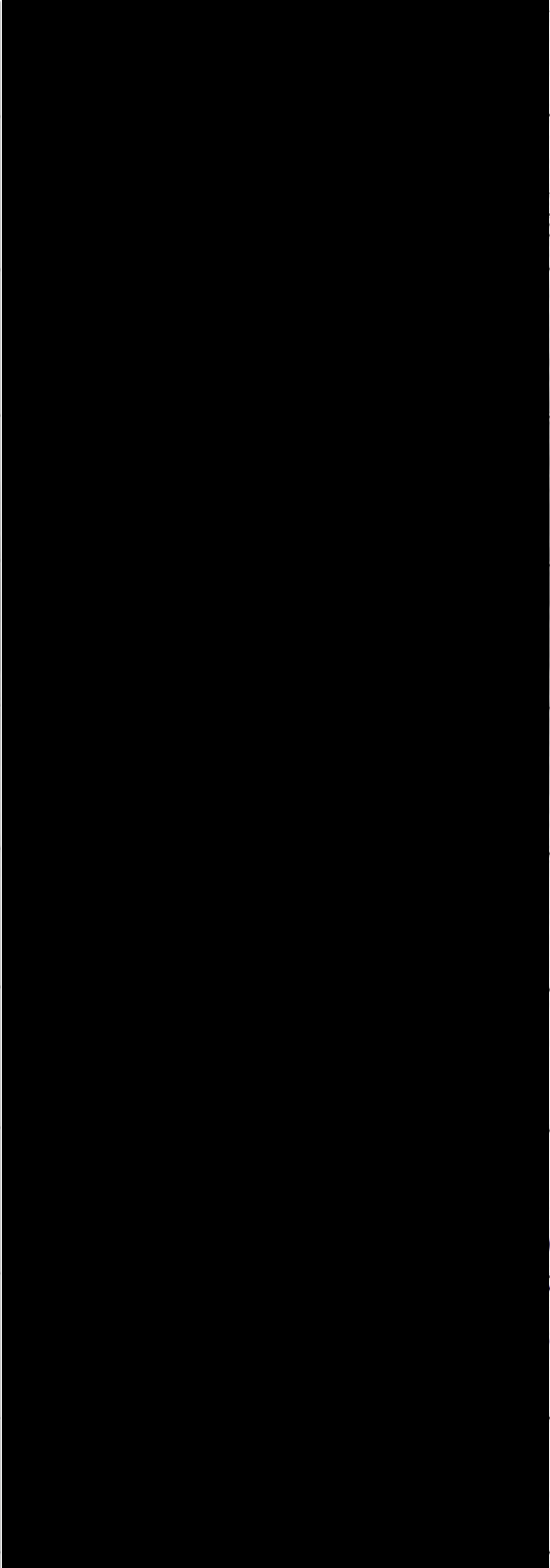
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Name	Address	Signature
Steve Jago		Steve Jago
Brent Collie		Brent Collie
Deirdre Withers		Deirdre Withers
Steve Moss		Steve Moss
Jade		Jade
Erika Hollow		Erika Hollow
Arda Boolman		Arda Boolman
Gavin Gurney		Gavin Gurney
Helen Rycie		Helen Rycie
Pete Murray		Pete Murray

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Name	Address	Signature
Penni		Do
Joshua Olley		
Ana		Aro
Rebecca Picard		
Bryne "		Bryne
Ann		
Sue Albrecht		
Andy HAZG		

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Name	Address	Signature
Janelle Coombe		J. Coombe
GRAHAM GABBY		G. GABBY
Amber Schrecke		A. Schrecke
Stacey Cavan		S. Cavan
Rebecca Linder		R. Linder
Justin Reid		J. Reid
N.R. Millar		N.R. Millar
R.R. Stringer		R.R. Stringer
Julie Robinson		J. Robinson
Andrew Johnson		A. Johnson
BRENDAN KERRIS		B. Kerris

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[illegible]

We the undersigned residents and ratepayers of Luggate are in favour of chlorination of our water supply

[illegible]

ANDERSON Cecily

Wanaka/Upper Clutha

Submitters Comment

I am totally opposed to the blanket chlorination of Luggates water supply. i would like to see the council explore all others options that are available for water treatment if or when Luggates water no longer meets the government standard.

ANDERSON Lucille

Wanaka/Upper Clutha

Submitters Comment

Please find attached my written submission
Lucille Anderson

27th April 2017

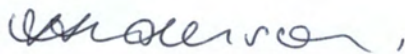
To whom it may concern,

I strongly oppose the chlorination of our drinking water supply in Luggate.

I have lived here for over twelve years, my children have grown up here and my husband has lived here all of his life. Not once have we, or anyone we know, taken ill as a result of consuming the water.

I am particularly concerned about the consumption of chlorine as both myself and our daughter have sensitive gut issues, which I believe are exacerbated by chlorine. My skin is also very sensitive to chlorine, with prolonged exposure of even small doses causing rashes and extreme discomfort.

With three generations of our family living in Luggate, it seems senseless for us to consider relocating due to the people of Luggate being ignored and our water supply being unnecessarily chlorinated.



Lucille Anna Anderson



ANDERSON Rod

Wanaka/Upper Clutha

Submitters Comment

1.Chlorination. I totally oppose the blanket chlorination of our drinking water. If or when the water does not meet health standards, other systems to purify be examined before chlorination and CONSULTATION be undertaken with the community (not dictation). I am not opposed to the ability to add chlorine in an emergency.

2.Luggate Hall. The Memorial Hall is a vital part of the community and I would ask the Council to make provision for any strengthening that may be required, after the engineering review that is currently underway is completed

Submitters Comment

please find my comments attached in word doc for readability. Many thanks

Sure you will get plenty of submissions on traffic and housing. So here's my addition from a slightly different angle:

1. Mindful planning fixing the entranceway to Queenstown

- Holistic planning and lots of pressure on / working with agencies (NZTA, Delta)
- Ladies' Mile trees saved, powerlines underground. More trees, not fewer.
- Consistent lower speed level from Lake Hayes / Arrowtown turnoff
- Tucker Beach road underpass, massive landscaping to hide Project Shotover swill.
- No more approvals for nasty strip malls right by the road and increase landscaping
- Consideration to safety around retirement village drivers – Lake Hayes Estate

2. Freedom squatters

- Everyone knows the issue is out of control – crap and toilet paper everywhere, unable to use car parks (again Tucker Beach road) harassment from drinking male campers when walking dog in the dusk.
- Understand that the method of travel is promoted but we need to provide strong rules and appropriate infrastructure
- Self-contained stickers are meaningless
- Make a good, equipped, low cost camping area with great security and state of the art ablutions block. Rule out ALL of the basin to "freedom campers". Clamping and instant payment essential enforcement.

3. Visitor levy

- Yes, really. It's not over. It's fundamental. User pays. If central govt won't come to the party right now let's get creative. And also keep pushing. Rates increases for our poor hardworking families will just make more people feel pressure and even leave, or have to rent out a spare room short term on AirBnB (and get over that, it's not the direct cause of accommodation shortages, it's a symptom of people trying to improve their incomes. Many families are renting out rooms from time to time that would not be rented to long term workers. Bemoaning AirBnB is a lazy reaction that makes one seem like Sony execs blaming digital for the sad demise of their tape sales).

4. Pedestrian and cycle improvement Tucker Beach / Quail Rise access

- This is a selfish one and not as important as the bigger ones! But holistically, we need to improve cycle and walking access all over the place and where the new strip malls are we could actually walk around, were it not taking your life in hands to cross SH6.

5. Water taxis.

- Let's harness the lake for transport as part of the integrated solution

6. Water quality.

- If we don't take care of it now we lose our greatest asset. I know it's ORC but you need to strongarm them relentlessly collaborate ?

7. Playground improvement

Yeah fine, but leave the rope swings on Horne creek though. They've been there since I was a kid.

8. Safety and violence

- Drinking culture is one thing and it's normal here. Rape culture is however unacceptable. Stronger police presence in town and zero tolerance on public w***ers, harassers and street violence particularly against women. If the police play cricket with drinkers, fine. Demand a certain standard of behaviour of partiers (not of victims) which is about people's right to safety in our town. Name it, shame it, own it.

9. Communicate

Engage transparently with community and not just as a tick box exercise. Add budget for communication to each project. Michelle is awesome, give her more resource. Use technology. Be innovative and bold in seeking to better engage and serve.

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ANGUS Paul

Wakatipu

Submitters Comment

Bus services will not be provided for Closeburn or Glenorchy. Why are rate payers from this area being excluded from this positive transport alternative?

I was astounded at how backward the waste minimisation situation is in Otago & nz in general. It's a disgrace. I'm all for positive changes in this direction.

ANTILL Claire

Wakatipu

Submitters Comment

Please don't add chlorine to our beautiful water in Arthurs Point. It is the only tap water I can drink and take it in large bottles to work (in town) with me everyday. The chlorinated water up Fernhill was the worst I have ever experienced, you'd get out of the shower and smell like a swimming pool. We had to buy filters to be able to drink it. Don't make out water in Arthurs Point the same. It's totally unnecessary and not at all in keeping with Clean Green NZ.

ARAUJO CERVIERI Paola

Wakatipu

Submitters Comment

Hi there,

I believe it is time for us (as a Community) to think about ways to help the traffic flow..because this affects locals and tourists.

My suggestions:

- McBride St and Yellet St goes in diferent ways , but ONE WAY each.
- Hallestein St ONE WAY, Frankton to Town..why? Easy the traffic for locals and maybe some turists too. It is a narrow street and It's been helping a lot at a moment, but dangerous road..
- Close the Rees St and Marine Parede for good , or use the same way as the Beach St , early hours only. I believe that way will be easy on the traffic lights on Stanley St.
- A public toilet by the Fernhill Rd playground.
- How about a Road or Street to conect Fernhill to town , by the busy times of the year..? Like something to Thompson St to Winyard Crescent, I listened something about 10 years a go..

Well, those are my suggestions..as a New Zealand citizen, I'm looking after a place that I call home ??????

Thanks for the opportunity,

Paola

ARMSTRONG Andy

Wanaka/Upper Clutha

Submitters Comment

please see attached

The District Plan Submission Andy Armstrong

Without a doubt rate payers who get involved with this process of making submissions often get told we are restricted by central governance. My feeling is that if there is enough groundswell then council I hope is lobbying the local MP's, and other local body's to get changes made - it would be nice to know that our voices are carried by local councils to the central government.

I have a only a few points I'd like to make that come readily to mind – please excuse the “note” fomr that I write in.

Consent Process

Why does a **neighbours consent** need to be asked – neighbours change – so long as you are within plans then neighbours should not be a consulting party – the council in reference to a district plan is the consulting party, and needs to have the ability to act for landowners. Consulting neighbours (who may be hostile) adds unnecessary cost and process, equally some people may get a neighbours consent to something just before that neighbours sells, when new owner would not have consented, this makes mockery of the process. Neighbours come and go.

Water Management

QLDC needs to drive Central Government and ORC in sorting the quality of water in this district, it is a national embarrassment. If Central Government doesn't act then lets take the lead QLDC

This **does not** mean one solution for all – and it does not mean treating all water – it is about prevention and being proactive, don't be the ambulance at the bottom of the cliff – identify root cause and remove it

Why is it taking so long to sort the lake contaminations

Communities like Luggate do not want Chlorination –_honour that – the council has the expertise to find other means of securing water quality – investigate what Christchurch did so that Luggate remains free of chlorination. Do not make the individuals or rate payer groups responsible for the research – the council gets the message, the council needs to act in good faith and research for the community. The council can use its resources to investigate all know water contaminations and foresee what remedial action can be taken to avoid similar occurrences happening in Luggate. Eg Don't build sewerage ponds that are known to overflow upstream of water sources - this is what happened in Hawkes Bay, don't allow animals in paddocks where bores exist. This caused one of 2 water contaminations in Luggate (incidentally I believe that risk is acceptable and not cause to add chlorination), enforcing run-off rules would have avoided the second contamination of Luggate water – only two in the life of the bore – (which I understand is about 16 years). The Luggate water is the best I have seen in NZ – preserve it don't add something that is not needed. The credits required to gain acceptable standards can be gained by other means (failing that have Bill English downgrade the standard – just as they did for swimmable rivers) It should be individual choice if you want treatment.

If the council does go ahead with treatment (after exhausting all other possibilities), then an alternative water source must be provided so individuals can choose where they get their drinking water from. Just as many people access the Wanaka Springs, then provide a place for Luggate people to get their drinking water. Also, so as not to poison our plants and Biosystems and good bacteria's in our stomach, after treatment, the council needs to remove all trace of chlorine as the water leaves the tanks – do not make it an obligation on rate payers to put their own filters at their boundaries.

To be CLEAR I do not want Luggate water to be Chlorinated nor any other additives in my water.

Waste Management

- Almost criminal that we are asked to recycle glass but that it goes to landfill
- What are the plans for next 50 years re landfill and the massive population explosion we have now.
- Employee local business when the community wants you to. No matter what the cost – the community was obviously happy to pay for Wanaka Wastebusters to continue their role in kerbside recycling - why was this ignored. KEEP IT LOCAL, (how far is the recycling transported before sorting, and what is the quality of the by product
 - Keep locals employed
 - Provide a superior service , not the cheapest

Roading / Housing

Whatever plan is adopted please apply learnings from the past and have some foresight. Look at the stats and growth and physically map the areas that residents are likely to be living and likely congestion points.

Allow rezoning of land to be a much easier task than it is now if it is in the bounds of the expected growth areas, or if it already borders land that it aims to match in zoning designation, then make it easier to make the change.

An examples of poor traffic planning – my aim here is to point out council needs a change of culture – become more proactive and dynamic, don't be a dinosaur that reacts slowly to only things it gets told about.

- the **Hawea turnoff / Riverbank bank Road intersection.** Our deputy mayor I understand applied for a commercial site to be established in the not too distant past, it doesn't matter whether it was QLDC or the state roading authority – the learning is poor foresight was applied, the area now has quite high housing density and even a church, all the reasons for turning done the deputy mayors application seem to have been forgotten in allowing the development there now.

We need a large double roundabout at that intersection

QLDC must not use the excuse it is not in their legislative authority to improve state highways, they must lobby hard to get change for any state highway that needs action taken within the district.

- It seems the planning for the **Ardmore Street speed bumps** on the Wanaka foreshore was very poor and never considered fundamental concepts of keeping traffic moving while encouraging lower speeds and safety of everyone – especially pedestrians. Instead bottlenecks and poor traffic flow have been encouraged and a dangerous situation for pedestrian was created. Nothing was learnt from the Camp Street / Shotover Street intersections in Queenstown. The learning from there over 15 years ago was not to put in pedestrian crossings or road restrictions at intersections. For all intent and purposes people view the Wanaka speed bumps as crossings, drivers are confused, pedestrians walk as if they have the right. Aside from that the slow traffic down at every intersection coming off Ardmore Street Two bumps were all that was necessary – between the existing bumps.
- Another fine example of poor planning, and I am unsure if this is inexperience or incompetence but look at the cost, construction and danger of the **speed bumps introduced at Cardona town ship**, and shortly after removed. Where is the oversight on the people involved in this sort of project. Is the council employing the right people for the right job.
- I want a council that reviews **speed limits** and acts fast, rather than being reactionary have some vision. Change to speed limits it seems only happens after loss of life or serious injury or damage occurs. Eg **Ballantyne Road gravel section** speed limits should have been in years ago, the road would be safer if heavy traffic using it as a thoroughfare was removed. It is obvious that the speed limit of Ballantyne road from Town to Waste busters ought to be 50kmph – it feels unsafe driving at 70km, yet that limit persists despite the enormous growth of business along the road. Why has something not been done already?

And in **Luggate** – the community must battle to get changes – again why the difficulty – why does council not foresee this? It is not good enough to say well thats why we have this planning process – the council ought to be seeing what needs doing without public input.

- **Luggate subdivision** – my understanding – and I am sure the mayor can advise on this, is that only one entrance to the subdivision was allowed when at least 2 were asked for. Absolutely absurd given such a number of homes, and soon after entering the subdivision a dangerous congestive corner (less than 90 degrees) was planned for – actually planned and constructed and in existence.

The above examples of what I see as failures, are given because I feel the learning is to listen to the public and long term locals, (and I hope not to a new planning graduate or any one individual with a particular

motive). Make corrective decisions if they are necessary and make them quick, apply business acumen and timely responsiveness to the stakeholders. Have the right experienced people on the job.

Tourism

Well done on making a bed tax a big issue, keep pushing for something to compensate a council with huge numbers of its rate payer base.

(Personally I feel the solution is to raise GST to 17.5% that will earn greater revenue from all visitors – but don't have it go to a consolidated fund. A reduction in the NZ income taxpayers rates can be made to compensate New Zealanders. Visitors would then contribute their fair share)

The QLDC must however raise funds from Govt or somewhere to provide better facilities for the visitors we are attracting. Where is the camper van parking, where are the affordable campsites – address the freedom camping concerns and enforce the existing bylaws – this ought to be self-funding. We hear that a lot is already been done regards freedom camping – well the word from the community is it is not enough.

Parks and Recreation

Just quickly.

Do not under any circumstances “steal” from reserves to provide parking or other facilities. Pembroke Park especially must be left as a green zone and the Wanaka Water front - please enforce the parking there. Allowing a kayak business to park on grass only attracts visitors to do the same. Do not allow the siting of any building along the whole foreshore.

I am against the proposed rowers site – allow an underpass from a perfectly good and under used recreational area at the A&P grounds.

Do not allow for the log cabin footprint to be extended or lease renewed. A building free waterfront is almost unique in a township in any part of the world.

The End

Thank you for reading this submission – as background I am no green activist, but I do care about individual rights and taking responsibility for yourself, and I do have a deep concern for our environment, water, soil and air. I travelled extensively and have seen the absolute value people put on what we have – yet we are squandering it.

QLDC has the ability to make a difference in its own community. That's a privilege in itself. I feel this term more than any we have the right representatives to make the difference.

Regards Andy Armstrong

(Rate payer Luggate and Queenstown)

ARNOLD Victoria

Wakatipu

ASHFORD-TAIT Sheena

Wakatipu

Submitters Comment

My family would like council funding for downhill mountain bike trails. The cross country network is superbly maintained and attracted many visitors and bike friendly tourists. Mountain bikers are doing everything themselves by digging and repairing and then Skyline takes so much money and gives nothing back for all the thousands of new mtb tourists.

QT could become like Porte du Soleil in France; a downhill biking Mecca, but more funding could get us there more efficiently with machinery rather than back breaking hand digging!

BAKER David

Wakatipu

Submitters Comment

QMTBC needs to receive financial support from the council to upgrade and improve the Mountain bike tracks around Queenstown.

BAKER Ronnie

Wakatipu

Submitters Comment

In the interests of increasing recreation opportunities within our local area (of Queenstown) I would like to see the amount and quality of mountain biking trails increase. As a keen cycle commuter and mountain biker I cherish the trails in the Wakatipu Basin and the work that the Queenstown Mountain Bike Club and their volunteers achieve on fundraising efforts alone.

It is undeniable that the mountain bike club have built trails that have steadily gained an international reputation for being awesome and visitors from many countries come to Queenstown just to ride those trails - some staying for many months and becoming real contributors - working, renting and loving our town. Some riders come for short visits, requiring rental equipment, bike transport (shuttles), bike maintenance and accommodation.

I also feel that in general, getting more people on bikes is a fantastic initiative to solve congestion and ease the ridiculous parking situation. Tracks such as Golddigger & the Sunshine Bay Track (which I use on a daily basis on my commute to work) and the Wynyard Express Track (from the top of Wynyard Crescent to One Mile roundabout) facilitate a fun and non-road route for folk on bicycles getting to work - it's not all about the Frankton Track or the Queenstown Trail.

One trail that I think would massively benefit mountain bikers (and walkers too) would be to cut a route from Sunshine Bay through to 7 Mile Reserve. Meaning that no cycling on that 100km stretch of road is necessary.

QMTBC would be fully behind a project such as this to link town to the very popular 7 mile reserve trail network.

Thanks for your time. Bike riding is a fantastic pursuit and our region is very lucky to have some amazing terrain to work with. Queenstown is already on the map as a premier MTB destination and for those lucky mountain bikers who live here - we would love nothing more than to see our trails plentiful and better maintained.

Cheers,
Ronnie (girl)

BAKER Tom

Wakatipu

Submitters Comment

Mountain biking is important to you and the community.

Mountain biking is an important part of what attracts a significant group of visitors to Queenstown.

I want more mountain bike trails.

Queenstown Mountain Bike Club Builds the type of trails that i want to ride.

I want QLDC to financially support QMTBC's efforts to build more trails.

In my submission QMTBC is asking for \$100,000 towards a project to build several connecting trails and descents on QLDC land on Ben Lomond. This will open up many permutations of new and existing trails, creating a lot of new loops of different lengths and difficulty.

This is in line with other recently publicised examples of local council Mountain Bike Club funding. Nelson MTB Club got \$178,000, and South Canterbury MTB Club, \$100,000 pa in their councils' last annual plans. The Wakatipu Trails Trust receives \$50,000 pa to cover operational costs, but we cover any operational costs ourselves from club dues.

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual plan.

A surprising amount of people are attracted to the wakatipu to ride bikes. Videos are being made by professionals who live here in the summer singing our praises on internationally popular web sites, arguably doing a better job than destination Queenstown!!!! Please consider trails as structure, which needs developing, maintenance in return attracting more on and off peak visitors

BAKHUIS Robert

Wakatipu

Submitters Comment

I am against the chlorination of the Glenorchy water supply

If this water was taken from above the houses in Campbell town (500 meters further upstream) it would be some of the best and most pure water in New Zealand why ruin a great resource in such a reckless manner

You can never hide the taste of chlorine in tap water and it tastes awful

And the full long term effects on the human body have yet to be fully understood

BALDWIN Mark

Wakatipu

Submitters Comment

I believe that a rates increase to improve public transport is fully justified. Both from the ORC and the QLDC. The current cost of travel within the district is terrible in terms of time, money and safety.

A rates increase of \$100 (\$2 per week for a household) to provide a public transport system that would allow all drivers to travel faster to work and make the non owning of vehicles in the wakatipu basin a possibility for all – but particularly for those on lower incomes would do a huge amount for the affordability of life in what is becoming a progressively less affordable place to live for worker.

I strongly believe that the Council should consider public transport options for the Ski fields. The large numbers of visitors driving large vehicles in winter conditions on unfamiliar roads is a safety and environmental issue that impacts on commuter times. The whole Queenstown lakes community would benefit from investing in a programme that removed the need for these people to be on the roads and allowed locals a cost effective means of visiting iconic parts of our region.

People come from across the world to the Queenstown lakes district to walk and ride. I believe the council should also invest further in pathways and crossings – prioritising cycle and pedestrian access in any subdivisions or developments. Trying to walk a child in a stroller from goldfield heights is a frightening experience. Either you face random footpaths that change sides of the road down Queenstown hill and then are often parked up or blocked by parked vehicles or face attempting to run across Frankton Road. Neither option safe for parents or children therefore forcing people to bring cars into town

State highway 6 through Frankton is particularly unfriendly to pedestrians and cyclists with dangerous crossing points near roundabouts with fast moving drivers – some venturing onto NZ roads for the first time. Traffic on this road is likely to increase and with the completion of the new bridge speed of traffic will likely increase further. The lack of a satisfactory crossing to link the Queenstown trail is also a problem.

If we are investing in things to bring people into our community then I believe that the Queenstown Mountain Bike Clubs trail network should be supported and that trail maintenance should be funded by the council

BALLANTYNE Graeme

Wanaka/Upper Clutha

Submitters Comment

I AM OPPOSED TO THE PLAN TO CHLORINATE THE WATER SUPPLY OF LAKE HAWEA TOWNSHIP.

Chlorination of a towns' water supply is a matter of risks versus benefits. I do not believe that in the case of Lake Hawea the risks outweigh the benefits.

Recent evidence indicates the water quality of Lake Hawea is high, rating above that of Lake Wanaka.

Past sporadic instances of elevated E coli levels have never been convincingly sourced, the possible exception being when an opossum was found in the reservoir. I believe there has not been a documented case of human illness related to raised E coli levels.

The additional filtration of lake water through gravel at the new on-shore bores, in conjunction with UV treatment, has not been adequately trialed.

In summary:

- > the risk of pathogen contamination is probably low

- > there has been inadequate monitoring and no effort to quantify the risk of causing human illness

- > chlorination removes the incentive to properly monitor the quality of our drinking water

- > chlorination of Lake Hawea's water supply is premature and unnecessary.

GH Ballantyne
PhD MBChB

BARNETT Bryn

Wakatipu

Submitters Comment

Financial support for the Queenstown mountainbike club

Submitters Comment

PUBLIC TOILETS in GLENORCHY.

I am contracted via City Cleaning to clean the public toilets.

I clean them 2x daily.

I went down at 11am this morning as the urinal was blocked, there were queues outside both toilets, even though it had been cleaned at 8am, did not look like it!.

This is pretty much daily, has been all summer. I am astounded to learn how busy they all are

Over Summer there have been 2 extra porta loos on the lake front beside the long drop, since they were removed 2 weeks ago, the porta loo is overused.

Over the last 2/3 years the village is hosting way more visitors.

In my view there is an urgent need for more public toilets to be built.

BARRETT Martin

Arrowtown Village Association

Wakatipu

Submitters Comment

See the AVA submission attached



Arrowtown 9351

02/04/2017

2017-18 Annual Plan Submission

This submission from the Arrowtown Village Association committee is on behalf of all members, and covers the key issues that we believe QLDC should make financial allowance for in the forthcoming 'Annual plan'.

Arrowtown Library Green (Reserve)

Our submission last year stated "*The library reserve is looking very tired*" and specified items that we believed needed attention. Some improvements have been made since then, but work is generally still required. Specifically:

- ❖ **Improve parking area to allow vehicles on left and right of entrance, and provide low vehicle stop to protect grass.** (*Reason - Parking on left is half on seal and half on grass. Muddy in winter*)
- ❖ **Refurbish the area between the library and the petanque court to allow for heavy foot traffic.** (*Reason - grass very worn and muddy in winter*)
- ❖ **Provide more rubbish bins and tables/seats.** (*Reason - Presently insufficient during busy periods*)
- ❖ **Review use of hose tap by the car park.** (*Reason - Tap used for hand washing by petanque players and others. Water ponds on the ground around the bottom weather boards. Also consider installation of drinking fountain*)

- ❖ **Consider installation of public toilet at rear of library.** *(Reason - No close facility)*
- ❖ **Maintenance items include: re-sowing grass areas where necessary, inspecting fencing around perimeter and maintaining/upgrading as required, and reviewing large black containers and trees within.** *(Reason - Grass worn in places resulting in mud in winter, fence needs maintenance, and container trees could be improved)*

Arrowtown Village Green

The village green on Buckingham Street gets heavy use from tourists, and locals alike. It is also regularly used for events. The following work is needed:

- ❖ **Levelling of the grassed performance platform at the back of the green.** *(Reason - ground slopes forward making it difficult for performers, and potentially unsafe. Marquee installation also made harder due to slope of ground)*
- ❖ **Remove rubbish bins from the front of the green, and replace with sufficient bins on both sides of the green.** *(Reason - Present bins are in a visually obstructive position. This is exacerbated, and becomes very unsightly, when the bins are overflowing with rubbish, and when retailers leave cardboard for collection. Providing sufficient bins at both sides of the green would free up the front of the green)*
- ❖ **Feature lighting on the rock faces at the back and elsewhere.** *(Reason - Further spot lighting would enhance the area at night)*

Lighting

- ❖ **The AVA fully supports the 'Heritage Lighting Plan' proceeding.**

- ❖ **There is a need for improved down lighting around Arrowtown for pedestrian safety. In conjunction with the 'Heritage Lighting Plan', we would request an imminent review of street lighting, with a view to upgrading where required.**

(Reason - Many side-walks are unformed rendering them potentially hazardous in the dark. Some walkers choose to use the road at night in preference to the footpaths. It is important, therefore, that footpath safety at night is addressed, and that this is achieved without compromising Arrowtown's village atmosphere and appearance)

Swimming Pool

- ❖ **The AVA fully support the long term programme to upgrade the Arrowtown swimming pool, with particular emphasis on the upgrading of changing rooms and heating system.** *(Reason - Facilities in need of modernising)*

The AVA wishes to thank the QLDC for considering this submission during the annual plan process. and welcomes the opportunity to be consulted and advised on outcomes. We do not see the need to be represented or make presentation during the planning process.

Russell Heckler

Chairman - Arrowtown Village Association

27th April 2017

BARTLETT Annabelle

Wakatipu

Submitters Comment

About the playground.

Lots of children will go to the Gardens or the Bathhouse Cafe and use it.

We would probily bike there.

Good thing it's a bigger playground because there are a lot of children in Queenstown.

It looks fun and more exciting than the one that's there now.

From Annabelle aged 8

Submitters Comment

CONGESTION

Enhancing walking and cycling.

In order to encourage residents and visitors to use a variety of methods of transport walking and cycling has to be as easy as possible rather than the domain of the really determined which it currently is. Accessibility of footpaths needs to be prioritised.

1/. Accessibility of footpaths and shared cycle/ footpaths to be prioritised. Currently there are challenges getting into town, especially along the Frankton Road and then moving around in town using these paths due to vehicles, be they private cars or tour buses, parked over the path causing an obstruction, overgrown vegetation or wheelie bins to name the main culprits.

Submitting a request for service appears to be ineffective.

In one case the potential demise of an overgrown hedge, currently rendering a Ballarat Street footpath barely useable, appears to be more important than footpath use. Five months after the original request for service was made, the hedge remains as it was.

It is common that for one day a week a footpath is rendered unusable due to wheelie bins obstructing it, unable to attach photo depicting this. Again a request for service yielded no action. Indeed the response behove me to be grateful for modern innovations such as kerbside recycling.

Strategic curb cut downs will also enable greater use of paths. Numerous request for service over the last five years for a curb cut down has resulted in no action.

Daily, vehicles are parked over a footpath, sometimes for the whole day, on other occasions daily in the morning and evening tour buses completely block off the path, especially on the Frankton Road. Discussions with NZTA, QLDC, Police, bus drivers and hotel staff has seen little improvement.

More road crossing points on arterial roads such as Marine Parade and Stanley Street would be useful.

2/. Developing a cycle friendly town

Once a cyclist who has travelled in on Frankton Road, or perhaps cycled in from Arthur's Point, has arrived in town they are faced with the prospect of competing with vehicles for space on the road. I appreciate that road space is limited, but again unless cycling is prioritised the numbers will never increase significantly to have an impact on congestion.

For example, some key roads might easily lend themselves to the addition of a cycle

path or a clear concession to cycling such as Coronation Drive, Park Street, Gorge Road.

Reviewing the speed limits in urban and residential areas. Reducing the speed limit will have little effect on vehicle travelling times but has a significant impact on how much more enjoyable it is to ride or walk and perceived safety of cycling.

Thank you for your consideration.

Submitters Comment

WAKATIPU RUGBY CLUB ANNUAL PLAN SUBMISSION

The members of the Wakatipu Rugby Club (the "Club") have noted an apparent reduction in care and maintenance of the Queenstown Recreation Ground playing surface, and a consequent ongoing deterioration in the quality of the ground and its fitness for purpose as a playing surface throughout the year.

This situation has been aggravated by damage caused directly to the playing surface during and associated with events held at the Recreation Ground. Of particular concern has been the operation of vehicles on the playing surface, even at times when the surface has been very wet due to inclement weather.

We note the following extract from the Queenstown Recreation Ground Reserve Management Plan (2006):

Policy 1 – Rugby Ground

1.1 Provide and maintain the current size rugby ground comprising a high quality multi-use sports turf.

1.2 Minimise the impact of organised sport and events on playing surfaces by defining and enforcing maintenance requirements and recovery periods.

1.3 Give priority to allocation of the field to rugby as long as the Wakatipu Club has clubrooms adjoining the site.

The committee of the club is concerned that these policy objectives are not currently being met, and submits that the budget for care and maintenance of the playing surface should be increased for the coming year over that allowed in recent years.

Further to this, consideration should be given to funding a full rehabilitation of the playing surface in order to bring it up to the high quality standard set out in the Management Plan, and to be able to host sporting events throughout the year. The Club would like Council to engage a qualified turf management company to provide an assessment of the state of the playing surface and a recommendation as to the long term sustainability of the grass surface.

In the meantime guidelines need to be put in place for users of the ground, particularly with respect to operation of vehicles on the surface, with reference to areas of operation, prohibited areas, surface conditions, etc.

Separate to these concerns, we also note the poor accessibility to the ground, particularly for wheelchair users. At present, the only access for wheelchairs to the ground is at the Robins Road/Boundary Street corner of the ground. An opportunity was missed to provide wheelchair access during the recent upgrade of the steps near the public toilets at the Camp Street end. Consideration should be given in the annual plan to providing additional and better access points for such users.

BATTSON Jude

Ruby Island Management Committee

Wanaka/Upper Clutha

Submitters Comment

Continue with the annual grant for maintenance of Ruby Island. Last year, 2016, the long drop toilet, that was last emptied (by hand with buckets) in 1999 was replaced with a norski toilet. An information kiosk was installed. The old long drop was filled in with concrete and a floor laid so the buikding could become a storage shed. Caltex Wanaka have donated the gas for the BBQ for the past 15 years. Lakeland Adventures have provided transport for the working bees at no charge. Jim and Libbys have maintained mowers and weed eaters at no charge. Lakeland Adventures have sold their larger boats so a new plan is required to transport volunteers for working bees. Planting of native plants occurred in 2016. These porcupine plants are natural habitat for the Cromwell Ghecko spieces that thrives on the island. Funding is used for tools, equipment, toilet paper and this year for seating and information kiosk.

BATTSON Jude

Wanaka/Upper Clutha

Submitters Comment

Lake Hawea proposed chlorination of town water supply.

BELCHER Matt

Wakatipu

Submitters Comment

To save money on power use & keep light pollution to a minimum in Glenorchy when street lights are upgraded/installed, is it possible/feasible to integrate movement sensors so they're only used when needed.

BELL Sharon

Wanaka/Upper Clutha

Submitters Comment

Against the chlorination of water at lake hawea

BENINGTON Nanette

Happiness House

Wakatipu

Submitters Comment

Happiness House has been operation in the Wakatipu Basin for nearly 25 years. We became a registered charitable trust in July 2000.

Happiness House have been advised by our landlord that the lease at 4 Park St will not be renewed in October 2018. I have attached a letter outlining our plan to obtain new premises. I have also forwarded the Happiness House Trust Five Year Plan to Shelley Dawson.

We are informing the QLDC of our situation as they have been valuable supporters of our house for many years. We anticipate significantly increased rent in a new premise and therefore will require on-going support from the QLDC. We are also wondering about the opportunity for council owned land or housing when trying to locate new premises.

Community collaboration is part of the strength of Happiness House - we work with NGO's and government organisations closely and are an integral part of the Wakatipu Community.



Happiness House Queenstown Community Support Centre

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

To Whom It May Concern

Happiness House Trust has been advised by our landlord that the lease of 4 Park St, Queenstown will not be renewed in October 2018. It was resolved at a meeting on 30 November 2016 to enact a special project in 2 steps to obtain replacement premises as follows:

- Step 1: Identify potential suitable premises for replacement of 4 Park St. This must be urgently achieved by October 2018, and preferably before June 2018.
- Step 2: To obtain a permanent building and/or land for HHT Social Resource Centre in the next 3-10 years.

The premises need to be:

- Accessible.
- Family and child friendly.
- At least as big as our present building (small 3 bedroom house) and preferably bigger to cope with growth.
- A wish list but not essential in the short term: sunny, have outdoor space including a garden, disabled access, double glazing, insulation, increased storage space and parking.
- Separate access is required to maintain the confidentiality for our clients.
- We prefer to be near our existing location in the shorter term, to be nearer our main client base, but will consider all options. (Shotover Country / Lakes Hayes Estate/ Arrowtown are too far from, and not accessible for, our main client base)

Please refer also to our Happiness House Trust Five Year plan.

Feel free to visit our website and face book page (see above) including an informative video of "A Day in the Life of the House".

Thank you for your consideration.

Regards

Nanette Benington
Chairperson
Happiness House Trust

[REDACTED]
[REDACTED]

Happiness House Trust [HHT] Five Year Plan.

26 January 2017

Mission:

To provide and maintain a sustainable, accessible, and helpful Social Resource Centre, for the residents of the Wakatipu region.

Vision:

HHT will assist in practical ways, those in need of support, by encouraging healthy, resilient and empowering life choices. We see ourselves as one of the social safety nets, in the Wakatipu region.

Values:

HHT operates with the following guiding values of Integrity, Compassion, Diversity, Fairness and Responsiveness.

Goals:

Broad general results to be achieved during the next 5 years:

- To achieve annual financial sustainability. All our financial decisions will be transparent and prudent.
- To provide activities and companionship for our clients, and facilitate their practical access to services, agencies, and economical pre – used clothing, home wares and produce.
- To support individuals and families in ways that will reduce social isolation and deprivation.
- To help families with practical support, including utilising the Strengthening Families process.
- To contribute to the Wakatipu Community's integrated strengths, by maintaining successful collaborative relationships, with all of the other 'Helping Agencies' within this region.
- To implement a special **1-2 year project** that will result in obtaining the best possible premises and in an appropriate location. This will replace the current building at 4 Park Street. This must be urgently achieved by October 2018.
- To develop and implement a special **3-10 year project**, that will result in HHT successfully obtaining a permanent building / and or land, in the next 3 to 10 years. It is highly likely that this will arise from collaboration or partnership relationships with appropriate individuals or agencies.

Brief Introduction from the Chairperson of Happiness House Trust Nanette Benington:

This is the five year plan of Happiness House Trust [HHT]. It sets out the direction and usual work activities of the Trust from 2017 until 2022. This is the first formal Long Term Plan in the history of our Trust.

Happiness House began informally as a Social Resource Centre in the late-1980s, when the Wakatipu region began to grow rapidly and in the years since then, this growth has continued unabated. Originally this centre was needed to help low wage individuals and families but as the community has grown Happiness House has evolved to meet the community's changing needs. Happiness House success is underpinned by the fact that it has remained true to its original mission, vision and values and has remained autonomous, having no affiliation with other groups, and apart from a small MSD contract is not reliant on government funding. Another crucial role is to receive from the community. It is inherent in people's natures to want to give and Happiness House continues to be an avenue for generous community giving. We became a registered Charitable Trust in July 2000. Funding agencies and the public, require 'Not- for- Profit Agencies' such as us to operate in a business-like manner and to be accountable for all of their financial and other activities. To these ends, and to aid our search for suitable tenure, we therefore developed this Plan.

Our Plan presents the Mission, Vision and Values of HHT and describes the operation and activities of HHT. It is divided into 4 sections.

- Part One – a general description of the Wakatipu region in which HHT provides its services and a brief profile and history of the HHT.
- Part Two – contains the HHT Policies and Procedures which underpin all of its activities.
- Part Three – Financial information for HHT.
- Part Four – What Happiness House Trust intends to do over the next five years.

Part One –Introduction to our region:

The Wakatipu region is an international tourist resort and holiday centre, set in a beautiful landscape of mountains and lakes. We are experiencing a long period of significant visitor and population growth, which is predicted to continue into the future. Currently we are the fastest growing territorial region in New Zealand, with an estimated residential population of approximately 30, 000. Visitor numbers on a daily basis can easily boost this number by 15,000.

Profile and Brief History of HHT:

HHT had its beginnings in the late-1980s, when a local woman Patricia Bird recognised the need for an NGO type social support agency, for some of the local residents, mainly young families and low waged individuals. It began in the living room of her home and the clients eventually named it themselves, calling it 'Happiness House'. Patricia singlehandedly fund raised and worked to keep Happiness House going and following her untimely death and in tribute to her generous and compassionate spirit, HHT was formally established in 2000.

Today the issues that led to the foundation of HHT persist. Our tourist resort region continues to prosper, it experiences virtually nil unemployment and ongoing population and economic growth. Some observers might see only luxury and prosperity, but there is an invisible underbelly of stress and deprivation for many of our low waged workers and families. These workers and their families often struggle to maintain reasonable levels of wellbeing, while coping with high living and housing costs. Some of these low waged workers are on shorter term residencies in NZ. Some are on overseas working holidays or whole families have uplifted themselves from many parts of the world. This is the group that HHT continues to exist for today, but the need has grown to also encompass individual's coping with mental illness, family dysfunction, separations and a myriad of other issues that see over 1000 people enter its doors every month.

HHT is recognised and valued as a community social safety net and for contributing to the strengths of the Wakatipu social support community. This means we have been successful in obtaining both solicited and non-solicited funds, sufficient to provide for our growing clients numbers over the last 26 years of our existence.

A future challenge however is the requirement to find new premises by October 2018 [Lease is expiring]. The Trust will exercise care in this project, especially in relation to the level of funding required to access a new premise. This means HHT is embarking on a new special project, and it is one that will ultimately present good opportunity for the growth and development of the Trust and the services we provide.

HHT operates with a stable membership of 6 Trustees, all from our local community and all with long-term commitment to HHT and the wellbeing and strengths of our local community. The Trust meets regularly throughout the year and receives detailed reports from the Manager on every aspect of the functioning of the Trust and our Social Resource Centre. The ultimate accountability for all matters rests with HHT. To this end we utilise the Quality process and maintain a dynamic set of policies and procedures which provide operational guidance for the Trustees and the staff.

We employ a Manager and other staff for our [leased] Social Resource Centre at 4 Park Street Queenstown which is open 5 days a week. Within the umbrella of our regular activities we provide practical daily support, access to advocacy or specialist referral and advice and support about healthy lifestyle choices.

Trustees of Happiness House Trust:

Nanette Benington - Chairperson

Bachelor of Science, Teachers College Diploma, Coordinator Buddy Programme
Queenstown

Carolyn Terpstra - Trustee

Human Resources Manager, Former registered Nurse

Verona Cournane - Trustee

Retired former registered Mental Health Nurse and Clinical Nurse Manager. Diploma of Nursing

Caroline Hutchison - Trustee.

Bachelor of Arts, Trustee Southern Arts Festival and the Todd Trust. Producer Theatre and Film

Heather Smith - Trustee

Diploma of Physiotherapy, self-employed Physiotherapist and Massage therapist

Karen Castiglione - Trustee.

Lawyer / Director Frankton Legal Limited

Part Two - HHT Policies and Procedures:

- HHT is committed to the Quality assurance process. This enables the Trustees and the Staff to maintain high standards of Practice in all aspects of the operations of our organisation. We maintain a comprehensive set of policies and procedures and these are available to all of our funders for audit. Currently the Ministry of Social Development audit our Policies on a regular basis, the last one being in November 2016 in which we were adjudged successfully compliant. All of the policies and procedures are stored electronically and in a hardcopy manual and are fully available on request; therefore they will not be duplicated in this Plan.
- HHT is committed to the Health and safety of its clients, visitors, staff and Trustees. We maintain a comprehensive set of policies and hazard identification data, including the safe management/ elimination of these. HHT acknowledges that Trustees have a duty of due diligence under the Health and Safety at work Act. All of the HHT Health and Safety documentation is available in a separate hardcopy manual; therefore they will not be duplicated in this Plan.
- Our local population is diverse and includes many nationalities. HHT respects the diversity of cultures within the Wakatipu region and honours the principals of the Treaty of Waitangi.

Part Three - Financial Statement of HHT at 30th June 2016:

Main sources of HHT Income are as follows.

- Application is made annually to 10 funding bodies.
- Additionally, local individuals, community agencies and local businesses donate unsolicited funds to HHT.
- HHT has an in- house second hand goods shop which operates under a donations policy.
- HHT also earns interest from cash held in two term investments in Westpac Bank
- Grants income - \$ 116,219
- In-house donations - \$ 32,134
- Unsolicited Community donations - \$28,689

Investments

HHT has had long banking relationship with Westpac bank. HHT has two Term investments funds and one transaction account with Westpac.

Total expenses

Cash expenses \$ 148,672.

Assets

Total Cash assets are held in Westpac Bank in two Term investment accounts and one transactional account: \$ 206,774

Fixed assets: \$ 790.00

Capital Expenditure: Nil

Borrowings: Nil

Annual Budget

The budget for the year 2017- 18 is approximately \$180,000

Future income

- No changes are anticipated in the ordinary operation of HHT and of our ordinary financial operations during the next the financial year. The primary sources of our funding will be very similar as for the previous year ending June 2016.
- A budget for the year 2017-2018 has been adopted by HHT which anticipates approximately similar amounts of income from our usual range of funding sources, i.e. the grants income, the in-house donations and the unsolicited community donations and interest on Term Investments.

- Due to the nature of our Not- for- Profit organisation and the usual funding processes adopted by our funders, it is not possible to absolutely correctly forecast HHT income. HHT expects to at least always achieve an annual balanced budget.
- The total amount of unsolicited funds donated from community sources is also difficult to forecast. If the growth in tourist visitors continues as predicted, it is very likely we will receive in 2016- 17, approximately similar amounts as occurred in the previous year. These unsolicited funds though a small percentage of the overall income of HHT usually enable us to add to our cash reserves.

Summary of Accounting Policies

- On 1 July 2015 HHT transitioned from the preparation of general purpose reports [Institute of Chartered Accountants] to financial reporting in accordance with Public Benefit Entity Simple Format Reporting – Accrual [Not for Profit] Tier 3 PBE SFR- A [NPR] in accordance with the External Reporting Board guidelines. This transition had minimal impact on the accounting policies of HHT. External auditing of HHT financial operations is carried out by Crowe Horwath NZ.

Part Four – Activities and Programmes

At our Social Resource Centre HHT provides a range of activities consistent with our Mission, Vision and Values. These can be loosely grouped into the following 4 broad categories:

- 1. HHT will provide access for our clients to practical daily support including social and emotional support by the following actions:**
 - Safe, friendly, warm drop- in centre in central Queenstown 9am -4pm daily - Monday to Friday thereby experiencing a sense of companionship and reduction in isolation and loneliness.
 - Assistance with crisis intervention and resolution and general urgent support for distressed individuals or families.
 - Accepting referrals from Wakatipu agencies, including CAB and Mental Health Services, relating to recovery of wellbeing, productivity and social integration.
 - Providing support to help client's to enhance their work readiness levels including preparing CV's on HHT computer and assistance with job application forms and provision of suitable clothing.
 - Providing free access to daily Newspapers.
 - Providing access to free or very economical pre used clothing, bedding, home ware and toys and games.
 - Providing access to food and produce items [donated by the community] if families and individuals are experiencing an unavoidable shortfall in income.

- Providing limited financial support [as per policy] for individuals/ families to access urgent medical help. This is to assist individuals or families who are unable to afford Doctor or Counsellor Fees.
- Accepting appropriate Community Correction placements, predominantly female offenders serving a Community sentence. Safe supervision is provided by staff. There is a close partnership relationship with Community Corrections Department.
- Providing a range of satisfying and enjoyable activities according to the needs of the varying individuals and groups that regularly attend HH for instance craft and artistic groups.

2. HHT will provide access for our clients to advocacy, and /or referral of clients with specific needs, to collaborating agencies within the Wakatipu area by the following actions:

- Facilitating a culture of collaboration, and effective working relationships within a wide range of agencies based in the Wakatipu area. The aim being to achieve full community integration of supportive agencies for individuals and families, therefore providing a safe network of community support.
- Assisting clients with literacy or limited English language skill or very low confidence by personal support at government or other agencies appointments.
- Providing a warm comfortable private [free] room that other community agencies can use.
- As appropriate, promoting community discussion about community wellbeing issues and the stressors of living in the Wakatipu. This could be via the media or by invitation from other agencies, the QLDC or Government departments.
- Assisting clients of HH with complex documentation tasks such as applications for assistance from Work and Income or Housing NZ.
- Providing premises for the free Dunedin Community Law clinics in Queenstown and to support clients with specific needs to prepare for and access this service.
- Encouraging an individual parent / family to accept referral to the Strengthening Families Service if two or more agencies are already involved with this family and they are in need of extra support.

3. HHT will support families with extra practical support, including the Lead Agency roles that arises from the Ministry of Social Development MSD funded Strengthening Families Initiative by the following actions:

- Maintaining MSD accreditation and continuing to work within all of the Policies and Procedures of HHT.

- Continuing to seek a contractual relationship with the MSD to provide a Strengthening Families service. HHT specifically will work in the roles and functions as a lead agency.
- Continuing to meet the MSD target numbers of client families as specified in their contract with HHT (seven families in a 2 year period)
- Maintaining effective collaborative relationships with all of the social support agencies that contribute to the wellbeing of children and their families in the Wakatipu region.
- Providing free access to our rooms and facilities for individuals and agencies concerned with the social wellbeing of children and their families

4. HHT will provide practical access for clients to learn about healthy life style activities by providing the following actions:

- Walking group
- Frisbee golf group
- Bush Croquet group
- Mother support groups
- Garden group
- Craft group
- Produce Day

In addition to its client focussed activities, HHT will maintain overall sustainability by the following [broad] actions:

- Practising realistic risk management of the HHT business situation. This includes as much as possible anticipating the external socioeconomic threats of reduced income, and/or the abrupt loss of our building. And/or the potential the loss of senior staff with essential roles. And/or the loss of key Trustees.
- The Trustees and staff will at all times practise prudent and conservative financial management of HHT funds, and aim to always achieve an annual non deficit budget expenditure.
- The Trustees will at all times provide strong governance supervision of HHT staff, including those whose employment position involves administration/ finance/money management roles. The Manager will provide detailed reports of all aspects of the financial and other operations of the Trust and the Social Resource Centre
- Maintaining good employee / staff relationships and adhering to NZ employment and other related legislation.
- Adhering to all of the HHT policies and procedures and the requirements of the HHT Deed and the requirements of the NZ Charities Act.

- To practise appropriate risk management of the sustainability of HHT by maintaining financial reserves sufficient for 2 years operation in the event of a severely reduced income arising from unanticipated external factors.
- Protecting HHT financial systems by employing external Payroll and Auditor services and complying with their recommendations.
- Utilising universally recognised and appropriate electronic software packages for all of the HHT financial transactions and records.
- Aiming to anticipate a potential HHT future, whereby a very long term lease / ownership of an appropriate premise becomes achievable. Currently this means HHT is achieving a conservative incremental increase of financial reserves as part of its financial management. Potentially it could also mean the enactment of a special large fundraising project if it becomes the means of achieving a realistic and quicker pathway towards owning our own building.

HHT has been advised by our Landlord that the lease of 4 Park Street will not be renewed in October 2018. It was resolved at a meeting on 30 November 2016 to enact a special project in 2 steps to obtain replacement premises as follows:

Initial step – January 2017 until June 2018

Goal: *To successfully obtain replacement premises for 4 Park Street by June 2018.*

a) Action: Identify potential suitable premises for a replacement of 4 Park Street within the time frame of less than 18 months.

- Consult formally with Executive staff of QLDC with the aim of establishing if their immediate support could include the offer of the use of a building for HHT.
- Consult with the Wakatipu High School Board of Trustees to establish if they are able to offer HHT access to any unused staff housing.
- Chairperson and Manager to develop a Press release to the Mountain Scene / ODT in February 2017. The theme will be positive and emphasise the urgent need for a replacement building in the context of the growth and development of the Wakatipu region and the services that HHT provide.
- The Trustees of HHT to continue to informally publicise the pressing need for a replacement building within their social and professional networks including with influential individuals within the Wakatipu Community.

b) Action: A professional 5 year HHT strategy plan will be developed [document] with the dual purpose of meeting current funder's demands and as a potential future HHT marketing tool.

- Verona and Karen to work on an initial draft which will then be presented to the HHT to review in the first meeting of HHT February 2017.

Second step - 3 to 10 years in the future:

GOAL: *To obtain a permanent building for the HHT Community Social Resource Centre.*

- The manager and Chairperson of HHT will informally establish the possible market value of 4 Park Street.
- The manager and Chairperson of HHT will approach groups in the community with the draft 5 year plan and a brief outline of what we require in a premise, to ascertain support for either the short term (1-2 year) or long term(3-10 year) solution for our tenure.

BIRKETT Allan

Wakatipu

Submitters Comment

Mountain biking! A massive growth area in the wakatipu region which is funded through mountain bike club fund raising initiatives and occasional small sums from trail fund nz. Mountain biking brings a HUGE amount of tourism to Queenstown which local businesses etc benefit from. Yet there is no support from QLDC. The wakatipu trails (wide gravel paths etc) does not bring mountain bike tourism to Queenstown.... the EXCELLENT work of Queenstown mountainbike club and skyline gondola is what brings people here! PLEASE start supporting QMTBC financially so that this VOLUNTEER organisation can help tourism in the Queenstown region. Thanks for your time. Allan.

BLACK Fiona

Real Journeys

-

Submitters Comment

Please see attached submission

Submission Form



Contact Details

Civic Centre, 10 Gorge Road, Queenstown
Private Bag 50072, Queenstown

Phone: 03 441 0499 Fax: 03 450 2223

Email: services@qldc.govt.nz

Name or representative: **Fiona Black**

Organisational name (if applicable): **Real Journeys Limited**

Address: [REDACTED]

Business hours telephone: [REDACTED]

After hours telephone: [REDACTED]

Signature:

A handwritten signature in blue ink, appearing to read "F. Black".

Date: 28 April 2017

☐ **Tick if you would like to present your submission in person**

(Real Journeys will speak to our submission if required)

2017 Annual Plan Submission

Real Journeys Background:

In 1954 Les and Olive Hutchins began operating the Manapouri-Doubtful Sound Tourist Company, running four day excursions to and from Doubtful Sound. In 1966 Les and Olive acquired Fiordland Travel Ltd., with its Te Anau Glow-worm Caves and Milford Track Lake Transport operation and began trading as Fiordland Travel Limited. Continued expansion followed with the purchase of the vintage steamship "TSS Earnslaw" in Queenstown in 1969 and with the establishment of cruises in Milford Sound in 1970.

Since 2002 Fiordland Travel Ltd has operated all its tourism excursions under the 'Real Journeys' brand and in 2006 changed its company name to Real Journeys Limited. In 2013 Real Journeys launched the Go Orange brand; purchased Cardrona Alpine Resort and the 155 hectare property at Walter Peak which Real Journeys previously leased. Then in 2015 Real Journeys purchased the International Antarctic Centre in Christchurch and in 2016 Real Journeys took over 100% ownership of Queenstown Rafting and purchased Kiwi Discovery.

Even with the company's recent fast expansion Real Journeys remains a private family owned company and is now the largest tourism operator in the region with operational bases in Christchurch, Milford Sound, Te Anau, Manapouri, Queenstown, Wanaka and Stewart Island.

The company offers a range of quality tourism excursions including: day time and overnight cruises on Milford and Doubtful Sounds (with daily coach connections from Te Anau and coach / flight connections from Queenstown); trips to Te Anau Glow-worm Caves; guided Milford Track day walks; in Queenstown, rafting excursions, cruises on Lake Wakatipu aboard the "TSS Earnslaw", combined with Walter Peak High Country excursions and dining options at the Colonel's Walter Peak Homestead and in Wanaka we offer year round activities at Cardrona Alpine Resort including visitor accommodation.

Real Journeys also operates the ferry service between Bluff and Stewart Island, coach transfers; cruises to Paterson Inlet and Ulva Island; Village and Bays Tours; and vehicle rentals under Stewart Island Experience brand. Real Journeys core excursions are complemented by joint ventures that include: Black Cat Group, and the Southern Lakes Information Centre

Our Submission:

1. Real Journeys supports any QLDC initiatives to address increasing numbers of vehicles coming into Queenstown from Frankton Road and the consequent traffic congestion in central Queenstown. We endorse the QLDC proposal to work with ORC and NZTA to increase public transport subsidy to endeavour to increase the use of public transport in Wakatipu. Nevertheless we believe this initiative needs to include a marketing campaign to promote the use of public transport to locals and visitors alike.
2. Real Journeys supports the development of a Queenstown Town Centre Master Plan.
3. With respect to managing public rubbish bins in District Town centres; we believe the district would benefit from setting up drive in public recycling and rubbish depots on the main routes in and out of the districts main towns; similar to the facilities south of Mossburn on state Highway 94 or south on Te Anau on state Highway 95 en route to Manapouri. Such sites will allow visitors to drop off rubbish from campervans in particular, instead of clogging up Town rubbish bins with usually bags of rubbish.
4. Real Journeys endorses the Council's initiative to work with ORC to maintain the water quality in the Districts Waterways. We contend such initiatives should support the joint work to stop the invasive water weed *Laparosiphon* from

colonising Lake Wakatipu and the upper reaches of the Kawarau River; because we believe the spread of this weed will be detrimental to the recreational and ecological values of the Districts waterways. Moreover QLDC should be also be advocating for control of “Lake Snow” across the District. Lake snow is thought to be caused by the algae *Cyclotella bodanica*, lake snow has been present in Lake Wanaka since at least 2008 and was discovered in Lake Wakatipu in May 2016.

5. Real Journeys contends that the QLDC section of the Mount Nicolas Beach Bay and Von Roads are under maintained compared to the section of the Von Road and Mount Nicolas Roads maintained by the SDC. Refer the photo below which shows an example of the numerous potholes which pepper the length of road especially from the QLDC boundary.

The Mount Nicolas Beach Bay Road and Von Roads are now an essential part of the Around the Mountain Cycle Trail. In particular, Real Journeys carried 2233 cyclists on the “TSS Earnslaw” for the year ended March 2017, up from 28% from 2016 (which was up 46% from the year before) all of whom cycle at least part of this road. The number of cyclists has been increasing steadily over the last few years and we expect the number of cyclists to keep increasing, as the reputation of the Around the Mountain Cycle Trail grows. Accordingly, maintaining this road to an adequate standard will become increasingly important to ensure the Around the Mountain Cycle Trail current reputation as *“one of the highlights of our holiday in New Zealand”* and *“a great experience of New Zealand’s backcountry”* is upheld.

Real Journeys hosted 148,596 visitors in the year ending September 2015 at Walter Peak up from up 26% on the year before and in the year ended September 2016 179913 visitors were hosted up 21% on the year before. Also Real Journeys is undertaking a considerable redevelopment of our facilities at Walter Peak starting with the construction of a 400 person amphitheatre for farm demonstrations this winter.

All the materials being used to construct this amphitheatre and many of the supplies needed, to keep this substantial Walter Peak tourism operation running, such as diesel and LPG are transported into Walter Peak via this road and much of our maintenance and servicing work at Walter Peak is undertaken by Real Journeys staff ex Te Anau. Consequently, the Mount Nicolas Beach Bay Road and Von Roads are very important to Real Journeys for the supply and maintenance of our operation at Walter Peak and therefore this road is essential to the continued success of our Walter Peak operation.

Further, such road maintenance needs to include maintaining the fords on the Mount Nicolas Beach Bay and Von Roads, so they can be forded more readily during and after periods of heavy rain. At present Real Journeys often has to advise visitors that they should not attempt to travel into Walter Peak via the Mount

Nicolas Beach Bay and Von Roads during rain, which then results in the loss of business for us.

Moreover, uncrushed gravel is spread on the QLDC section of Mount Nicolas Beach Bay Road and Von Roads results in a very high rate of punctures. Because there is little cell phone coverage on this section of the road and assistance cannot be summoned the Real Journeys vehicle which travels this road most frequently has to carry two spare tyres, as this vehicle often receives two punctures during a single trip travelling to and from Walter Peak. We contend the high rate of punctures suffered by regular users of the Mount Nicolas Beach Bay Road and Von Roads is lamentable and must also create unnecessary headaches for unwary tourists who cannot be expected to anticipate such a hazard or the difficulty of obtaining road side assistance in this location.



Accordingly, we request QLDC affords more funding to the maintenance of Mount Nicolas Beach Bay and Von Roads because of importance of this road link, not only for Real Journeys, but also for the other parties which rely on this vital road such as Mount Nicolas Station, Walter Peak Station, Southern Discoveries, and for the continuing success of the Around the Mountain Cycle Trail.

BLACKFORD Andrew

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

"

BLACKLEY alice

Wakatipu

Submitters Comment

The camping ground at Frankton. There is a block of land that is seperate from the camping ground at the bottom of Lower Stewart Street. It is a terrible site for local residents - I think Council should put some decent cabins there and make it more efficient and tidier. Than what we have had to endure with buses, campers and tents with everything on show for the last 10 years.

BLAKELY Philip

Wakatipu

Submitters Comment

Overall I support the programme of work in the Annual Plan and the proposed rates increase.

There are however 3 areas I wish to comment on.

1. Affordable housing. Support proposals but not at the expense of our precious rural landscape. We cannot keep spreading all over the Wakatipu Basin. Solutions need to be found within the existing urban zoned land. I fully support the work of the Affordable Housing Trust and would like this extended.

2. I am concerned about the phenomenal spread of wilding conifers in the basin. I believe this requires urgent action due to the rapid spread especially in recent years. Now is the time to act and put resources in to check further spread. I consider is probably our No 1 environmental problem. Adequate funding needs to be allocated (along with the other agencies) for coordinated control.

3. I am opposed to chlorination of Arrowtowns water supply. I have lived here for 30 years and regard Arrowtown's water to be one of its greatest assets. Nor have I experienced any health issues or had any problems with the water in that time. I think the problem is being overstated and should not be a knee-jerk reaction to the Havelock North situation. Our situation is very different and cannot be compared with Havelock North.

Thank you the opportunity to comment.

BLATT Babu

Bike'vember

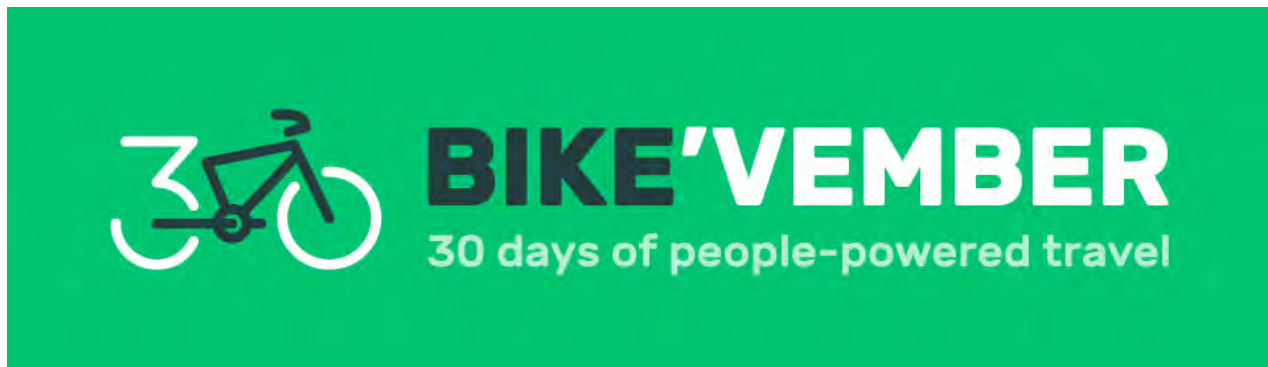
Wanaka/Upper Clutha

Submitters Comment

2017/18 Annual Plan Submission: Sustainable Transport
Please see attached PDF, thank you.

2017/18 Annual Plan Submission

Sustainable Transport



About Bike'vember

Bike'vember www.bikevemember.nz is a sustainable transport awareness campaign established and led by the Upper Clutha community in November 2016. Bike'vember via a combination of over 20 community events, business partnerships, an interactive website and a successful social media campaign encouraged residents and visitors of the Upper Clutha to 'go by bicycle or other human powered transport for the 30 days of November'. Its premise is that a cycling town is a happy, liveable town with healthier people, quieter roads, stronger community, improved air quality and an all-round nicer town to live in.

"The Aotearoa Bike Challenge", New Zealand's annual national bicycle commuter campaign was held in February 2016. Bike'vember would be willing to partner with the national campaign as we have similar aims - however we feel the national campaign lacks consideration for the Queenstown Lakes District's busiest tourist months and our weather dependent lifestyles. The benefit of holding Bike'vember in November is the need to focus on changing locals habits and behaviours as Spring arrives and the bikes are thawed out.

Executive Summary

Bike'vember recommends the concurrent development and implementation of a sustainable transport strategy as a matter of priority in both the Upper Clutha and Wakatipu basin. Our submission provides specific recommendations pertaining to:

- Infrastructure, Budget and Annual Plan
- Programs, Education & Promotional Communication

Please note that this submission relates to commuter travel and not recreational biking/walking tracks and is focussed specifically on the Upper Clutha area. Our submission has been developed with consideration of existing documents (as referenced throughout) and needs expressed by various community groups.

Our submission

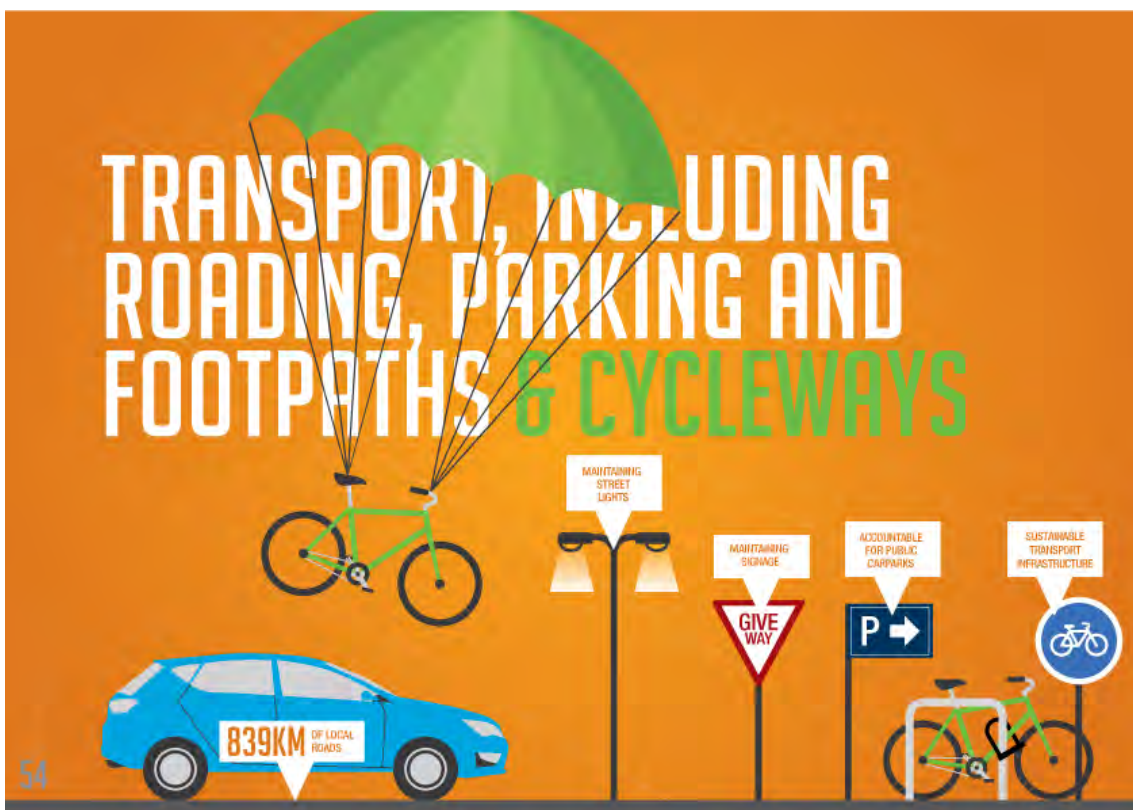
We support the inclusion of sustainable transport options as a priority in the Queenstown Town Centre Transport Strategy¹ and the allocation of budget and resource to investigate and implement sustainable transport infrastructure across the region. Sustainable transport is any form of transport that does not use or rely on dwindling natural resources. Instead it relies on renewable or regenerated energy rather than fossil fuels that have a finite life expectancy. Sustainable transport includes cycling, walking, carpooling and public transport.

We support a community-led approach² to the development of sustainable transport in our region. This means that the community is actively involved from the beginning, defining their specific problems and needs, providing input into concepts and designs, and throughout development and implementation of solutions.

Please note that this submission does not relate to recreational biking/walking tracks and is focussed specifically on the Upper Clutha area.

Note that Principle 5.6 of the *QT Town Centre Transport Strategy* is to “Acknowledge the role of transport in promoting the health and well-being of the community” and that “mode of transport affects the livability of communities”.

QLDC priorities addressed by this submission



¹ 2015 Draft [Queenstown Town Centre Transport Strategy](#) states that “This year (2015) we plan to confirm our transport strategies for Queenstown Town Centre, **Wanaka** and Frankton Flats.” We assume that the document entitled “[QLDC Transport Strategy](#)” which is focused on Queenstown Town Centre contains the transport principles that will be enshrined in all QLDC Transport Strategies, particularly for Wanaka.

² A [community-led approach to strategy development](#) was supported by the Community and Services Committee on the 23rd of February 2017.

This submission addresses the following high priority issues identified by Mayor Jim Boulton in the QLDC Annual plan:

#1: Making public transport such a great and cheap service that it's too good to refuse.

As a sustainable travel campaign Bike'vember supports QLDC introducing a number of public transport options to the Upper Clutha region and concurrent with plans for Wakatipu basin. Commuting by bike is well-known as one of the cheapest and healthiest transport options further improving the quality and safety of our town centres.

#2: We need to work closely with the Government to give our people affordable housing options. We are working hard on plans in this regard because housing is the biggest handbrake on our community's future.

Sustainable transport is low cost for users and also local government. It is much cheaper to develop and maintain walking and cycling tracks than new roads and carparks, allowing budget to be allocated to more pressing social needs.

#3: We all know that congestion on our roads is at unacceptable levels. We are working with government agencies to achieve a solution, not years out but now.

Sustainable transport reduces the number of cars on the road and car parking spaces required. Council's 2013/14 report by Aecom Ltd³ which related to Queenstown (QT) and provided traffic modelling noted that "if at least one fifth of projected (QT) traffic demands could be diverted (from single passenger car trips) into public transport, cycling and walking, it would be sufficient to keep QT traffic flowing in peak times... putting off the time that new roads would need to be constructed."

#4: We have to get ahead of growth when it comes to our infrastructure and we must find affordable solutions for our smaller communities.

The Upper Clutha is growing faster than infrastructure can keep up. Investment in sustainable transport will ease pressure on parking and traffic congestion and provide affordable transport for residents.

Additional benefits of sustainable transport

- Environmental benefits of reducing carbon emissions and improving air quality.
- Health benefits by encouraging more active transport - increases fitness and reduces stress.
- Safety benefits - adopting best practice solutions provides safe transport for cyclists and pedestrians. More cyclists/pedestrians and fewer cars equals safer roads and towns.

The problem

Wanaka and surrounding communities are growing at a very fast pace. Tourism, property development and population increases are all having an impact on traffic congestion, parking and placing a strain on infrastructure.

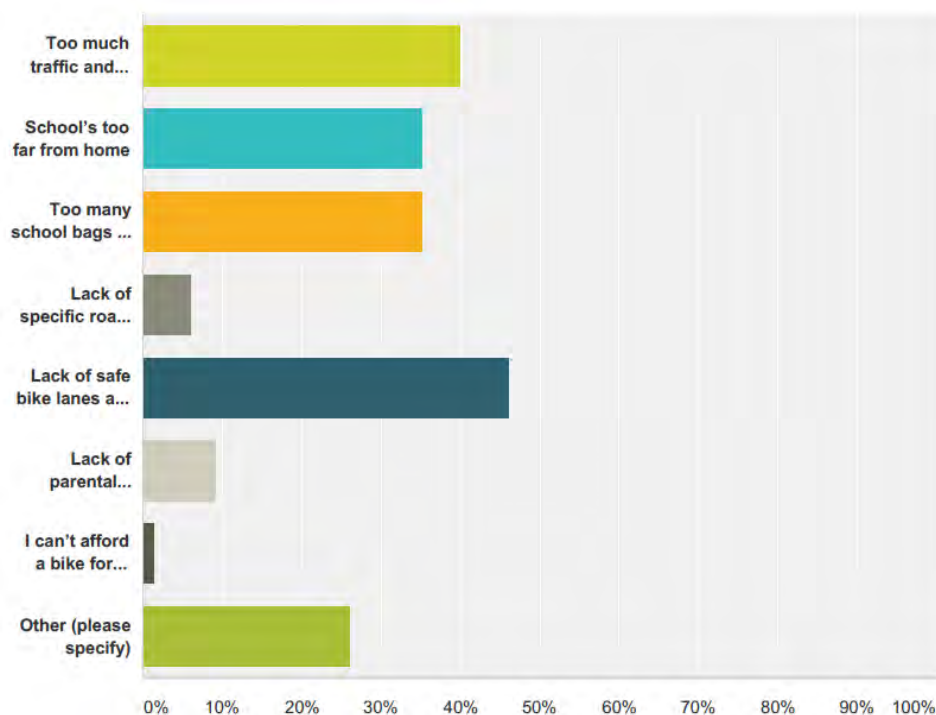
³ Page 2 of the 2015 Draft [Queenstown Town Centre Transport Strategy](#)

It's estimated that over 7,000 people usually live in Wanaka, this almost doubles during peak holiday periods. Our town is growing at approximately 10 percent, year on year. According to the 2013 Census our growth was 28.4 percent since 2006. Approximately 14 percent of Wanaka residents cycle, walk or jog to work.⁴ i.e. close to 1,000 residents, well above the national average of 10 percent. A growing number we should be proud of and support with commuting infrastructure.

There are significant barriers to cycling for transport with concern for safety and lack of appropriate infrastructure high on the list. Bike'vember's member survey was conducted in December 2016, of our 230 registered members, 130 people responded to the survey, 50% had children and cited "Lack of safe bike lanes and other bicycle infrastructure" and "Too much traffic and cars on the road" as the top 2 factors limiting children's participation in cycling. In New Zealand the number of secondary school students that cycle to school has dramatically declined from 20% in 1990 to just 3% in 2014⁵.

Q23 What do you think limits your children's participation in cycling? (select main 3 reasons)

Answered: 65 Skipped: 64



Other limitations to our transport system include:

- Currently the Upper Clutha area has no public transport or carpooling schemes for residents travelling from Luggate, Albert Town or Hawea to work or access other amenities.
- There is a shortage of long term car parking options for people working in the Wanaka CBD (the long term car park on Dungarvon Street was reduced to 6 hrs, less than a standard working day/shift).

⁴ NZ Census 2013 - Main means of travel data

⁵ Ministry of Transport, *25 Years of NZ Travel*, 2014.

- There are few dedicated cycle paths on the main access routes into the CBD. Cycle lanes are disjointed, often shared with walkways and weave on and off roads requiring cyclists to stop and start.

Below are a number of examples where we believe Wanaka's current transport system could provide much better access for walkers and cyclists in order to support and encourage sustainable transport. These include but are not limited to:

- Beacon point road resurfacing 2016 - we believe this was a significant missed opportunity when resurfacing the road in late 2016. A cycle lane could have been created with an access route into the centre of town. Instead the cycle lane is a paved path (shared with pedestrians which ends at Aubrey Road and forces riders to join a very narrow part of the road or cross the road and join a narrow footpath down to the already congested shared narrow pavement between the boat ramp then on to the Dinosaur park.
- Cycle lane from Anderson Road roundabout into town, weaves on and off the footpath, ends abruptly forcing cyclist to stop and cross Ballantyne Road and then merge onto a narrow section of Brownston Street - it is extremely difficult to judge whether traffic coming off the roundabout is turning onto Brownston or continuing down Ardmere.
- Access from Albert town - there is no continuous on or off road cycle track to the Wanaka town centre, schools and other commercial centres (e.g. Gordon Road, Reece Crescent).
- Bike track along the lake - this ends up in the Dinosaur park where children are playing, continuing through the park the track merges onto a footpath on Lakeside Road.
- No safe cycle access to Pembroke Park, including the skate park.
- Access to Three Parks, the recreation centre and the new pool - there needs to be a safe and direct cycle/walkway from schools, the town centre and other commercial areas and every major neighbourhood.

The solutions

The specific actions that we would like QLDC to take would be to initially address and acknowledge that Wanaka and its surrounds (Hawea, Hawea Flat, Albert Town and Luggate) are growing rapidly and that their transport must be addressed immediately. The cracks are starting to show, we do not want to leave it until it becomes critical. Primarily, the Upper Clutha requires an updated Transport Strategy, starting with the *Upper Clutha Tracks Network Strategy 2015-2025*⁶, the *Wanaka Transport and Parking Strategy 2008* and the *On foot by Cycle Strategy 2008* as soon as possible (2017-18). This updated strategy should identify and include sustainable and accessible transport opportunities such as possible routes and infrastructure needed for establishing a public transport system; improving/linking our walking and cycling commuter infrastructure; and education along with supporting our community-led education and communication programs. Also note that the *Upper Clutha Tracks Network Strategy 2015-2025*⁷ and action plan are due to be updated which the Upper Clutha Tracks Trust would like to lead. This is good timing to ensure that the track network ties into the urban footpath and cycleway infrastructure.

⁶ This strategy was a collaborative effort between QLDC, Department of Conservation, Upper Clutha Tracks Trust, Lake Wanaka Tourism and Bike Wanaka. The vision was that 'the Upper Clutha's tracks network reflects the needs of a connected and active local and visitor community and **provides a viable alternative to vehicle transport**. The tracks network provides recreation and economic opportunities for all in our stunning environment'.

⁷ The *Upper Clutha Tracks Network Strategy 2015-2025* is a revision of both the *Upper Clutha Walking and Cycling Strategy* and its *Implementation Plan* (both started in 2006).

The new Upper Clutha Transport Strategy should include concrete, achievable, budgeted items for implementation over the short, medium and long term. Examples for implementation over the short to medium term would include focus on two areas - infrastructure and education:

Infrastructure, Budget and Annual Plan Needs:

1. The Upper Clutha Transport Strategy should consult with the community in identifying and budgeting for the implementation of immediate needs along with setting appropriate benchmarks for measuring its success. For example,
 - Survey community and create a traffic management report;
 - Create a Transport Implementation Plan for the Upper Clutha area which includes infrastructure to allow for regular public transport (commuter busses) options over the short term and start talking to Otago Regional Council and NZTA about immediate needs. We support Shaping Our Future's recommendation for a single Transport entity as proposed by the Queenstown Transport Report 2016.
 - Ensure that all new developments in the Upper Clutha include the space and infrastructure required to support public transport.
2. Transport Strategy should include an Implementation Plan with infrastructure budget and measurable benchmarks. For example, the QT transport strategy notes "improved use of alternative modes of transport to sustainable forms. Establish public transport, commuter cycling/walking routes". For example, aim for a reduction in commuter travel by car around the town centre by 20%.
3. Create a network of continuous interlinked walking and dedicated cycling lanes for commuting on all major access routes into the town centre and other business areas. The network should include linked commuter cycle ways between existing tracks and trails, suburbs, commercial/industrial sites, the Wanaka town centre, schools, sports fields and the recreation centre. E.g. create a safe crossing of SH84 for our school children to access the Recreation Centre and Swimming Pool. The network must be clearly sign posted. There should be separation of pedestrians and bicycles on all high use tracks.
4. Ensure all new residential and commercial property developments include biking and walking tracks that are direct, linked to other tracks and provide safe and fast access.
5. Adopt international best practice design principles (See Appendix 1)
6. As recommended in the QT Town Centre Draft Transport Strategy 2015 Public Transport - When considering public transport providers for Wanaka, Council should ensure that bus providers can place their bicycle on the bus for part of their journey (bicycle-trailer at the rear, or "bike-hooks" at the front of the bus). Refer ACTION Busses, Canberra, Australia https://www.accesscanberra.act.gov.au/app/answers/detail/a_id/1300/~/_/bike-racks-on-buses

Programs, Education & Promotional Communication Needs:

1. Developing a carpooling scheme that encourages residents to share rides, saving money and car parks.
2. Develop a park and ride scheme that encourages residents to park outside of the CBD and ride the last km(s) to work.

3. Budget for and offer regular educational cycle skills and bike maintenance workshops and programs to help people get back into biking, bike maintenance, safety and etiquette on the road (for adults and children) and education of drivers to watch out for bicycles and give them space.
4. Implementing or supporting cycling advocacy campaigns such as Bike'vember in Wanaka, and Aotearoa Bike Challenge in Queenstown, in order to inspire the community to want to change their travel habits and behaviours.
5. Production and distribution of local commuting bicycle map brochure for commuting by bike in Wanaka and surrounds.
6. Work with schools to support and encourage active travel, promoting bike proficiency workshops and safe travel to schools celebrating special cycle events such as Bike'vember.
7. Develop a Code of Conduct for shared use path users and shared use path behaviour campaign.
8. Targeting women in cycling promotional events and communications material to encourage them to commute by bike and also to encourage their children to go by bike.
9. Partner with Council to launch Bike'vember in Queenstown.
10. Create events that encourage commuting by bike, such as a ride to work/school special event.

Support for this submission

This submission is supported in full by the following organisations / businesses:

- Wanaka Community Board
- Upper Clutha Tracks Trust
- Lake Wanaka Tourism
- LINK Upper Clutha
- Local Food Wanaka
- Plastic Bag Free Wanaka
- Cycling New Zealand
- Mission Wow
- Good Rotations

Appendix 1 Best practice principles

Our district is known for being progressive and forward thinking and we place a high value on our natural environment. We have an opportunity to develop our towns and centres as best practice cycling/walking towns and can look to many towns and cities around the world for examples of how it can be done well.

International and NZ best practice dictates that the following principles should be included in any design of cycle/walkways.* Note: this is by no means a complete or comprehensive list.

Direct Routes: direct cycle routes between housing areas and major destinations make cycling the most pleasant and easy way to travel around. People like simple, direct routes - maintains momentum, and routes are shorter and wayfinding is easier.

Separate pedestrians and cycles: People prefer cycling away from pedestrians - shared-use pavements alongside roads benefit nobody. Such pavements are inconvenient, slow, and misappropriate space from pedestrians.

Continuous travel: Convenient cycle infrastructure means avoiding stop-start travel caused by obstructions, lack of priority, and narrow pavements shared with pedestrians. People want to maintain momentum - stop-start cycling is very hard work. Cycle infrastructure should never involve 90° angle turns but instead should aim towards smoothness of movement. Cycle tracks along a road must not give way at every side road or driveway.

Cycling friendly infrastructure: Speed of travel on a bicycle can be quicker than by car through an urban area if cycling infrastructure is made integral to newly-designed streets. People need space for cycling - mixing with traffic puts people off cycling, especially children. Cycle lanes and tracks at least 2.1m wide, away from traffic, make cycling convenient and sociable. People want to be visible - cycle infrastructure should be designed to allow people see each other regardless of what type of vehicle they are using. Well maintained infrastructure - cycle tracks should be laid to the same quality as roads. They should be designed to facilitate easy maintenance, to avoid overgrowing vegetation and enable winter treatment.

Unobstructed routes:- No driver would tolerate trees, wheelie bins, utility boxes, or lighting poles in the middle of the roadway. Obstructions of any kind make cycling much more difficult, especially for those with disabilities, or using tricycles or trailers.

Keep cycles away from parked cars: Safely overtaking a parked car requires a lot of skill. Car parking must be off-street rather than obstructing the carriageway. Parked cars result in dangerous manoeuvres.

Ample bike parking: Good quality cycle parking is essential for the start and end of a journey. This means providing secure stands near the entrance to a building and on-street. Cycle parking is also an extremely efficient use of space, compared to car parking.

***Sources:**

1. NZTA - People who cycle
<https://www.nzta.govt.nz/walking-cycling-and-public-transport/cycling/cycling-network-guidance/cycle-network-and-route-planning-guide/principles/people-who-cycle/>
2. Christchurch Cycle Design Guideliness 2013
<http://resources.ccc.govt.nz/files/CityLeisure/gettingaround/cycling/ChristchurchCycleDesignGuidelinesWEB.pdf>
3. Making space for cycling UK
<http://www.makingspaceforcycling.org/>
4. Cycling Action Network NZ
<https://can.org.nz/>
5. Bicycle Network Australia - basic principles for designing for bikes
<https://www.bicyclenetwork.com.au/general/for-government-and-business/2825/>
6. 25 Years of Travel Survey 2014, Ministry of Transport
<http://www.transport.govt.nz/research/travelsurvey/25-years-of-nz-travel/>

Submitters Comment

Dear Mayor, dear Councillors,

1. Wakatipu vs Upper Clutha?

I live and work in Wanaka. The draft Annual Plan 17/18 makes me feel like a second-rate resident. In 2016, I heard Mayor Jim Boulton promise he would "deliver to Wanaka". The annual plan consultation document seems to address Wakatipu basin only when it comes to most issues, in particular priority #1. The Upper Clutha communities also want you to address transport issues promptly. Not in 10 years! Saying that we "got a pool" is not enough.

As a Wanaka resident, I am shocked that you can so matter-of-factly say that "the council needs to have its offices on one site in the Wakatipu" (#6). The Council needs to represent all of its communities and does that best by having a presence in each of these communities.

If you find it hard to understand my point of view, just imagine for one second that we would move all Council offices to Wanaka.

The Annual Plan supporting document has a whole chapter on Local Democracy (p.88). If you really want to encourage democracy you don't centralise, you decentralise. That's a no-brainer to me!

2. True Sustainability and Transport

I am thrilled that you wish to "invest in and enhance our environment". The environment is even one of your 7 "group activities"... So why no bicycle on the illustration on page 54 of the Annual Plan supporting document?

BICYCLES ARE THE FUTURE OF LOCAL TRANSPORT (there's plenty of articles about this online, but you could also just have a look at <https://www.nzta.govt.nz/walking-cycling-and-public-transport/>).

If you want democracy/sustainability/healthy communities/friendlier town centres/solutions to the traffic problem (as outlined in the Annual Plan documents), build cycle-lanes and other relevant infrastructures for cyclists with the same gusto you built/maintain roads and car-parks for car-drivers.

And since many people haven't yet grasped that 'bikes are the future of transport', throw in a communication campaign that will convince even the most dubious to ride to work, a campaign that will improve attitudes towards cycling and building mutual respect between cyclists and other road users*. That would only cost us a fraction of the roading/parking budget.

It should be an easy decision for a modern mayor/council: for every cyclist or two you place in a bike lane, you take one car off the street!

You could also encourage car-pooling and park & ride schemes, in addition to the

development of the excellent public transport system you are planning for.

*One of NZ Transport Agency's goals.

3. Listen to the "Little Guy/Gal"

As we all know, the little guy is the one who makes our region work. He serves us our coffees, works in all our tourist-businesses, food outlets, accommodation providers, collects our rubbish, fixes our cars (and bikes!) and builds our homes. The little guy finds it harder and harder to make a living and live in this area.

I am thrilled to read that you want to find a solution for affordable housing (priority #3). May I suggest you listen to that Little Guy in that process? Some of them have some great solutions, and you would just need to make a few by-law changes.

The Little Guy wouldn't mind living in a small house. Why are so many new homes being built 4-5 bedroom-houses? Mansions have a big impact on the visual landscape and environmental footprint. They consume huge amounts of energy for heating in winter. They are often surrounded by enormous lawns that require a lot of watering (done with our precious drinking water). Encouraging residents and builders to build smaller houses would be a good start. Forbidding minimum floor-size covenants on new sections would be another.

And what about the "no kitchen sink" rule for sleep-outs and other small dwellings. If someone is happy to live in such a small space, let them at least have a decent/sanitary way to deal with their dirty dishes.

If a bunch of "little guys" decide to build a big house with several studios (with each their own kitchen), let them do so - or rather, make it easier for them.

How about letting those wanting to live in yurts or tiny houses do so too. That would address two priorities at once: cheap housing and very low impact on the environment (zero permanent footprint). You could even provide small plots of land to rent for people with their own tiny-houses, with access to water and ways to dispose of waste properly.

4. Sticky Forest

I am not a mountain-biker. But I do love forests and we only have one in Wanaka. I know this is a hot topic but would like to reiterate my support to the idea that the Council consider purchasing the Sticky Forest area of land if it comes up for sale in this period or the next. It is a very valuable recreation resource for the locals and visitors to Wanaka. The residential development of this parcel of land would impact greatly on the views from the Wanaka township, and a great community resource would be lost.

5. Lack of clarity

Your two Annual Plan documents look lovely. Great infographics. But after reading both documents, I am left slightly... uninformed.

For example, on page 3 of the Annual Plan consultation document, you say that you want to solve the traffic issues, and then display a couple of infographics with the following caption:

"Impact, exponential growth in traffic" ==> "Solution, invest in traffic solutions".

"Impact, pressure on services" ==> "Solution, invest in increased services and resourcing".

What are those "solutions"? how can I comment on them if I can't find a reference to additional documents?

You mention wanting to have less cars on roads and develop public transport. Fabulous! But in your Annual Plan supporting document I can only find a few planned projects relating to traffic on page 56. Is that it? They all refer to roading and lighting. "Public transport" is only referred to a few times in that document. Additional references/links would be very welcome and helpful to those like me who are actually interested in what you are planning for our district.

Finally, last year, the collated submissions to the Annual Plan were very difficult to read, as all text formatting/layout had been removed. I hope you will consider a more use-friendly way of displaying this year's submissions.

Thank you for your attention.

BODE Anthony

Wanaka/Upper Clutha

Submitters Comment

regarding :- Chlorination for Luggate !

Hallo Im Anthony Bode I have been a Luggate resident for 30 yrs, and have brought up 3 children here,for 12 yrs we drank water from Dead Horse Ck. we never got sick, as we ate from our organic garden ate fish from the river,and home killed meats,Chlorine would be a last resort in my eyes,as it weakens the immune system,kills the very bacteria that we need,kills the life force of the water,theres a 93% increase of Cancer occurring over time, No amount is safe,as it kills most things on the planet why should it benefit us ??? its been trialled on Humans 65 years ago, along with Fluoride, The Water quality in Luggate is excellent, why spoil it with Chlorine ? delivering pure water is the responsibillity of the QLDC, keep the Dairy away from the Water Bores and fence it off,as its a precious commodity,In the Head Waters of the rivers the Cows are doing there business,it should all be fenced off protecting our drinking water ? In the Netherlands Den Hague a large populated city, deep bores No Chlorination so Jim Boulton I hope you do the right thing thank you.Yours Sincerely AJ.Bode (concerned Rate Payer)

BOLOCK Michael

Wanaka/Upper Clutha

Submitters Comment

I believe the residents of Quail Rise require a foot path leading from Quail Rise "Ferry Hill Drive" down to Tucker Beach Road. Many of times I have made the quick turn to go up the hill and found a pedestrian or biker in my path. I would also like to comment that I dont believe simply reducing the speed on SH6 is enough to offset the serious risks the residents of Quail Rise take every day coming out of Tucker Beach Road onto SH6. A far safer option would be to develop a route under the bridge where residents can reenter traffic from the other side of the road, eliminating the dangers of crossing this high traffic, high speed road.

Submitters Comment

To The Mayor and Councillors of the Queenstown Lakes District Council

As a long time resident of the Queenstown area I care very much about the area and keeping it's charm, and cleanliness for not only the residents but for visitors and tourists alike

I believe that if there has not been a problem before we have to examine what changes have taken place to cause the problem and work out how we can work together to make the new status better for all

I also believe that we can all have an input with hopefully a good outcome

These are my ideas and views

Re. Lake Hayes

Last year, around Christmas/New Year, I took my small puppy to my daughter's property in Galloway, Alexandra where she swam in the water race which was supplying not only their property with irrigation and stock water but also the neighboring properties

This water race was fed by the Manuherikia and further upstream, the Falls dam, known for it's algae build up at certain times of the year

Two days later my puppy came down with an auto immune disease which made her very ill for weeks, the vets doubting if she would ever come right. The following day, the ORC dropped pamphlets around to say that there was toxic algae in the water and that it was dangerous to swim in the river.

Although there is no proof that my dog's disease was caused by the sub-standard water, this water was not fit for either drinking, swimming or farm animals.

This made me look into the algae problem and discovered that water weed and algae vie for the sunlight and whichever plant manages to get the sunlight and thus able to photosynthesize wins.

This means that the grand clean up of our waterways by the removal of weed has exacerbated the problem

Although I understand much money has been spent from various sources on in-depth reports, no-one has mentioned this situation

Therefore maybe good useful weed to encourage a healthy eco system could be planted in certain areas

The other change to the lake is that the "wetlands" where the water is filtered and which gives natural cover and food for the native wild life, has been drained and removed.

How about restoring some or all of these wetlands?

Don't forget that this lake was commercially fished at the turn of last century

Even prior to the "Percy the Perch" competition the lake was healthy

The other thing that I understand is that the additive that the ski fields use for snow making (or used to use) is alive and although it was produced in Switzerland and sold to us, they weren't using it themselves

I was told this a few years ago by one of my staff at the time, who was a member of a conservation group and it has bothered me ever since, especially as Mill stream, the only waterway feeding Lake Hayes is fed from the Coronet Peak catchment area

Maybe this has changed. I hope so!

The other change is that the water from the spring at the North end of Lake Hayes is being used for residential use for a large number of households. This pristine water helped to flush lake Hayes and was important for the lake's cleansing and eco system.

Maybe a bore could be put down beside the Kawarau river and houses have their own pressure systems whether it be tanks in the roof or pressurized water cylinders, This water could service Lake Hayes Estate and Shotover Country and other surrounding developments to relieve the pressure on Lake Hayes. Just because there is enough water there for developments doesn't mean to say it should be used for them especially if the taking of this water means that it is to the detriment of our beautiful Lake Hayes.

I hope this has given you more food for thought on one of the most beautiful lakes in New Zealand to restore it or even improve it for future generations to come.

Best wishes

Diana Bonham


Lake Hayes

About me-

I have lived in the area for approximately 40 years and also enjoyed many, many, happy holidays in Arrowtown at our family holiday home as a child

For 25 years I managed 3 Resorts in Queenstown being the Queenstown Mews, Ridge Resort, and Club Pacific which is part of the old Frankton Hotel.

The latter two of these resorts I took over in a very difficult stage of their lives, both financially and physically having "Leaky Building" problems well outside of the claim time, 20 spa pools which had to be kept as close as possible to 100% top working order even although they all differed from one another with different pumps, motors and piping systems and all very difficult to access plus many other problems.

Most units were timeshare and ran at 95 to 98% occupancy P.A. which was of course even more difficult to maintain staffing levels and fix the long term building problems and keep all guests and owners happy.

I am also a "Qualified" Real Estate agent with 10 years experience in charge of an office in Alexandra, selling all types of property, and a Primary School Teacher with 5-6 years experience (3 years in England)

I regard myself as a problem solver and get frustrated when common sense isn't used in conjunction with good readily available knowledge

Wishing you all well with lots of success caring for our exciting but difficult area

Diana Bonham

BOOIMAN Arda

Wanaka/Upper Clutha

Submitters Comment

*I am a Luggate local and I would like to express my unhappiness with the Chlorination Plan for Luggate drinking water.

*Also would like to emphasize the importance of the Luggate Hall to our community and hope to see a contingency plan for making it safe for our community in the coming financial year.

* Parking at Wanaka Library is totally insufficient. I would like to lobby for improvement to this issue.

BOOIMAN Inga

Wanaka/Upper Clutha

Submitters Comment

These are just some ideas that I have about the whole surrounding area.

- Making the crown range a vehicle only route no camper vans.
- Bring a law onto NZ roads about if you have like 3 cars behind you, you have to pull over this rule is in Alaska and it works great.
- Keep or re build the Luggate Hall if there is an issue with it, I think that is what keeps a community and what's the difference between living in a town/city. the reason I live in Luggate not Wanaka.
- I hear sticky forest might be lost and this place is a real asset to the Wanaka community and important.
- Keep Luggate and surrounding areas chlorine free water put extra money into alternatives, deeper boar, More UV, how ever I think we should try make other options work. Chlorine is not good for you and we don't need to drink it.
- Freedom camping, enforce law more, have people paid to clamp and simply just clamp them that way the fine gets paid I think the fines are let go to easily in NZ.
- Keeping these areas affordable not only for housing but as well for business, I live in this area because of the access to the Outdoors and struggle with how much it cost. I think there should be more support in being able to keep middle income and lower income people in this area.
- please finish Ballentyne road off so locals feel better about driving on it.
- when building new roads adding little pull out bays so slower cars do have room to pull over to let others through.
- NZ as a whole needs to work on tourist driving I don't know how many times I have had close calls and how it is so concerning to drive around.
- Raspery Flat, I think the government should work with rental car companies to make it less tourist be able to drive out there and encourage a shuttle that people can take, its hectic out there.
- some more public transport between queenstown and wanaka that goes both ways through luggate and cromwell as well.
- Airport parking needs a bit of work
- traffic around queenstown I am sure your aware of this.

Here are some of my thoughts!

BORRELL John

Wakatipu

Submitters Comment

The annual plans only solution to growth in traffic, environment, housing, services health etc is to throw money at them. As the fastest growing area in NZ the growth rate of 7.1% is too high for the District to cope with. What we need is a controlled growth rate. I suggest a target of 3.5% per year. There will need to be discussion on how we might achieve that but a good first step would be to limit the rate of increase in the total number of passengers using the Queenstown Airport. Instead of congratulating ourselves on the rapid increase in passenger numbers Council as majority share holder could, for instance, set the maximum growth rate at half the 2016/2017 growth rate.

BOUCHER Jessie

Wakatipu

Submitters Comment

the biggest concern for me at this time is the chlorination of our water.

i am totally against it.

others in the community who have explained the more technical and scientific aspects and i fully support their feelings and findings. i am not able to address this issue with such clarity because it is not my expertise.

but bottom line for me is that fresh pure water is one of the things i LOVE about Glenorchy.

i came all the way from across the world to live here. i would prefer to find a solution that fits the whole direction of GY - which is to preserve our natural habitat and to be a haven and example of life lived in harmony with nature.

i have a large section in the town and plan to have my son eventually live here. good chance my grandkids will someday play in my yard and drink the fresh pure water. i care about Glenorchy and it's future.

please do not force this on our community!!

it is not necessary and i do believe that alternative solutions to assuring contaminates do not get into our water source is quite possible and would be something you could be very proud of.

BOULAY Michel

Wakatipu

Submitters Comment

Please do not consider chlorinating the Glenorchy water supply. One of the best aspects of living here is to be able to drink fresh water. It is one of the few places in the world where you can drink such clean water and is a major factor of why we choose to reside in this community. The world over, domestic water supplies are tainted with the addition of chlorine, bromide and fluoride. We have been drinking the same un chlorinated water for over 20 years and accept the risk of un chlorinated water. Why can't we have a choice to keep it clean?

BOWERS Courtney

Wakatipu

Submitters Comment

As a resident and soon to be rate payer in Queenstown here are a few things I'd like to support and be considered as part of the annual plan

#1 As a member of Queenstown mountain biking club I would love to see the council financially support the club with trail building projects and maintenance. The trails built by the club already attract keen bikers from all over the world and New Zealand to ride here and enjoy our beautiful town at the same time.

I'd love to see council funding to build more trails of all levels from green trails to black trails for everyone to enjoy. Other regions in New Zealand receive funding for mountain biking projects already and you can see the benefits it brings to them. Nelson is great example as a buzzing mountain bike mecca that receives council funding. I've personally visited for mountain biking because of the amazing trail networks and they have a wonderful welcoming biking community. The spin off of this funding is a lot of people spending money into the local economy on accommodation, visiting cafes and restaurants and stores etc. I'd like to see Queenstown get the same council support so I fully support the clubs request for funding as part of the annual plan.

#2 Storm water reviews, run off into the lake particularly around the Frankton track/park st area is concerning.

#3 More rubbish bins and more frequent collections are also something I support. Park st and Frankton track are areas I constantly notice rubbish being dumped by the chairs. I hope bins are planned for this area.

#4 I hope there is a review of the lights in town with the current plans at tackling the horrendous congestion issues we have. I feel they have made things worse not better and an underpass for pedestrians to improve safety would have been a better option.

Kind regards,

Courtney

Submitters Comment

I feel that there an aspect of the Wakatipu which has huge growth and is largely overlooked is the mountain bike community.

There is so much growth within this and yet it seems to be given no funding whatsoever.

The local Mountain bike club puts huge amounts of work into fundraising to create mountain bike trails which continually draw big amounts of locals as well as overseas enthusiasts. There seems to be no help in the funding from the council and it is a huge player in our community

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

Mountain biking has vastly improved my life in Queenstown. The mtb club has provided the awesome trails to ride and fun events where i have met so many great friends. I love the community that surrounds mountain biking here. There could definitely be more intermediate trails to work up the harder ones though. I always assumed that council helped fund the trail work and was surprised to hear how much the Queenstown trail gets compared to the mtb club. Seems very unfair.

The club could do so much with some actual funding based on what they do for free!

BRADLEY Sue

Wakatipu

Submitters Comment

Possible Chlorination of Glenorchy Water:

Dear Councillors

Please listen to the wishes of the Glenorchy community on this matter, at the public meeting held in the Glenorchy Hall Wednesday 26 April the large number of people who attended unanimously agreed that they did not want chlorine added to the water supply.

We are privileged to live in a place with clean delicious water with minimal risk of contamination at it's source, what price can you put on that? We are one of the places in NZ which actually is what New Zealand tourism advertises "clean and green". There are other safer alternatives to keep the water pristine rather than adding chlorine which has many negative effects especially to the "good" bacteria which are working in all the septic tanks, and tummies of the residents!

Glenorchy Road

If there is any possibly to add another passing-bay on the road between Bennetts bluff and Queenstown in the direction of Queenstown everybody using the road would welcome it. Maybe the straight at Bob's Cove would not be too difficult or expensive.

Glenorchy Township

A little more attention to keeping the town clean and the plantings weeded and tidy is necessary, sometimes looks very scruffy.

Thanks for your attention.

Submitters Comment

(#5) I am OPPOSED to the chlorination of the Arrowtown water supply for the following reasons:

- Arrowtown has an installed Ultra-Violet water treatment system. The use of chlorination is unnecessary. Since the UV plant has been installed my understanding is there have been no identified issues in the monitoring of the reticulated water system nor boil notices.
- The argument for chlorination assumes the water catchment area is farmland when it is not. It has been retired from farming and is now reserve under the Mahu Whenua covenant
- In the video by Dr Lind on the QLDC website she states the introduction of chlorination is for areas "... where there are no barriers for protections". This exempts Arrowtown since there is protection because of the UV water treatment system.
- Dr Lind is incorrect when she states "... there are a lot of really nasty bugs in water". She misses the vital words "can be" and in doing so one must question her fidelity as a scientist. She also uses emotive not scientific arguments.
- The argument for chlorination of the Arrowtown water supply needs to be based on evidence of poor water quality in Arrowtown and not an inferred argument from other centres in NZ such as Havelock North who have acted with gross incompetence.

(#1) - I SUPPORT making public transport "great and cheap service that it's too good to refuse". I also request the a service from Arrowtown is an express/direct service to Queenstown

BREITENBERGER Gorettie

Wakatipu

Submitters Comment

I strongly believe as a long time resident of Glenorchy that we do not need nor want any chemicals in our water supply. (Chlorinated Water). Glenorchy is a clean, pure and pristine little town. We are surrounded by fresh crisp natural water, why would we want to add chemicals. Council should concentrate on one thing at a time. Not jumping from one to another.

BRIMBLE John

Sport Otago

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Submitters Comment

Please see attached submission

26 April 2017

Jan Maxwell
Arts and Events Facilitator
Queenstown Lakes District Council
Private Bag 50 072
QUEENSTOWN 9348

Dear Jan

Sport Otago, as the parent body, provides this submission seeking ongoing Queenstown Lakes District Council (QLDC) support of Sport Central.

As a funding partner in the establishment of Sport Central in 2001-2002, the support of the QLDC is critical in attracting and retaining further funding from the Central Otago District Council (CODC), the Central Lakes Trust (CLT), the Otago Community Trust, and from the Community Trust of Southland.

This multi-agency partnership is unique within New Zealand and over the past 16 years the ongoing regular financial support of these agencies has ensured that Sport Central has provided a huge return on that investment.

As an independent agency, Sport Central has been pivotal in promoting the sport and recreational opportunities within the area, not only for local inhabitants but also in attracting people from outside the area to participate and compete in a multitude of events and activities.

Bill Godsall, Regional Coordinator has played a key point of liaison for Territorial Authorities (TAs), the QLDC, and the CODC, providing advice, guidance, and a source of resources and access to Sport New Zealand. The role has and continues to facilitate local training opportunities for volunteers, administrators, managers, and coaches; working at grassroots to provide opportunity for school-aged children and through the delivery of fundamental movement skills. Over the 16 years of Sport Central's existence, the Regional Coordinator has developed extensive and invaluable links and networks with local community sport and recreation providers and a strong, positive, supportive, and collaborative relationship with all schools across Central Otago.

The position has added significant value to the region without duplicating or competing with TAs functions. Indeed, the Regional Coordinator works with TA staff in support of their activities, is often sought out to provide independent non-aligned advice, and has also been used to facilitate public consultant and lead-specific projects.

By being based in the region, Sport Central understands the infrastructure of the various communities, the personalities, the issues, and the needs and can respond in an appropriate manner. The services of Sport Central are supplemented by the Coordinator being able to mobilise the resources of both Sport Otago and Sport Southland.

This has ensured that over the years, the area and in particular the investment of the QLDC, has been magnified threefold through the services provided to the area from the Regional Sports Trusts.

Sport Otago/Sport Central is currently working closely with Simon Battrick, Sport and Recreation Manager, QLDC, in progressing the Sub-regional Facilities Plan for Central Otago, along with provision of assistance with the 'Kids' Games' and potentially a range of plans to be developed, focused on Tracks and Trails, and a Sport and Recreation Physical Activity Plan for the district. This, in part, reflects the 14% growth in population across the district and the increased demand for services that has resulted. We are working with Simon in pursuing the potential to increase resource into the district to reflect this growth, with both organisations working more collaboratively and in a coordinated fashion.

On behalf of the Board of Sport Otago, I convey the Board's appreciation for the ongoing support of the QLDC in provision of \$35,000 for Sport Central. We would however ask that consideration be given to providing an adjustment to the grant to reflect inflation and the steady rise in costs that impact on Sport Central.

Sport Otago has responsibility for the implementation, administration, monitoring, and direction of the Central Otago Swim and Survive programme. We facilitate funding from Water Safety New Zealand, the CLT, and the Community Trust of Southland; with contributions from the CODC, the QLDC, and KiwiSport funding through Sport Otago. This is arguably the most successful Swim and Survive programme within New Zealand, achieving 60% of participant outcomes against a national average of 22%. With Brent Ward's retirement, Scarlett Hagen has assumed the role of providing coordination of the programme.

We also draw to your attention that Rebekah Winter, Sport Central Education and Fundamental Skills Advisor, stepped down from her role in February and relocated to Christchurch. Greta Mason has subsequently been appointed to the role.

Attached, as part of this grant submission, is the Programme Achievements for Sport Central 1 July 2016 to 31 March 2017.

I trust that the material provided is of assistance to you in considering this application as part of the 2017-2018 Annual Plan. Please contact me or Owen Booth (oboath@sportotago.co.nz 029 474 6350) should you require further information or clarification on any matter.

Yours sincerely



John Brimble
Chief Executive

PROGRAMME ACHIEVEMENTS

Sport Central: 1 July 2016 – 31 March 2017 including Queenstown Lakes and Central Otago Districts

Summary of Key Achievements

- Development and maintenance of effective communication networks with key stakeholders in the Central Otago region. This includes: attendance at Principals Association meetings, meeting with School Sports Coordinators, and the Central Otago Primary Schools Sports Association. It also encompasses regular meetings with Council staff advocating for sport and recreation.
- 36 traffic management plans and 41 event management and safety audits developed for local events.
- Timing equipment and personnel utilised at five events.
- Assistance provided in the delivery of 57 community events involving 7,752 participants.
- One secondary school event supported with 230 participants.
- Two primary school events supported with 960 participants.
- Annual event calendar produced and 3,000 copies distributed South Island-wide.
- Five projects initiated with community sports organisations designed to improve their capability. Seven organisations involved. One example would be training members of a karate club in traffic management. They are now able to use these skills as a fundraiser for the club.
- Two training opportunities offered to parents, teachers, and coaches with 52 people attending.
- Ongoing advice, expertise, and support given to groups in the wider Central Otago community on capability, organisational, and event-based issues, whether they are sport and recreation based or not.
- 21 schools participated in the Skills to Swim programme. Over 3,591 children received in excess of 17,955 hours of tuition.
- Three funding referrals actioned.
- 120 school-aged participants took part in three sports-based programmes. Two school staff attended development/training opportunities.
- Five visits to schools supporting NCEA programmes, with 109 participants.
- 54 Green Prescription referrals received.

- Two sports-based Fundamental Movement Skills (FMS) sessions (orienteering and bike safety) delivered to two organisations, involving 100 children with seven teachers attending training sessions.
- Seven early childhood centres are involved in the On Your Marks (OYM) programme. Fifteen OYM sessions were delivered to 261 children, where 42 teachers received training.
- Fifteen parent-based education sessions were delivered to parents and caregivers through Plunket and/or parent centres, etc. 96 parents attended these sessions, along with 103 child participants.
- 46 Wriggle & Rhyme sessions delivered to 317 child participants.
- Six schools participated in the PAL programme, where five sessions were delivered and 80 children were trained.
- Seven schools utilising sport and FMS-based equipment, facilitated by Sport Central, e.g. portable squash court and large foam shapes.
- Assisted with the Wanaka Festival of Sport event.

BRIMBLE John

Sport Otago and Sport Central

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Submitters Comment

Please see attached submission



Proposal on behalf of Sport Otago and Sport Central to the Queenstown Lakes District Council Annual Plan 2016-2017

Sport Otago, the Regional Sports Trust (RST) for the Otago Province, seeks the support of the Queenstown Lakes District Council (QLDC) in establishing a **jointly funded** role servicing the Queenstown Lakes District. This would be in addition to the current grant in support of Sport Central.

The Proposal

The proposal reflects the current 14% plus population growth, which is predicted to continue to grow, as well as the increased demand this is creating across the district for sport and recreation support.

The independent Stakeholder Survey of Central Otago, initiated by Sport Otago and carried out by Sport New Zealand (Sport NZ) in 2015, identified the requirement for further resource to be invested into Central Otago. A **key** finding was the need for club/sport support in the area of building capability, so that clubs/sports could be more self-sufficient and sustainable. This is manifest in clubs/sports seeking guidance, advice, support, and direction in the areas of:

- Coaching.
- Administration.
- Volunteer recruitment, training, recognition, and retention.
- Health and safety.
- Project guidance, support, and direction.
- Provision of links to Regional Sports Organisations to provide services.
- Coordination of clubs/sports to improve local competition and activities.
- Providing a vehicle for regular communication and feedback between the communities sport and recreation needs and Council's area of focus.

Contribution

Sport Otago would contribute to the role per the attached schedule of cost. Council, through its Sport and Recreation Department would also contribute. Sport Otago would work with the Department to determine the optimal location within the district to base the role. Wanaka, based at the Recreation Centre is certainly an option.

Benefits

Sport Otago sees immense benefit to the district in supporting the establishment of this Sport Development and Capability' role. It provides:

- Shared cost between our organisations.
- An aligned approach between Sport Otago, Sport NZ, and the QLDC in regard to building capability and strengthening the sporting system.

- A dedicated resource to work with clubs/sports to provide guidance, advice, support, and reduce duplication.
- Feedback through the Council's Sport and Recreation Manager on the state of clubs/sports, trends, patterns, and issues that may be emerging (insights).
- A point of contact for clubs/sports regarding aspirations, plans, and projects that can then be raised through the appropriate Council channels.
- Council with a higher profile and interest in community based sport and recreation activities.
- Links into the wider resource and support that Sport Otago and its strong relations with Sport NZ can provide.

Reflective of the growth occurring in the district, Sport Otago applauds the Council in its decision to commit to the development of a Sub-regional Facilities Plan. The plan will provide a framework that will guide and assist Council into the future, enabling rational decisions to be made based on quantifiable data and real identified need. Sport Otago appreciates the opportunity to manage this project on behalf of Council and further strengthen the relationship between our organisations to the benefit of the population of the QLDC.



John Brimble
Chief Executive, Sport Otago



Bill Godsall
Regional Coordinator, Sport Central

SPORT DEVELOPMENT - Central Otago

Budget - Draft

July 2017- June 2018

	Budget Full Year
INCOME	
Otago Community Trust (unconfirmed)	22,500
Quenstown District Council (Unconfirmed)	31,250
Sport Otago Bulk Funding	31,250
 To be sourced (Surplus)	 83
TOTAL INCOME	85,083
EXPENDITURE	
Human Resources	56,338
Salaries & Wages	46,410
KiwiSaver Contribution	1,392
ACC, Uniforms, Other HR	1,056
Professional Development	1,000
Sport Otago Support Services - Management, Operational, Finance, Marketing, Admin.	6,480
Programme Resources	2,000
Resources, Prizes, Tutors Fees, Venue/Catering -	2,000
Promotion	2,750
Brochures, advertising, displays, business cards -	1,000
Sport Otago Generic Promotion - website, newsletters	1,750
Operating Expenses	12,816
Individual consumables - Communications, Printing, Postage, Rent, Stationery	7,200
Sports House charges - Audit, Computer maintenance, Communication, Depreciation, Insurance, Repairs & Maintenance	5,616
Vehicle & Travel Expenses	11,179
Fuel & Travel	4,250
Vehicle Lease	6,929
Sport Otago - Generic Vehicle & Travel	
TOTAL PROGRAMME EXPENSES	85,083

BROWN Alison

Guardians of Lake Hawea

-

Submitters Comment

Please see attached submission

Submission to QLDC Annual Plan

Guardians of Lake Hawea

cl- Alison Brown, Secretary

[REDACTED]

[REDACTED]

We wish to speak in Wanaka - pm preferred

Our submission:

Request for funding allocation for toilets on SH6, Lake Hawea

The Guardians of Lake Hawea and the Hawea Community Association (Inc) request that QLDC allocate funding in the current Annual Plan for toilets at 3 popular sites along SH6 of Lake Hawea.

These sites are:

1. The Lake Hawea Lookout car and bus park (see map on attached document)
2. The Isthmus Peak track car park (see map)
3. The Neck Lake Hawea lookout car and bus park (see map)

Over the last two years there has been a substantial increase in the number of people stopping or parking at these sites and using the roadside as a toilet. At the Isthmus Peak Track car park, many travellers/freedom campers park up overnight. Through increased publicity and social media, this track is becoming as popular as the Mt Roy track.

This request is made not only because of our concern for the environment, but also in order that QLDC is able to apply for funding from the Government's Regional Mid-sized Tourism Facilities Grant fund.

As indicated in correspondence of 4 November 2016 from the CEO, (see attached document), any application for funding from the "Regional Mid-sized Tourism Facilities Grant fund" administered by the Ministry for Business, Innovation and Employment must show Council commitment to the project, ie allocation of funds and project plans.

The Guardians and the HCA believe that toilets on this very busy tourist route are exactly the kind of infrastructure project envisaged by the Government when it set up the Grant fund. We urge QLDC to allocate funding in this year's Annual Plan.

Attached are copies of the documents sent to Council in August 2016 making the original request and the reply from the CEO in November 2016. These are:

1. Letter from Paul Cunningham, HCA with request and justification
2. Map of sites for toilets
3. Follow-up letter from Guardians of Lake Hawea to CEO, October 2016.
4. Reply from Mike Theelen, CEO

29 August 2016

Mike Theelen
CE QLDC
Private Bag 50072
Queenstown 9348

Dear Mike

Toilets needed on State Highway 6 along the edge of Lake Hawea

The Hawea Community Association (Inc.) and its member group, Guardians of Lake Hawea continue to be concerned at the growing use of the roadside as a toilet at 3 popular locations close to Lake Hawea. These sites are:

1. The Lake Hawea Lookout car & bus park (see map)
2. The Isthmus Peak Track car park (see map)
3. The Neck Lake Hawea lookout car and bus park (see map)

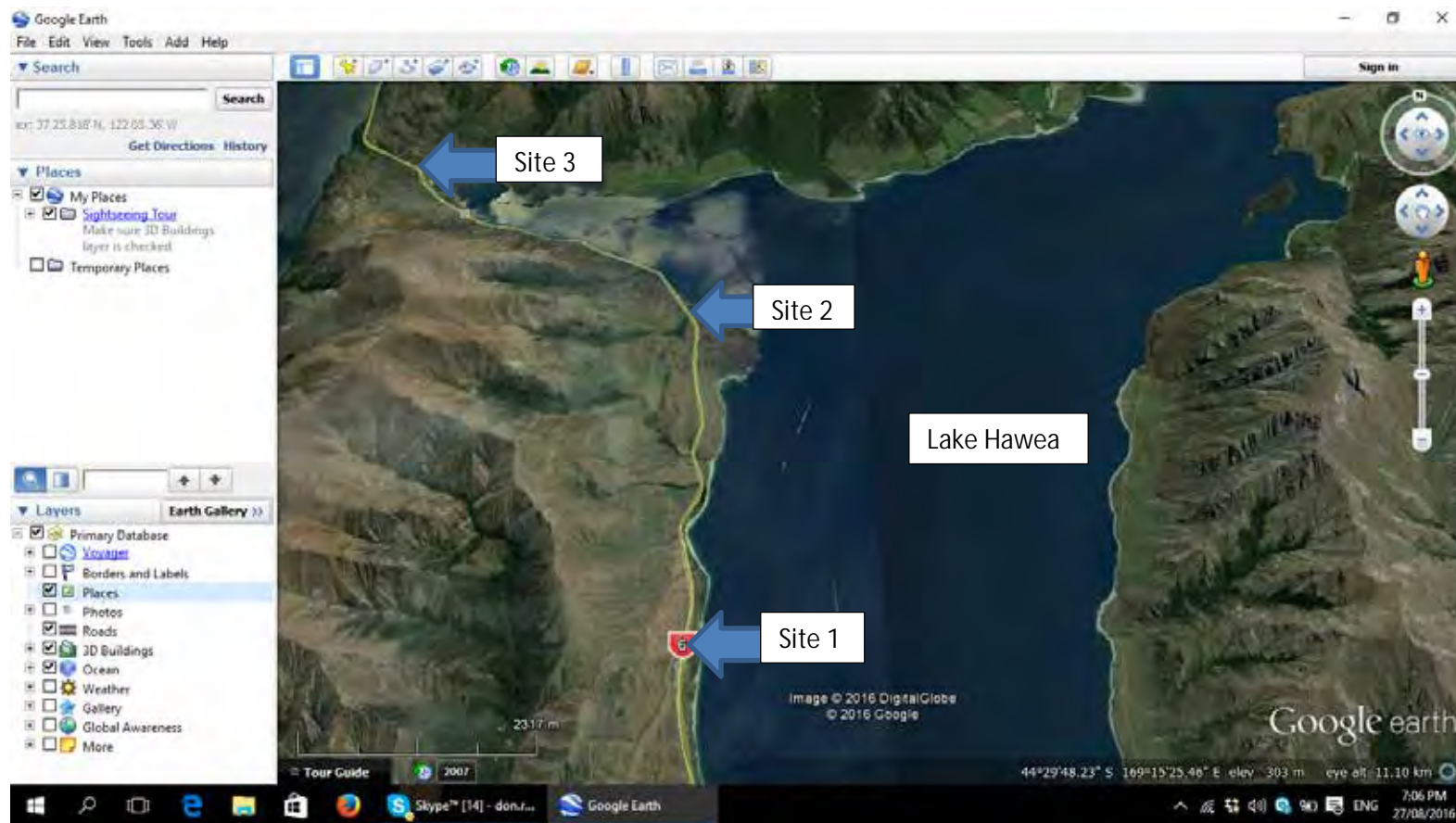
This has long been an issue at these three sites, but over the last 2 years there has been a substantial increase in the number of people stopping or parking there and toileting in the vicinity. At the Isthmus Peak Track car park, many travellers/freedom campers park up overnight. For two of these sites, (1 and 3), up to 3 buses can be stopped at once with quite a few people relieving themselves in the nearby bushes. The resulting mess and odours are seriously detracting from all three sites and following rain events it is likely that the streams and lake nearby will be contaminated with human waste.

We urge the QLDC to address this issue when applying to the "Regional Mid-sized Tourism Facilities Grant Fund" recently announced by the Associate Tourism Minister and administered by the Ministry for Business, Innovation and Employment.

Applications for funds from this Grant Fund close on 15 September. The Hawea Community Association (Inc.) requests that QLDC seek funding for the installation and maintenance of an appropriate toilet facility at each of these three sites. Funding should also provide for the toilets to be clearly marked with appropriate signage.

Yours sincerely

Paul Cunningham
Chair, Hawea Community Association (Inc.)



Guardians of Lake Hawea

21 October 2016

Mike Theelen
CE QLDC
Private Bag 50072
Queenstown 9348

Dear Mike

Follow up regarding HCA request for toilets needed on State Highway 6 along the edge of Lake Hawea

On 29 August 2016, the Hawea Community Association and Guardians of Lake Hawea wrote to you requesting that QLDC submit a case to the new “Regional Mid-sized Tourism Facilities Grant Fund” recently announced by the Associate Tourism Minister and administered by the Ministry for Business, Innovation and Employment. We sent our request in time for QLDC to submit a proposal by the application expiry date of 15 September. Attached is a copy of our original letter and a map showing sites of concern.

We would like to know if in fact an application was submitted to the fund, and if so, when a response from MBIE might be expected. If a submission was not made we seek your assurance that one will be made in time for the next MBIE application round. We understand the next round will be in the first half of 2017.

Thank you for your consideration.

Yours sincerely

Alison Brown

Secretary, Guardians of Lake Hawea

Cc: Paul Cunningham, Chair, Hawea Community Association

Rachel Brown, Wanaka Community Board

Calum MacLeod, Wanaka Community Board

4 November 2016

Alison Brown
Secretary
Guardians of Lake Hawea

Email: 

File: CM/02/02/22
Your Ref: D227140

Dear Alison

REQUEST FOR TOILETS NEEDED ON SH6, LAKE HAWEA

Thank you for your letter of 21 October 2016 following up on a previous request to make an application to the Regional Mid-sized Tourism Facilities Grand Fund administered by MBIE.

QLDC lodged one application for toilets on the Wanaka foreshore in the funding round that closed mid-September. We did consider the possibilities and scope to make applications for toilet blocks and other facilities in a number of other tourist centres, including Lake Hawea, Glenorchy, and Kingston. At the end of the day we were unable to do so as the criteria spelt out for the fund are very challenging and we could only make it work for Wanaka at this time.

The good thing is that the intention is to have further rounds of funding and this will give us time to see if we can get some other possible candidates into a place where the fund and its criteria are ready for them.

Essentially the council needs to have the project planned and on its books and capable of being delivered within 6 months. The development needs to be committed but not underway and not only focused on replacing old facilities but on delivering an enhanced level of service for visitors. While we consider that localities like Lake Hawea are "sitters" for what the fund intended we need to ensure that we are able to confidently access the fund. This may require, for instance, commitment by the community to undertake improvements which the council can then leverage extra funding from the government towards. The fund will not cover operational costs and will expect the Councils to demonstrate that they are being cost effective in their initial investment proposals

We will be working to look at advancing the planning of a number of projects once we see the success or otherwise of the Wanaka example and we would seek to ensure that Lake Hawea is considered. However as a base case the Council and ratepayers would need to plan, fund and commit to a facility before it could be eligible to apply to the fund for a Crown top up. We will be considering our options as part of the future Annual Plan process.

Yours sincerely



Mike Theelen
Chief Executive

BROWN Chris

Wakatipu

Submitters Comment

Request for a footpath to be installed to allow Quail Rise residents to safely get to and cross Tucker beach Road at Ferry Hill Drive. I live along Tucker Beach Road, and have had encountered a number of people crossing Tucker Beach Road dangerously on foot and children on bikes because they have no safe point to access/target on either side of the road. With no footpath leading residents down ferryhill road they use the road and grass verge. With the site being steep and on a corner, along with increased traffic along Tucker beach road we need to make it safer for people accessing the queenstown trail and the river.

BROWN Darrin

Wanaka/Upper Clutha

Submitters Comment

Chlorination of lake Hawea

I come from north Auckland and have lived on non-chlorinated water for the last 5 years with part of that using uv light for treatment and had no issues what so ever.

If many people have lived here for many generations living off the lake water with no problems then spend the chlorination money on ensuring the lake is kept clean or if damming the river has caused changes then have Contact pay for it.

Submitters Comment

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BROWN Nick

Wanaka/Upper Clutha

Submitters Comment

I support all the initiatives proposed in the draft Annual Plan.

A new Council office centralising functions would have considerable advantages. This should be located in Frankton, with a small service centre in downtown Queenstown.

Council (and ratepayers) should not invest in a Convention Centre.

When Council brought regulatory services "in house", the then Mayor and then CEO guaranteed that service levels would not deteriorate, and there would be savings of \$500,000. Neither has eventuated, and it is clear that to achieve statutory processing times, resources must be now strengthened. I support the proposal to increase staffing and revisit consenting fees through a SCP.

BROWN Sararose

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. This is a significant recreational and social activity that we utilise locally as a family. I see it as being positive, not only as for us as a family but also for the wider community and for the many biking focussed visitors to town. I support the club's request for funding to be included in the Annual Plan.

BROWNIE Tim

Glenorchy Hotel

Wakatipu

Submitters Comment

Chlorination.

We do not want this in Glenorchy. We have pure clean water that goes with our Image ""Pure NZ.""

Imagine the water which we have to provide free at the end of the bar because of Liquor Licensing, with Chlorine in it?

You have the water tested every two weeks at our hotel for the whole of Glenorchy by an independent testing Company. We have never ever had a problem.

If this happens we will pump our own water from our well and disconnect from the Council supply.

Thankyou,

Regards,
Tim

BRUIN Jakobien

Wakatipu

Submitters Comment

As a resident from Glenorchy I am against the proposal to chlorinate the water. I believe further research needs to be done for alternative ways. Our water is pure and it should stay that way.

BRUMLIKOVA Abby

Wakatipu

Submitters Comment

As a mother of three toddlers under three I find it impossible to find a park anywhere in the qtown greater area with a fence to keep them safe from roads or lakes. Currently the only place I can take them all on my own are the qt and arrowtown Plunket rooms. I would love to see the toddler area of this new playground fenced so that in future all people in my situation have a safe place for their toddlers to play. Also a place to tie up dogs away from the park benches in the shade would be nice as there are not many spots to tie up dogs around this playground.

BRYSON Jim

Wanaka/Upper Clutha

Submitters Comment

1.

I am strongly opposed to the introduction of chlorination to our bore water supply, as I see councils intention in this case as nothing more than butt covering. I could live with a passive system ie micro filters & uv light. I strongly don't believe council or government has the right to introduce chemically treated water to the population when there is no current evidence or concent showing there is a need for it.

2.

As our village hall has at this point a questionable structure , council should allocate funding for this hall and council properties generally. This hall has had a major increase in usage over the last few years & with the expanding locall population is a facility that must be maintained.

3.

The council still hold about \$250,000. Of funds that was specified specifically for the upgrade of our water supply by the original developer (Jim Boulton) It has never been used. I propose that it be used to increase the number of our reservoir 8 storage tanks to perhaps 16 to more meet the needs of our expanding village population.

Regards. Jim Bryson

BUIST Claire

Shotover School

-

Submitters Comment

Please see attached submission

Below are some traffic solutions that we would like to submit to QLDC for consideration in the 2017 -18 plan.

School Zone Signs: We realise that Stalker Rd and Jones Ave are not officially recognised as a thoroughfare but the area is being used as such particularly by residents of Lake Hayes Estate and contractors. The roundabout at the top of Stalker Rd is the preferred exit onto State Highway 6 by many and this has created an increase in traffic around the school. There is a subsequent increase again during winter time. The school itself is not visible on Jones Ave or Stalker Rd until you arrive.



Increase in Crossing Points on Jones Ave: We believe a crossing point is needed at the Stalker Rd end of our Kiss and Drop as jay-walking is a significant issue for us with families crossing to access Myles Way, Lower Stalker Rd and Marston Rd.



No Parking Road Marking on Jones Ave: Visibility on our Kea Crossing is seriously impaired by traffic that is parked on the grass verge. We would like to propose that this area is painted with yellow lines to keep this area clear.





Kea Crossing on Stalker Rd: The school has two main entries:

- 1) Stalker Rd: Main Entry
- 2) Jones St: Kiss and Drop off zone

With the development of Stages 10-14 we will see a significant rise in traffic on lower Stalker Rd. We would like to propose that there is a Kea Crossing installed on Stalker Rd at the main entrance of the school. This area already has a high volume of traffic consisting of drop off, parked cars along the kerbside, cyclists, scooters and pedestrians that are all set to increase.

Over a week, children surveyed the area before and after school on Jones St. They placed themselves at the exit point of the K&D and observed the crossing on Jones St. Numbers over the three days varied and influenced by the weather. They noted a high volume of traffic particularly in the afternoon during a highly condensed time.

2:55 - 3:15:

No. of cars/ people, Day 1: 87/59

No. of cars/ people, Day 2: 98/68

No. of cars/ people, Day 3: 76/44

The majority of our families have come from local schools and have therefore travelled by car and/ or bus to and from school. Young children are now making their own way to school by foot and a variety of wheels. Road Safety/ Travel Education is an imperative for us and we would appreciate support from Kirsty Barr with this:

- Safe walking – kerb drills, theory, sneaky driveways, safe crossings, safety in kiss and drop areas or at pick up points
- Safe biking – theory, balance, control and cornering, hand signals, basic road rules, intersection turnings

BURNETT Zak

Wakatipu

Submitters Comment

As we live in a place that cycling is so popular why don't we encourage people to actually commute using their bikes. By this i mean actually providing safe sealed cycling lanes from arrowtown, arthur's point, frankton and all the newer areas that people are living to town. Then provide somewhere safe to lock their bikes. Take a look at whistler or Amsterdam for inspiration.

CALDWELL Regan

Wanaka/Upper Clutha

Submitters Comment

More signage for cyclists about the rules of riding in NZ. We seem to be attracting a large number of overseas visitors whom cycle that have no idea of the rules. I.E Must wear a helmet, not allowed to ride the wrong way up a 1 way street, when loading bikes on cars must be able to see number plates/indicators etc.

It would be better to be seen as a proactive town doing something about cycle safety/education before someone is injured/killed, then we have to be reactive.

CAMILLACCI Marco

Wakatipu

CARLSON Adam

Wakatipu

Submitters Comment

I would like to see an increase in financial support for the Queenstown Mountain Bike Club.

The QMTBC is the sole source of genuine mountain bike trails in the area, with the unprecedented growth in the area these trails are coming under pressure. Although the club builds sustainable trails with a focus on erosion reduction, the traffic is greater than the trails can sustain. By building additional trail networks the traffic would be spread, hence reducing the maintenance issues.

The club does a phenomenal job of constructing trails through it's volunteer efforts and throu contracted labour but it's resources are stretched thin.

QLDC should look to assist the club by offering \$80 000 to assist with trail construction. This would be a similar amount to the funds being provided to mtb clubs in other similar sized population centres.

Thank you.

Submitters Comment

The plan indicates that there will be a consideration to chlorinate water at the Arthurs Point supply.

It is my understanding that the water here has a UV filter that was installed approximatley 2 years ago at a cost of around \$2 million.

The water quality doesn't appear to cause any issues in regard to bacterial content. It is however hard and causes issues with lime scale in all residences. This will have a long term impact on the longevity of water reticulation. This seems a more pertinent problem to address.

In the past, discussions with council engineers have informed me that the water at Arthurs Point was not hard, this is incorrect and it was clear that the engineer was not able to read the results of water testing correctly (i.e. reading the test number as the result value rather than the actual test result). This causes me great concern as to who is making the decisions around water treatment at the council.

I propose that the council investigate the treatment of Arthurs Point supply in regard to the hardness, and rely on the previously installed UV filter for the bacteria etc.

Thanks

Submitters Comment

I would like to make a few comments regarding the chlorination of water and the affordable housing issues.

1) The idea of tampering with the great tasting water we have right now seems crazy, I understand Havlocks water issues and the response required to review our districts treatment options, but I don't see how the current ozonation/UV treatment , which is proven to work, needs to be replaced.

I understand that water supply is drawn from different methods and supply, but when I lived in Chch, it's water was never chlorinated until the earthquakes, and even then it was eventually stopped I believe.

I'm in Arthurs point and am very keen to keep our water pure and drinkable. We don't need knee-jerk reactions for change without any real evidence. We need to assess our supply and current treatment (with any negative results/evidence of any contamination passing through current treatment) before changing to Chlorination.

2) The accommodation problem here isn't being addressed by special housing areas. Bridesdale being the first area, ended up being advertised by realestate as "build and rent for 650p/w" options, currently in Arthurs point, Bullendale is selling tiny 3bedroom places for \$830000. Neither of these are affordable for the first home (or second home owner), let alone a tenant.

These developers are getting resource and building consent to build med-high density subdivisions and then sell them for \$900000 each (current new development on Arthurs point rd by the Nugget hotel). If we are to truly make these for affordable housing, then in the consent stage the prospective price these developers are putting on these houses needs to be apparent and honest and if not within the scope of affordable then a redesign is needed.

I believe in Whistler, a bylaw was passed to stop massive rental increases, eg a 5% max per annum rental increase. This town needs forward thinking like that to manage the rental market to be affordable and to stop overcrowding.

I'm not privy to the laws and consent processes but I believe this is where we can make the most differences.

Making more special housing areas available is evidently not changing anything, except lining pockets of savvy developers.

Submitters Comment

My name is Colleen Helen CARR.

I am a resident and ratepayer of Lake Hawea township - [REDACTED]

I make this submission to the Queenstown Lakes District Council (the 'Council') and request that the comments that I make herein are taken into consideration by the Council as part of its consideration of its Draft Annual Plan for the 2017-2018 financial year.

I would prefer to be contacted by E.mail in matters relating to this Submission. However, I can be otherwise contacted as detailed below:

Mail to:

[REDACTED]

[REDACTED]

[REDACTED]

I wish to speak to my submission when the Council holds hearings on submission at Wanaka, - which I understand will take place on 1st June 2017.

SUBMISSION of Colleen Helen CARR:-

- I want chlorine-free water for the Lake Hawea township water supply
- I consider that the QLDC (the 'Council') has not undertaken a proper process of consultation about its proposal to permanently chlorinate the Lake Hawea township water supply
- I consider that the Council has been selective in the information that it has provided to the Lake Hawea community - which makes me suspicious about the Council's willingness to consider alternatives to permanent chlorination
- I consider that the Council has already made its decision to permanently chlorinate the Lake Hawea water supply and is going through a token consultation process with the community, merely to 'tick' the consultation box
- I am concerned that the Council is motivated by fear of litigation in its approach to the management of the Lake Hawea water supply, should there be an outbreak of illness in the community or in visitors to the community as a result of E.coli contamination. I request that a copy of any legal advice asked for and provided to the Council in connection with this litigation risk be provided to the community for its consideration
- I consider that if the Council properly and responsibly manages the Lake Hawea water supply infrastructure from the time that the pure water leaves the UV treatment at the Scott's Beach pumping station, then there is no risk of subsequent E.coli contamination – and therefore no risk of litigation.
- I request that the Council and the Lake Hawea community return to the collaborative approach about temporary chlorination (where deemed necessary)

that the community has enjoyed with the Council in the past

- I look forward to ongoing discussions between the community and the Council with evidence based dialogue supporting our joint decisions about requirements to temporarily chlorinate the water supply – which I believe is the best way to manage the long-term quality of the Lake Hawea town water supply.
- The water sourced from the underground bores at the recently upgraded Scott's Beach water supply infrastructure is filtered by deep gravels and has been proven to be free of all contaminants / pollution at this source
- The upgraded UV treatment system ensures that this water is further treated for contamination at the pumping station source
- Modern chlorination equipment has been installed in the upgraded Scott's Beach water pumping station / treatment infrastructure. This enables the Council to undertake temporary chlorination of the Lake Hawea water supply immediately, in the unlikely event that any E.coli contamination is identified as a result of water testing. This temporary chlorination can be stopped once the source of the contamination has been identified and contamination ceases
- Any E.coli contamination / pollution that occurs in the reticulation system after it leaves the pumping station is a result of inadequate maintenance of the water distribution pipework and / or the water storage reservoir by the Council or its contractors
- I expect the Council to establish procedures that will ensure that no contamination can occur in the reticulation network as a consequence of work undertaken by the Council, its contractors or any other tradesmen that may be undertaking work on the network
- I expect the Council to prosecute any Council contractor or other tradesman working on the water supply network whenever E.coli or other contamination to the water supply is caused by their actions – negligent or otherwise
- I expect that the Council will ensure that the Lake Hawea water supply distribution network and water storage reservoir is properly maintained and that the water in the network is regularly tested for contaminants that may be injurious to the health of the community
- I consider that permanent chlorination in Hawea is not necessary to meet NZ Drinking Water Standards (UV water treatment)
- I believe that the Lake Hawea community is willing to accept temporary chlorination when/if considered necessary i.e. for outbreaks of E.coli or other contaminations that cannot be treated by the UV system.
- Any requirement to permanent chlorinate the Lake Hawea water supply can only be the result negligence or of a failure in the maintenance and testing of the water supply network by the Council and / or its contractors.
- Negligence by the Council or its contractors in properly maintaining the Lake Hawea water supply network cannot be seen as a justification for permanent chlorination of the town water supply
- Council has suggested that it has a concern that contamination could occur in the reticulation network as a result of work required to be undertaken on water pipes / new connections etc. However, the Council has strong and clear requirements in place to ensure that contamination does not occur as a result of such work - and this should ensure that contamination cannot occur from such activities
- Council asserts that chlorine is not harmful to health when added to drinking water. However, adding a known 'toxin' to our drinking water in circumstances where there is no evidence from water testing of E.coli contamination makes no sense and will be a waste of ratepayer contributed moneys
- The Council proposal to permanently chlorinate the Lake Hawea water supply because an E.coli contamination may occur is as stupid as banning all tourist driven motor vehicles from Council controlled roads because they may cause an accident and so injure ratepayers / visitors
- I have reviewed and fully support the detailed submission made by the Hawea

Community Association Inc in this same matter.

Signed
Colleen Helen Carr
28th April 2017

CARR Errol

Wanaka/Upper Clutha

Submitters Comment

My name is Errol William CARR.

I am a resident and ratepayer of Lake Hawea township - [REDACTED]

I make this submission to the Queenstown Lakes District Council (the 'Council') and request that the comments that I make herein are taken into consideration by the Council as part of its consideration of its Draft Annual Plan for the 2017-2018 financial year.

I would prefer to be contacted by E.mail in matters relating to this Submission. However, I can be otherwise contacted as detailed below:

Mail to:

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[REDACTED]

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SUBMISSION of Errol William CARR:-

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- I have reviewed and fully support the detailed submission made by the Hawea

Community Association Inc in this same matter.

Signed

Errol William Carr
28th April 2017

CARRIZALES Omar

Wakatipu

Submitters Comment

I am a keen mountain biker and really enjoy riding the trails that the Queenstown Mountain Biking Club has built over the past 15 years. These trails attract visitors from all over the world, and Queenstown has become a renowned mountain biking destination. Even though the club has built some excellent trails I want them to build more. Considering the spin off benefits to the town in general, and how much the club has achieved on the smell of an oily rag, I think it is only fair that the council financially support for the club in their efforts. I support the club's request for funding to be included in the Annual Plan.

CARSWELL Ian

Wakatipu

Submitters Comment

Funding of the Qmbtc. For the improvement of our trail network to help bring more visitors to our district.

CASSELLS jay

Friends of the Wakatipu Gardens and Reserves

Wakatipu

Submitters Comment

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ANNUAL PLAN SUBMISSION BY

FRIENDS OF THE WAKATIPU GARDENS AND RESERVES INC.

Dear Sir/Madam

28 April 2017

Below, in short form, is the submission we make to the Annual Plan process on behalf of Friends of the Wakatipu Gardens and Reserves Inc, (FOWGR); sadly time does not permit a more substantive submission.

We may wish to augment these including at any hearing at which we would like to be heard.

We also refer to our submissions in the District Plan Review Process and, to the extent relevant, adopt them for this submission.

We submit that in respect of The Queenstown Gardens and all Wakatipu Reserves, adequate allowance should be made for:

- a full review of the requirements, including funding, of the Gardens and all reserves and public land. This includes protection of reserves from use via inappropriate licensing or other alienation;
- adequate and balanced Operating and Capital Investment budgets for the Queenstown Gardens, taking into account all interested parties such as users and the marked increase in popularity and use of the Gardens and the lessons learned from the promotion and increase in of "freedom" camping. (Toilet facilities are now urgent as is QLDC monitoring of the Gardens and other reserves);
- the creation of new reserves and parks including CBD parks. Clearly further green and open space will be required to mitigate such new densification as is determined as appropriate;
- further 150th Anniversary celebrations of the Gardens over the next year. We acknowledge with thanks all QLDC help this year;
- the consequences of any decision prospectively to be made under the District Plan Review or the Town Centre Master Plan or any other plan, especially as to parking and traffic but also in respect of transport including public transport, cycling and any ferries.

Thank you

Jay Cassells
Chair

Friends of the Wakatipu Gardens and Reserves Inc

CASTLES norm

Wanaka/Upper Clutha

CECI Tim

Wakatipu

Submitters Comment

The Bike !!!!

Mountain biking and cycling/BMX in general is not pushed hard enough!
It brings in MASSIVE revenue for this area and all on the back of local businesses pushing the envelope.....the council needs to get behind it.
Let's make better access for bikes, lets increase the number of trails..
We desperately need a BMX track.....!!!!
Even Cromwell has one???

CHAN maisy

Wakatipu

Submitters Comment

Queenstown Bay Playground, it would be nice to have a slide in the toddler area, they love learning to slide and climb up ladders. Is the larger slides on the other side of the creek too close to the water? I do not like the rope climbing frames, its quite difficult for preschoolers who love to climb and when wet not very practical too slippery to keep hold off. Maybe a wooden climbing frame, with a roof in case of rain kids cant still play with some cover

The lakeside park in Te Anua is fantastic and has something for all ages.

CHANEL Rosemary

Submitters Comment

I have owned property in Queenstown for 10 years and have seen the population increase from approximately 25,000 to 35,000. I have also experienced an enormous increase in the number of visitors.

Every year the rates increase and the council see this as a given. The proposed average increase of 4.25% (more than predicted) is unacceptable. Yes the region is experiencing huge problems with infrastructure. Raising rates seems to be the easy and quick solution to fixing this.

Even with the increase in home owners, for 35,000 people to fund a major part of our roading and infrastructural problems is bizarre when there are hundreds of thousands of visitors every year. It is not residents clogging the roads and putting a drain on our services - it is tourists.

Also to take into account is the fact there are plenty of home owners like myself who only reside here part time without renting our houses out for the remaining time – we are already paying for services we are not utilizing on a permanent basis. For you to force us to pay higher rates to fund infrastructure used for the most part by visitors is abhorrent.

You propose to raise rates an average of 4.25%. To raise it higher based on area, type of house and value is discriminatory. Having a house in a more prestigious area does not necessarily mean there is more cash flow.

I have owned the same residence in Queenstown for 10 years. Being on a main road, the increased rates I pay annually has not even resulted in building a footpath on either side of the road or adequate street lighting - where it is highly dangerous to walk. We are encouraged not to take our cars everywhere to ease congestion, yet I cannot even walk locally without risk to my life.

Regarding a portion of rates to fund a convention centre is foolish. This needs to be funded by private enterprise. It is not the council's business to be building conference centres. We already have Remarkables Park proposing such a venture which has no implication on our rates.

The argument put forward that visitors bring millions of dollars into the community are true. However, there are a huge percentage of home owners that do not benefit in any way – as it is the smaller percentage that own businesses here. It therefore has no monetary advantage for the majority. Yes, it has increased the value of everyone's property. However, that is purely academic as people including myself do not intend to sell. If my situation changed I would prudently be buying and selling in the same market which negates any huge capital gain.

Services utilized majorly by visitors should be funded by visitors. We need to be introduce a localized visitor/bed tax. It is not going to have an implication to whether people visit here or not. It is a tax other destinations have in place and it certainly doesn't make people think twice whether to visit or not.

Submitters Comment

Re the chlorination issue which is widely opposed in Glenorchy and the council's apparent legal obligation to do so in order to meet the standards. I would suggest that the risk has been presented to the community, adequately discussed, and the community has in effect opted to accept a component of the risk of water-borne disease arising from drinking water in the town - specifically the low possibility, but high impact risk. A part of the legal liability for this type of risk attributable to the council would seem to have been filled by this consultation and the community's resounding response.

I would further suggest that as the overwhelming majority of our water supply catchment is either DoC land or sufficiently gorgy that farm stock do not have access to the Buckler burn, that the Havelock North type of risk is negligible and can be easily managed by excluding farm animals from the section below the Buckler burn bridge to the supply well. Indeed a part of this catchment management strategy needs to exclude any sewer pipe crossing the river above the well - the implications of this risk would surely be far higher than animal contamination.

Incidentally, the 2003 Glenorchy water and sewerage feasibility study (P.7) notes the bore depths at 20-25m. This is deeper than the 15m quoted at the recent public meeting and is likely to put the supply into a different category of the standards. Any category repercussions of these deeper than assumed wells should be checked before council makes its decision.

I also fully support the Sustainable Glenorchy submission.

CHARTON Guillaume

Queenstown Climbing Club

Wakatipu

Submitters Comment

Growth being unavoidable and somehow positive for our community the environment needs to see a higher level of protection.

The Remarkables mountain range (Hector Range) is a unique place that provides an ideal playground as, apart from where the operations of NZSKI presently are, it is so far preserved from man made structures.

The Remarkables offers an opportunity to discover the outdoors, to learn to respect the land and appreciate its beauty away from man made structures.

Should there be a greater impact on the land, fauna and flora this will mean that our local community will lose opportunities to connect with the place, for our students, children to be raised learning to respect their Whenua (the land) and for our national and international visitors to come for what the place is: preserved, beautiful and respected.

This mountain range is unique because of its topography with its glacial lakes and featuring sheer faces reaching over 2000m and its close location to Queenstown. It makes it in fact the most unique place of this sort in New Zealand and thus it should see a higher level of protection to avoid negative expansion of operations and we should conserve this precious part of our region for future generations that otherwise will see its main attributes negatively impacted.

Operations of NZSKI should be contained to where they presently are (Rastus Burn Recreational Area) to avoid any further damage to the land and encroachment to the land that is so far conserved and appeal to many locals and visitors for what it is.

CHARTON Guillaume

Queenstown Climbing Club

Wakatipu

Submitters Comment

As the local Queenstown Climbing Club, we would like to re-affirm that even though growth is necessary the environment should still be protected.

Further expansion of NZSki operation over the Doolans area and Wye Creek will negatively impact our environment as it is enjoyed by many local, national and international people for what it provides: easy access with no human impact on its surroundings (no bulldozed slopes, nor chairlifts...).

Any further development will affect negatively this untouched and pristine area, its flora and fauna.

As a recreational club we would like QLDC to prevent any further development of the operation of NZSki as it is to detriments of other users and of the environment.

Submitters Comment

I wish to submit on the QLDC Annual Plan, concerning the chlorination of water at the Lake Hawea township.

- I consider that the consultation with the Lake Hawea community, promised at the public meeting in January 2017, has been inadequate, as several subjects were to be discussed at the 'drop-in' session held on 20th April, and even then, only three minutes were allowed to each speaker.
 - Following past consultation, QLDC and the community have achieved in 2016; a new, expensive water intake via a bore field which is 50 metres deep, and a UV treatment plant. This new system meets the water safety plan, EXCEPT that the bores are not described as secure. I ask that QLDC rectify this as soon as possible.
 - Current e.coli checks have led in the past to TEMPORARY chlorination and boil water notices. For 20 years, no illness from e. coli infection has been recorded. This suggests that the system of temporary chlorination, when necessary, has worked. I request that this system continue, rather than permanent chlorination of the water supply.
 - The e. coli contamination detected in 2016 was apparently due to possums getting into the reservoir system. This has been corrected. I request that in future, only temporary chlorination be used if necessary.
 - I feel that the QLDC decision to permanently chlorinate the water supply is an easy way for the Council to avoid litigation, and I request that in future the water be tested regularly, and chlorination be applied only if necessary.
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CHRISTENSEN Leif

Wakatipu

Submitters Comment

Mountain biking showcases the region on a global scale with well known areas such as Gorge Rd jump park, Skyline, Dream track, mini dream & rude rock. Currently the QMTBC is not financially supported by the QLDC. The QMTBC are motivated club that makes a lot happen on such a small budget. If the QLDC supported the club financially the money would go a long way into progressing the sport and maintaining Queenstown as one of the best MTB regions in the world.

CLARBROUGH ben

Wakatipu

CLEARWATER Daniel

Wanaka/Upper Clutha

Submitters Comment

'Population growth in the Queenstown Lakes District being unavoidable the environment needs to see a higher level of protection.

The Remarkables mountain range (Hector Range) is a unique place that provides an ideal playground as, apart from where the operations of NZSKI presently are, it is so far preserved from man made structures.

The Remarkables offers an opportunity to discover the outdoors, to learn to respect the land and appreciate its beauty away from man made structures.

Should there be a greater impact on the land, fauna and flora this will mean that our local community will lose opportunities to connect with the place, for our students, children to be raised learning to respect their Whenua (the land) and for our national and international visitors to come for what the place is: preserved, beautiful and respected.

Operations of NZSKI must remain contained to where they presently are (Rastus Burn Recreational Area) to avoid any further damage to the land and encroachment to the land that is so far conserved and appeal to many locals and visitors for what it is.

CLOWES Hannah

Wakatipu

Submitters Comment

- Fully support the proposed public transport initiatives.
- Fully support chlorination of the Districts water supply.
- Fully support all Council services being provided from one (future proofed) premises, and staff salaries being competitive enough to retain an experienced, and more efficient work force.
- Do NOT support any affordable housing initiatives within Queenstown and Wanaka. High levels of housing demand in Queenstown and Wanaka will prevent affordable housing initiatives from being successful, as repeatedly proven in the past. I do support more affordable housing initiatives (NOTE: more affordable = smaller, higher density, and in areas with a reduced level of demand) as well as ski industry accomodation within Cardrona, Cromwell, and Kingston. Let's learn from other similarly developed and popular tourist resorts like Aspen, Colorado, where the majority of cheaper housing is successfully provided outside of Aspen e.g in Carbondale, and many workers commute to and from Aspen. Aspen also successfully houses the majority of its seasonal ski workers in designated, accomodation buildings.

Let's not continue to degrade our beautiful landscapes with more large scale and low quality subdivision development, as well as accepting annual 10% increases in visitor numbers by enabling more and more flights through Queenstown airport, just because there is a demand. Instead, let's focus on identifying the 'tipping point' at which Queenstown and Wanaka will no longer continue to be a high class visitor destinations and places to live, and overall amenity values for both tourists and residents declines. Let's make sure our long term vision for the whole District ensures we do not get close to that tipping point. If we continue to meet demand with more and more supply, then we may very well end up with more affordable housing, because sadly, Queenstown and Wanaka will have become less desirable places to live.

CLOWES Josh

Wakatipu

Submitters Comment

Mountain biking globally has sustained rapid growth in the last 10 years. As a part of this rapid growth Queenstown has become renowned as a town that has some of the best terrain and trails in the world. Amazingly this has been 100% voluntary work to get the trails to where they are today.

A consequence of the trail network in Queenstown is the growing mountain bike tourism and the growth of local businesses to support this industry. A quick google search of mountain bike rentals in Queenstown immediately identifies over a dozen rentals services and supporting tour companies.

The trails that are specifically in need of council support and funding are those above the valley floor. There has been good funding of valley floor scenic high cost per meter trails over the years via the trails trust, however the growth in the mountain bike industry has been in the freeride and enduro space which is catered for above the valley floor on the trails constructed by volunteers.

In comparison other mountain bike centres in NZ such as Nelson have been receiving \$150k plus for a number of years to support their local high country trails. My home town Perth has just pledged \$AU9.5M to mountain bike specific development. Surprisingly Queenstown council currently doesn't provide any funding to trails above the valley floor.

Showcasing Queenstown mountain biking should be a priority for the QLDC and funding to expand the current network of volunteer built trails should be targeted at catching up to towns such as Nelson, Christchurch and Rotorua who identified mountain biking as an investment for tourism growth years ago.

COATES Naomi

Wakatipu

Submitters Comment

Please don't chlorinate the water in Glenorchy. It is the nicest tasting water and none of us are getting sick.

COATES Naomi

Wakatipu

Submitters Comment

We don't want the water in Glenorchy chlorinated

COATES Scott

Wakatipu

Submitters Comment

Hi please do not do this to Glenorchy water it tastes amazing just the way it is we have the highest water rating there is for quality, it's so good up here they want to bottle it

If I want to drink chlorine I will go to a pool where u can smell it and taste it or just go to qt where the water is disgusting

There are so many better ways of spending our rates money than on this hair brained wast of our rates

COBURN Mike

Jacks Point Residents and Owners Association

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Submitters Comment

Please see attached submission

**Submission to QLDC & ORC Annual Plans – Public Transport**

To: Queenstown Lakes District Council
By email: services@qldc.govt.nz

To: Otago Regional Council
info@orc.govt.nz

Name of Submitter: Jacks Point Residents and Owners Association Inc
Contact Details: Mike Coburn, Chairman
Jacks Point Residents and Owners Association Inc
PH: [REDACTED]
[REDACTED]

Background:

The Jacks Point Residents and Owners Association Inc (JPROA) is a body which represents all land owners at Jack's Point.

Jack's Point has a current estimated permanent population of around 650 adults and comprises over 350 homes either completed or under construction with another 100 homes with design approval. The community is growing rapidly and is expected to more than double in size over the next few years. Long term there will be over 4,000 homes in the zone which includes the neighbouring Henley Downs and Homestead Bay areas and the planned village beside Lake Tewa.

The community at Jack's Point is a diverse with a mix of families, couples and holiday home owners. There is a high proportion of families with children and our last local census estimates there to be over 300 children currently living at Jack's Point. Most residents travel to the Frankton or Queenstown areas for work, school and shopping.

In addition to residents, every day hundreds of people visit Jack's Point for business, employment and to enjoy the amenities and recreational facilities here. The number of visitors is also anticipated to increase substantially in the next few years.

Jack's Point has three existing bus stops which form a loop around Jack's Point. At present these are used by the school buses.

Submission in Support

The JPROA supports QLDC and ORC in the proposed improvements to public transport and supports the increased subsidy and proposed fare structure.

We support the route changes, and the inclusion of Jack's Point on the route and in the targeted rating area.

We encourage ORC and QLDC to ensure that services are both frequent and cover the whole day and evening as we believe this is needed to ensure this is a genuinely convenient alternative to travelling by car. We believe this is particularly important as taxi fares between Jack's Point and Frankton or Queenstown can be very expensive.

**Hearing**

The JPROA wishes to be heard in support of its submission.

COBURN Mike

Jacks Point Village Holdings Ltd

-


Submitters Comment

Please see attached submission

**Submission to QLDC & ORC Annual Plans – Public Transport**

To: Queenstown Lakes District Council
By email: services@qldc.govt.nz

To: Otago Regional Council
info@orc.govt.nz

Name of Submitter: Jacks Point Village Holdings Limited
Contact Details: Mike Coburn, Director
Jack's Point Village Holdings Limited


Background:

Jacks Point Village Holdings Limited is the developer of the village to be built on the edge of Lake Tewa at Jack's Point. We expect to commence building the village within the next 12 months with the first residents moving in within 12-18 months.

Jack's Point has a current estimated permanent population of around 650 adults and comprises over 350 homes either completed or under construction with another 100 homes with design approval. The community is growing rapidly and is expected to more than double in size over the next few years. Long term there will be over 4,000 homes in the zone which includes the neighbouring Henley Downs and Homestead Bay areas and the planned village beside Lake Tewa.

The community at Jack's Point is a diverse with a mix of families, couples and holiday home owners. There is a high proportion of families with children and our last local census estimates there to be over 300 children currently living at Jack's Point. Most residents travel to the Frankton or Queenstown areas for work, school and shopping.

In addition to residents, every day hundreds of people visit Jack's Point for business, employment and to enjoy the amenities and recreational facilities here. The number of visitors is also anticipated to increase substantially in the next few years.

Jack's Point has three existing bus stops which form a loop around Jack's Point. At present these are used by the school buses.

Submission in Support

Jacks Point Village Holdings Limited supports QLDC and ORC in the proposed improvements to public transport and supports the increased subsidy and proposed fare structure.

We support the route changes, and the inclusion of Jack's Point on the route and in the targeted rating area.

We encourage ORC and QLDC to ensure that services are both frequent and cover the whole day and evening as we believe this is needed to ensure this is a genuinely convenient alternative to travelling by car. We believe this is particularly important as taxi fares between Jack's Point and Frankton or Queenstown can be very expensive.

**Submission in Support**

Jacks Point Village Holdings Limited wishes to be heard in support of its submission.

COE Michelle

Queenstown Chamber of Commerce

-

Submitters Comment

Please see attached submission



**SUBMISSION ON QUEENSTOWN LAKES DISTRICT COUNCIL
ANNUAL PLAN 2017-18**

To: Queenstown Lakes District Council
Private Bag 50072, Queenstown 9348

Name of submitter: Queenstown Chamber of Commerce

Address:

Attention: Ann Lockhart and Richard Thomas

1. This is a submission on the Queenstown Lakes District Council ("the Council") Annual Plan 2016-17 ("the Plan").

The Queenstown Chamber of Commerce welcomes the opportunity to provide a submission on the Queenstown Lakes District Council Annual Plan 2017-18

The Chamber communicates with local and central government to achieve effective outcomes for its members. Its' key services include the provision of current and relevant information to the membership, advocacy on behalf of the members, recognising and rewarding achievement and generally contributing to the vibrancy of the business community.

The Chamber is motivated by the best long-term outcomes for the business community and is an independent voice with no vested interest. Therefore, the Chamber is pleased to be able to present this submission on behalf of the 645 Queenstown businesses it represents and would like to make comment on the following areas:

1. Rates Review/Funding
2. Public Transport /Congestion/Town Centre Master Plan
3. Worker Accommodation/Affordable Housing
4. Council Offices
5. Fire Brigade
6. Sister City

1. Rates Review/Funding

Summary:

The Chamber does not believe the current rating system is the only mechanism to fund all ongoing and new infrastructure projects and argues that it necessitates council to find additional funding methods, preferably based on user-pays models.

In previous years, the Chamber had concerns around the councils' strategy of zero rates increases and agrees that the projected average increase of 4.25% is now required if the district is to maintain the quality of life which residents and visitors expect to enjoy.

Because of Queenstown's exceptional circumstances, where there is a disproportionate number of visitors to ratepayers - currently 22,000 compared to maximum visitors of up to 100,000 on any given day. This is expected to continue growing and the Chamber strongly holds the view that it is important that visitors contribute towards the essential infrastructure which they are users of, in order to help ease the burden on all ratepayers. Therefore, the Chamber requests Council urgently investigate alternative sources of funding e.g. visitor levy; bed tax; contribution from the GST take; review the rates differentials to better distribute costs to those ratepayers that have the opportunity to pass on costs to visitors. Such additional funding mechanisms will assist with reducing the necessity for significant rates increase in future years.

Other Central Government funding is currently available for new infrastructure projects, however, these are limited to "green fields" projects and will require repayment by Council/ratepayers in the future. A visitor levy or similar would contribute additional "new" funding to council.

2. Public Transport /Congestion/Town Centre Master Plan

Summary:

The Chamber welcomes and supports the proposed subsidy of public transport on buses. We urge council to revisit all other avenues of public transport including the use of water taxis on the lake and upgrading of cycle ways.

The Chamber fully supports the development of the Town Centre Master Plan having been instrumental in the setting up of DowntownQT Inc. in 2015 to facilitate the revitalisation of the downtown area. We welcome the opportunity to be involved in the development of the plan.

The Chamber continues to support the business case for the Queenstown Arterial Route being advanced and see this as being a priority for Council.

The traffic issues in the Frankton Flats continue to cause loss of business to members and loss of amenity to both residents and tourists. We therefore encourage council to continue to advance the various transport projects in the Frankton Flats area as matter of immediate urgency.

The Chamber welcomed the confirmation of the transport strategy late in 2015 but was critical that the strategy was not widely understood and had not been communicated well. We therefore applaud the work which has been undertaken in the last 6-12 months to escalate a number of transport projects along with partners such as NZTA and ORC while engaging the community in the progress of these.

Regarding bus transport, we urge council to ensure that with the new subsidised bus system, that the buses are fit for purpose and communication around the new transport system is fully and positively communicated. It is essential that the new services provide a positive experience from day one.

3. Worker Accommodation /Affordable Housing

Summary:

The Labour Force Survey and Market Assessment Report undertaken by the Chamber early in 2016 highlighted that long term affordable worker accommodation is the second biggest issue for employers, second only to immigration and visa processing issues.

Since then the Chamber has facilitated a number of meetings and forums with major employers, property developers and construction companies. This has been frustratingly slow due to a number of factors, primarily – lack of appropriate land; cost of land; zoning issues and satisfactory ROI for developers. This situation is predominately in the town area where it is recommended new worker accommodation be built, within walking distance or regular transport routes.

Solving affordable housing will take an integrated approach and the Chamber welcomes the recently convened mayoral forum to look at innovative and sustainable solutions to the pressing housing situation.

The Chamber also commends the work undertaken by the Affordable Housing Trust and support further resources being made available to the Trust to carry on with this essential work.

At the same time, we caution that a balanced approach to affordable housing is required. So called 'urban sprawl' is not an appropriate solution for all of Queenstown and its environs. This may be suitable in some areas of the district where land is not so geographically constrained. Other initiatives, currently being considered under the district plan, which encourages higher building limits and increased density in certain areas, are considered to be the preferred.

The Chamber urges Council to maintain high standards of quality, design, aesthetics and consideration of environmental impacts when facing the current demand for "quick fix" housing solutions.

4. Council Offices

Summary:

The Chamber supports the proposal to allocate funds for the investigation and design work of new Council buildings.

The Chamber recognises the current constraints of housing staff in multiple locations and that the current buildings are not fit for purpose. When considering building new offices, the Chamber strongly urges Council to maintain its presence in the Queenstown town centre. The success of the district relies on the downtown area retaining a balanced mix of civic as well as other activities.

5. Fire Brigade

Summary:

The Chamber supports QLDC in building the case and lobbying the New Zealand Fire Service to have paid fire crew for a minimum of one full-time shift per day.

Due to the large number of businesses hosting guests - current estimated bed nights being commercial accommodation (3.5M) and non-commercial accommodation (1.5M) - in addition to the higher incidence of car accidents, the district is vulnerable to large scale events, particularly at the hotel and motel properties where large numbers of guests stay.

Notwithstanding the immensely valuable work undertaken by Queenstown's volunteer fire brigade, the town has a high number of call outs - fortunately a large number of these are false alarms. The number of call outs also causes significant disruption to local businesses and employers.

6. Sister City

Summary:

Requests Council continues to support the sister city initiatives and contribute \$10k from the 2017/2018 annual plan.

A working group was formed in 2013 to encourage new business, tourism & investment opportunities for a Queenstown-Hangzhou sister city relationship. The formal sister city relationship agreement was subsequently signed in Hangzhou late in 2014.

The Chamber also administrates the Aspen Sister City relationship. This relationship is being reinvigorated and new opportunities for the commercial sector identified. The long standing high school exchange programme continues to have active support from the high school and wider community.

2016/2017 Activities:

Hangzhou:

- Investigated commercial opportunities in Hangzhou – wine & food, education, tourism and film
- Hosted Chinese business delegations - various
- Hosted Business Seminars on Doing Business in China and Chinese Investment in New Zealand

Aspen:

- Delegation of representatives from Queenstown to Aspen – study of transport and transit, housing affordability, worker accommodation, community planning, environmental protection, education and events, town centre and tourism.

- Aspen findings reported and integrated into community planning

2017/2018 Activities:

Hangzhou:

- Mayoral Forum/host delegation of senior business people to Hangzhou – October 2017
- Investigate commercial and investment opportunities for Queenstown businesses
- Doing Business in China Seminars
- Facilitate intern and cultural exchanges
- Host other visiting delegations – various

Aspen:

- Continue implementation of Aspen findings
- Aspen Council and Commercial operators visit to Queenstown, November 2107
- Investigate commercial and investment opportunities for Queenstown businesses
- Continue to support cultural exchanges including high school exchange

Actions Sought

Address the issues raised in this submission including:

- *Rates Review/Funding:* Supports Council to lobby Central Government to find new funding mechanisms to relieve rate payers.
- *Transport:* Supports the subsidy on public transport and further requests the business case for the Queenstown Arterial Route project being advanced in the next financial year, 2018.
- *Worker Accommodation:* Requests Council progresses the district plan review at the soonest possible time to clarify zoning issues and process resource and building consents as a matter of urgency.
- *Council Offices:* Supports the proposal to allocate funds for the investigation and design work of a new Council building in the Queenstown downtown area.
- *Fire Brigade:* Requests Council continue to build the case and lobby NZ Fire Service to have a paid fire brigade in Queenstown.
- *Sister City:* Requests \$10k to support the administration of the sister city relationships.

The Chamber wishes to speak in support of its submission.

The Queenstown Chamber of Commerce

Ann Lockhart

Chief Executive Officer

Date: 28/04/2017

Submitters Comment

Re Sealing Ballantyne Rd , Wanaka

My submission is that Ballantyne Road is in urgent need of sealing.

It's condition is dangerous, causing numerous accidents, (of which not all are reported or recorded) and more recently, a fatality.

The road transitions from seal to gravel to shingle to otta seal to gravel etc. The surface condition is confusing as evidenced by the number of road accidents. The road shape and camber is unsafe and often corrugated causing unsteady steering and irregular road conditions.

In the dryer periods of the year the dust is blinding. Each dust cloud created by a moving vehicle is in fact the road material blowing away in the wind. In the last 5 years the road level has reduced by at least 450 mm . The road metal material is of a poor quality and is sub standard.

The road is an alternative arterial access to Wanaka from the east (Luggate / Cromwell) and a short cut route to Queenstown. As demonstrated by the Kaikoura earth quakes the need for quality alternative transport routes is important.

It is the only gravel road within 10km of Wanaka. Ongoing maintenance and grading is expensive.

The emergency services (Police & Fire Service) are located on this road. They are restricted in speed (for safety reasons) if heading east on Ballantyne Rd.

The road usage is increasing and is used for accessing the new Sports and Rec Centre , Three Parks commercial and residential development and an ever growing Wanaka, both residents and tourists.

Ten years ago sealing of Ballantyne Rd was in the Council Annual Plan to be sealed within 2 years. Local rate payers are tired of being the poor sister to Queenstown.

Development contributions paid 8 years ago from Ballantyne Rd residents, have likely not been applied to Ballantyne Rd.

Please provide financial commitment to seal Ballantyne Rd now.

Thank you

John Coers

COLEMAN Caroline

Wakatipu

Submitters Comment

I wish to show my support for the QMTBC and their submission to QLDC for funding towards building new trails on Ben Lomond. Mountain biking, trail building and QMTBC are an important part of my family's life and one of the reasons we continue to stay in Queenstown despite the high living costs. The volunteers at QMTBC do a fantastic job fundraising, maintaining existing trails and building new ones but could do so much more with a financial boost from QLDC. I used to think of Queenstown as a ski town but believe it is rapidly becoming a mountain biking town. The mountain biking season is long and provides endless fun for locals as well as a steady number of visitors throughout the year, both who support many local bike related businesses. However, more and more mountain bikers make the existing trails busier which will eventually make them lose appeal. With council funding and support, like other mountain bike clubs around the country, QMTBC could build some awesome new trails so that the town is prepared and truly a world class mountain biking destination.
