

Scuttlebutt

THE QUEENSTOWN LAKES DISTRICT COUNCIL NEWSLETTER // JUNE 2015 // ISSUE 109



WINTER DRIVING

Snow and ice are all part of living in an alpine environment, so QLDC and our contractors work hard to make sure that our roads are kept clear and safe to drive on throughout the winter.

When it snows or there's widespread ice, we work closely with NZTA to keep the main roads open. Our contractors are out with snowploughs and grit trucks from the small hours. We have developed a ranking system that gives priority to the main roads, the route to the skifields, and the busiest residential streets.



INSIDE

UZ SUBDIVISION MYTHBUSTERS



O / DRAINS ARE FOR RAIN



PROJECT SHOTOVER



winter games are coming





MARCH APRIL

MAY

JUNE

550 SUBMISSIONS Thanks to everyone who took the time to consider and give feedback on our proposed 10 Year Plan.

We received over 550 submissions, which are all on our website if you'd like to read what our community had to say. The Mayor and Councillors will be deciding on amendments and adopting the final version of the plan at the regular council meeting on 30 June.

The finalised plan will be our guiding document for the next decade.

Our council meetings are open to the public.

They're held in the Council chamber, 10 Gorge Rd, starting at 1pm. There is always a public forum at the start of each meeting, where any member of the public can speak directly to elected members.

SUBDIVISION MYTHBUSTERS

There has been a bit of misinformation floating around recently about the proposed changes to the Subdivision Chapter of the District Plan. **LET'S CLEAR THAT UP.**

NO CHANGE IS PROPOSED FOR THE RURAL GENERAL ZONE

There should be no fear of a 'rural land carve up'. There are no changes proposed for the Rural General Zone. Subdivision in this zone is already a discretionary activity meaning any application could be notified.

NEW SUBDIVISIONS IN URBAN ZONES WILL BE IMPROVED

Changes are proposed for subdivision applications in the Urban Zones. But they aren't as scary as you might have heard. The proposed rules simply encourage and reward well designed subdivisions in appropriate areas of the urban zones. Working with developers to create great urban outcomes is facilitated, and ultimately, those subdivisions that really don't measure up are able to be turned down - - something that can't happen under the current rules.

THERE'S NO CHANGE TO THE APPROACH TO ENVIRONMENTAL PROTECTION

The proposals don't change anything relating to environmental protection except that with the introduction of Design Guidelines, we believe that well designed subdivisions are encouraged and will produce better environmental outcomes.

STILL CONCERNED? SEE FOR YOURSELF

The proposed
Subdivision chapter
and associated
information can be
found on the website.
Read it for yourself and
see what you think. If
you have any concerns
or disagree with the
proposals you'll have
the opportunity to
make a submission
come August when the
District Plan is notified.

Subdivision review

Visit www.qldc.govt.nz and search for Subdivision review



DISTRICT PLAN NOTIFICATION IS JUST AROUND THE CORNER

Naturally, most people are interested in the proposed changes to the Residential Chapter. Makes sense - we all have an interest in what happens in our neighbourhoods and what we can do with our properties.

In a nutshell, the proposed changes involve increasing housing densities in carefully thought out locations across the district. Why? To encourage more housing options on the ground in the places it's needed; to reduce sprawl and keep the town and country separate; to make most efficient use of existing infrastructure, and importantly to allow for the projected growth in resident and visitor numbers - something that we simply can't ignore.

The proposed increased densities will be subject to good design, and higher densities in some locations will only be possible if buildings achieve high environmental and energy performance. We want to ensure that housing at higher densities looks good and performs very well, is durable and warm and dry. Poorly designed housing developments will not get across the line. Providing housing that is more affordable is not just about raw housing costs – it's also about how much people need to spend on heating and transport.

It's important come notification time that we all understand the rules being proposed in the District Plan and how they could enable or affect us as residents and ratepayers. And it's not just about single neighbourhoods. It's about understanding what makes this District special, acknowledging the issues associated with growth, and the whole community engaging in a sensible discussion about how we address it.

It's also about how we house our people and accommodate our visitors. We need to collectively come up with positive solutions that achieve this, while protecting the things that are really important and make this place special.

The full Council will be considering the final draft chapters at its June meeting. So, as you read this, they're making decisions on what will be notified. If approved, Stage 1 of the District Plan will be formally notified at the start of August. Keep an eye on your letterbox, the papers, the website and Facebook for all the details.

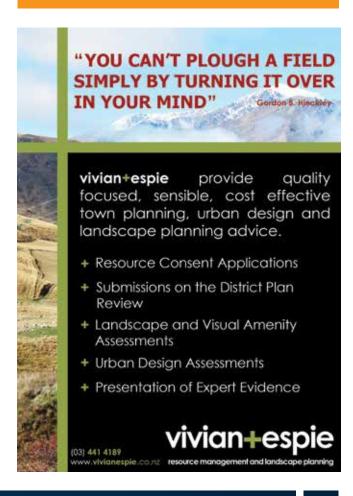




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We send out a road report every morning, showing the state of the roads around 6am daily. You can sign up to get these by email. Just go to our website, www.qldc.govt.nz and click on the winter driving link on the home page, or email us at services@qldc.govt.nz and put "road report" in the subject line.

We also précis the daily reports on our Facebook page, on Twitter and on our website. Local radio stations The Hits, More FM and Radio Wanaka update listeners on road conditions on weekday mornings as well.





If flexibility and convenience is what library users want, they're in for a treat come the end of July when new self-check technology is introduced at Queenstown, Wanaka and Arrowtown libraries.

This is just one of the initiatives being introduced as a result of last year's strategic review of library services, which recommended more simplified processes for customers.

In preparation for the launch, staff and volunteers have been 'tagging' over 96,000 books across all of our libraries with radio frequency identification.

"Because our collection circulates around all six of our libraries, we need to make sure all books are ready to go when we launch the new technology. It will also make life easier should we decide to increase services at our

smaller libraries over the next couple of years," Library Manager Jo McElroy said.

New security gates will also be introduced helping to better track visitor numbers and reduce the number of precious books being lost.

SO WHAT DOES THE NEW TECHNOLOGY MEAN FOR BORROWERS?

It's just like the supermarket! You'll be able to check out your own items, especially useful when you're in a hurry and staff are busy with other customers. All you have to do is scan your library card and books, take the receipt and get on your way. Library staff will still be available for those who prefer having a staff member check out items for them.

And for Library staff, they'll enjoy a much more efficient way to manage the collections. This will allow them to get out from behind a desk and into the library to assist borrowers and deliver more community oriented services such as more programmes for children or better promotion of our digital resources.

A library isn't just a building with books!

And it's certainly not in the dark ages either. Libraries across the world are changing, focusing less on the storage of books and more on creating interesting shared spaces for people to connect, be creative and learn. You only have to google the likes of Seinojoki Library in Finland or Sendai Mediatheque in Japan to get the idea.

Our libraries offer a range of digital services like Wifi, e-books, access to a range of online research databases, access to international magazines and newspapers and above all, a friendly service.



Everyone needs a library card to use the self-check units. If you need a new card, drop in to your nearest library.





SCOTT STEVENS

QLDC has a full complement of elected members again, after Cr Scott Stevens officially took his seat at the Council table earlier this month.

Cr Stevens was elected to represent the Arrowtown Ward after the resignation of Cr Lex Perkins.

He is a businessman with interests in the media, tourism and hospitality, who is also keenly interested in Arrowtown's history and environment.

Cr Stevens will take over as the Council's representative several Arrowtown organisations, and will also be a member of the Housing Trust and the Council's Dog Control Committee.



BLACK ICE

Black ice is a constant hazard for drivers in our district over winter. We call it "black" ice because generally it looks like the road surface is wet, compared to the white glistening surface we expect on a fine and frosty day.

Black ice is particularly treacherous because it's hard to spot. Drivers often don't realise the road is icy until they find their vehicle in a slide.

Stretches of road that are shaded by trees, hillsides or buildings are particularly prone to ice. Our contractors grit the known trouble spots regularly and in the worst conditions they also apply a chemical anti-icing agent. But there will always be stretches of road that freeze over.

Around sunrise is a very common time for black ice to form on the roads, but it can happen at any time of day in this district.

The best defence is to keep your speed down, allow extra distance between your vehicle and those in front and behind, and stay alert.



WE URGENTLY NEED MORE PROPERTIES TO MEET CURRENT DEMAND.

WE OFFER:

- The NZ Property Manager of the Year 2015 to look after your home
- Landlord Protection Insurance FREE when signing up for 12 months
- Zero rental arrears policy: GUARANTEED
- Owner Service Guarantee: FREE
- We will get rid of your current Property Manager for you: FREE
- · No stress, friendly smiles, and great communication: FREE

Make the change to the best NZ has to offer.

Contact us now for more details.

VISIT US AT: L1 Aurum House, Terrace Junction Frankton OR PHONE: 03 442 3815



AFFORDABLE HOUSING

FORUM

WEDNESDAY MEMORIAL CENTRE

If you're interested in affordable housing, put a ring around 22 July on your calendar. The Catalyst Trust is holding a forum on the subject, led by Shamubeel Eagub - principal economist for the NZ Institute of Economic Research and

the author of the book "Generation Rent".

Other speakers include Scott Figenshow, who is a former QLDC planner and now head of Community Housing Aotearoa; architect Tommy Honey; and Peter Southwick, a developer from Wanaka who is also a trustee of the Queenstown Lakes Community Housing Trust.

The forum is at the Queenstown Memorial Centre, 7-9.30pm on Wednesday 22 July. Register by email to

register@catalystnz.org



PREPARING **FOR WINTER**

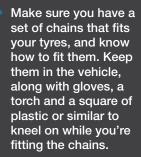
"Snow in May won't stay" - or so they say. But even though the old rhyme also reckons that "Snow in June's too soon". there's plenty of the white stuff on the mountains now and the predictions are that we're in for a bumper winter season.

Locals know what to expect over the cold months and will already have brought out their chains, topped up the antifreeze and laid in a good stock of dry firewood.

Businesses have plans for getting their staff to work on snowy days, and the schools have a well oiled machine when it comes to letting parents know about late starts or snow closures.

If you're new to our district, here are some tips to help you prepare for the next big snowfall.





Ensure you have antifreeze in your radiator.

Keep a jacket, boots and extra warm clothing in your car, along with a blanket or sleeping bag in case you are delayed on a journey.

If you're caught in your vehicle, stay in the vehicle and run the engine every ten minutes to keep warm. Open the window a little for fresh air.



Check fuel supplies for woodburners, gas heaters, bbgs and generators.

Always keep enough tinned or dried food in your cupboards to feed your family for up to three days. Keep a couple of extra loaves of bread in the freezer. A packet of milk powder is a good idea in case milk deliveries are interrupted.

Have a car charger for your cellphone.

Bring out your old plug-in telephone for use in a power-cut.

Keep torches, batteries candles and matches somewhere easy to locate in the dark. Always use a candle holder (a jam jar will do) and keep naked flames well away from curtains and soft furnishings.

All our local schools have good systems in place for closing, opening late or finishing early due to snow. Check with your children's school what their plans are, and how they will communicate with you.

Talk to your workmates about sharing rides on days when snow affects travel.



"DRAINS ARE FOR RAIN"

Drains are for rain. Not for paint, oil, chemicals, concrete washings or even the washwater from cleaning your car.

That's because all our drains lead to a lake or a river, as a Wanaka painter found out recently when he decided to wash out his brushes in the gutter.

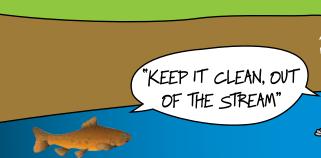
The paint went into the stormwater drain and ended up in the lake, causing concern that it would poison the fish and harm the environment.

Thanks to quick work from our contractors, Veolia, a sucker truck was brought in to clear most of the paint and discoloured water from the drain, but enough reached the lake that it made a noticeable plume in the water.

Our Harbourmaster worked with Veolia to track down where the spill had come from, and then contacted the paint's manufacturer to check its toxicity and the danger to the environment. Fortunately in this case the risk was low and the plume dispersed fairly quickly. This was the second spillage involving paint in Wanaka in ten days. The first happened when a tin of paint was spilled into a drain and caused a 20m² plume in the lake.

QLDC's Regulatory
Manager, Lee Webster,
says that the Council
provides information on
spillages to the Otago
Regional Council, which
is the enforcement
agency for unauthorised
discharges to water as well
as to land and air.





A brush or roller can be washed in a bucket

Outside drains and gutters all go straight to our rivers and streams



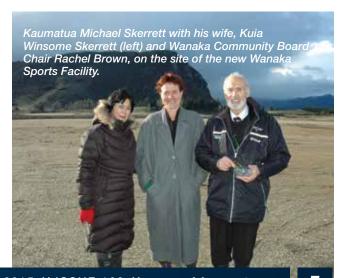
WSF BLESSING

A new chapter in the history of Wanaka's development is being written, with work about to get underway on the new sports facility at Three Parks.

Ngai Tahu Kaumatua Michael Skerrett, of Te Ao Marama Inc in Invercargill, blessed the site this month in preparation for construction to begin.

Rachel Brown, the Chair of the Wanaka Community Board, said it was "fantastic" to see a new chapter being written in the history of the land where the new sports facility will soon begin to rise.

"We will see the Wanaka Community embrace this as the sporting hub for the whole district," she said.



What does it mean?

Sewage / basically it's everyone's poos and wees. Plus whatever gurgles down the plughole from home kitchens, laundries and bathrooms; commercial kitchens and anywhere else that is connected to our sewers.

Sewerage / that's what we call the infrastructure that takes the sewage – pipes and pumps.

Sewers / the pipes that take it all away from your place to our treatment plants.

Wastewater / it's a more delicate term for sewage – means the same thing.

Effluent / sewage that has been through the treatment plant.

Sludge / the material that's left over after effluent has been through a treatment plant.

Raw Sewage / sewage that hasn't been treated.

Septic Tank / the common term for an on-site sewage treatment system. If you live in a rural area or in a smaller community like Kingston, Glenorchy or Makarora where properties aren't hooked up to a sewerage scheme, your household's effluent is likely to go into a septic tank on your own property.

Tech Facts

The new plant will treat 63% of the current effluent flow.

37%

The other 37% will still be processed through the three-pond treatment system that we're using now. The output from both treatment processes will go through an ultraviolet disinfection system that will kill bacteria and viruses.

Project Shotover

Sewage treatment isn't exactly on the sexy end of the spectrum when it comes to what your rates pay for, but let's face it – everyone generates the stuff, and QLDC deals with it all.

If you've ever wondered where stuff goes when you flush your loo or pull the plug on your sink or bath, the answer is likely to be a QLDC sewage treatment plant. We have two big ones – Project Pure, which takes all the wastewater from Wanaka, Hawea and Albert Town; and Project Shotover, which is where all the effluent from homes and businesses in the Wakatipu Basin (except Kingston and Glenorchy) ends up.

As our community grows, so does the need to treat the waste from all the new homes and businesses. We also have to think about the effect that human waste has on the environment. So while you mightn't give a second thought to what happens after you flush the toilet, QLDC certainly does.

Benefits

Reduction in the amount of nitrate and ammonia being discharged into the Shotover River





Glenorchy

Glenorchy is one of several communities that doesn't yet have a reticulated sewerage system. Most people have their own septic tanks. That kind of on-site system isn't treating the effluent to a high enough standard to meet the requirements of the Otago Regional Council any more.

QLDC has been discussing options with the Glenorchy Community Association and residents, and is recommending a community sewerage scheme that will treat everyone's effluent to a higher standard.

If you're interested, check out the information on our website: **www.qldc.govt.nz** – just search "Glenorchy Sewerage".

Project Groundswell

"Project Groundswell" is an innovative way of treating sewage sludge using solar drying.

At the moment, sludge from Project Pure in Wanaka is all trucked to the Victoria Flats landfill. We think there's a better way of dealing with this material.

Fulton Hogan has resource consent to build a solar drying plant – it'll look like a big glasshouse – at their quarry in the Upper Clutha. We're negotiating an agreement with the company to take the sludge from Project Pure and dry it out.

The plant will use German technology that is already well tested in other places around New Zealand and overseas.

There are many benefits. With the moisture removed, every 1000 tonnes of sludge will be reduced to under 200 tonnes of nutrient-rich dry matter.

The dried sludge will be a Class A Biosolid, which could be used beneficially as a natural fertiliser in some circumstances.

Even if it the dry matter ends up in the Victoria Flats landfill, it will be odour-free and there will be much less of it than the wet sludge.





Follow the build-up on





>TWITTER





Just look for wintergamesnz

WINTER GAMES ARE COMING

One of the top five winter sports events in the world comes to our district in August, with the fourth biennial Winter Games NZ.

Billed as the biggest party on southern snow, on-mountain action is accompanied by a free festival programme in downtown Queenstown and Wanaka featuring daily entertainment, the adrenalin-packed GoPro Adventure Film Festival and an awesome line up of live bands including Ladi6 and Kora.

ON-SNOW EVENTS ARE FREE!

The on-snow events are free to watch in person and through live coverage on TV3 and live streaming at wintergamesnz.kiwi.

WHAT YOU'LL SEE



You'll see Winter Olympic, Paralympic and X Games stars compete for glory in four FIS Snowboard and Freestyle Skiing World Cups at Cardrona Alpine Resort, plus ski racing at Coronet Peak, cross-country skiing at Snow Farm NZ and curling at Naseby's international rink.

OPENING & CLOSING **CEREMONIES**

The opening ceremony takes place at Coronet Peak on Friday 21 August. It includes a dramatic, spectator-friendly dual slalom contest staged under floodlights and featuring top alpine skiers from around the world.

The closing ceremony will be at Cardrona Alpine Resort on Sunday 30 August, straight after two spectacular freeski and snowboard 'big air' events to close the sporting action.

NEW TRAINING PROGRAMME FOR NON-PLANNERS?





A new assistance programme has just been launched by the Council's Planning and Development team to help people regularly applying for resource consents adapt to recent changes to the Resource Management Act.

Reforms to the RMA made in March require resource consent applications to be much more comprehensive than before, with all incomplete applications required to be returned to the applicant immediately. The theory is that good quality applications mean quicker, cheaper processing and decisions issued.

Over half of all resource consent applications are made by what's known in the business as 'non-planning professionals'. So the likes of building companies, architects and 'mum and dad' property owners. Given the increasingly stringent requirements of the Act, an unacceptably high number of applications are being returned incomplete, causing a lot of frustration across the board.

"The problem we're faced with is that these applicants are now required to assess their own applications against complicated legislation and District Plan requirements," says Marc Bretherton, QLDC's General Manager of Planning and Development.

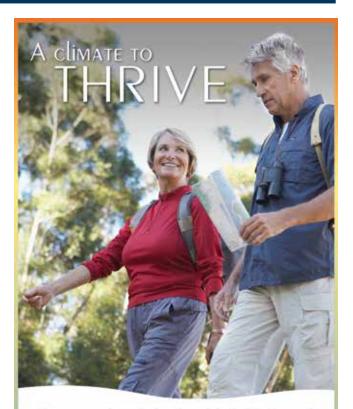
"We needed to find a way to integrate the legislative changes into a more streamlined process, to alleviate the perfectly merited frustrations felt by applicants."

The new initiative is a free, one-on-one training session for regular applicants; led by Resource Consent Team Leader Quinn McIntyre. It covers:

- Resource Management Act changes and how they affect the application requirements
- How to complete the application form correctly
- How the planners assess applications
- An overview of the district plan and bulk/location rules
- Situations where it might be more appropriate to hire a consultant
- A practical exercise to complete a 'mock' resource consent application

Those who take part in the training will also be assigned a liaison manager to help with trouble-shooting during the pre-application phase of any future projects and to monitor whether any follow up training is required.

"The programme has already been offered to a number of repeat applicants in the Wakatipu area and early feedback and uptake has been really positive. The plan is to roll out the training to the Wanaka area later this month," Mr Bretherton said.



Throw away the paint brush and the ladder! Instead, spend more time doing the things you love.

A move to Wanaka Retirement Village allows you to do just that.

In desirable Meadowstone Drive, close to cycling and walking trails, the lake and township, our boutique village has the best of Wanaka right on your doorstep.

FIXED FOR LIFE! KNOW EXACTLY WHAT YOUR WEEKLY OUTGOINGS WILL BE.

Enquire during May to August 2015 and on purchase your village weekly fee will be just \$99 for the entire time you live here.

To find out more, visit

www.wanakaretirementvillage.co.nz

7 Meadowstone Dv, Wanaka 9305.

To arrange an inspection of an apartment or villa, please call Rosemary Brader at First National Wanaka on 03 443 0177.



WATER METER TRIAL

Work is underway to install the water meters that will be used in a trial to assess water use in different types of properties across the district.

Most of the meters are being installed outside property boundaries, causing little or no disruption to residents.

Properties were selected at random for the one-year trial. They include apartments, homes, lifestyle blocks and businesses in all of the areas serviced by a QLDC reticulated supply.

WINTER BUS SAFETY TIPS

With winter driving conditions affecting roads across the district, QLDC, police and bus operators want to remind all drivers to slow down to 20km when passing a school bus dropping off or picking up children.

Research shows that children are at the greatest risk in the afternoons – in fact this is when 85% of the reported crashes happen. **Here are a few tips to reduce that risk:**



Where possible, meet your children at the bus stop – especially younger children.



Park or wait for your child on the same side as the bus stop – that way they don't cross the road alone.

No matter how quiet the street or what the speed limit is, crossing with your child or not crossing at all will make a huge difference to your child's safety.



ALL SHOOK UP

Last month, buildings all over our district shook and shivered in the magnitude 6 earthquake that was centred near Wanaka.

We were fortunate that there were no injuries and only minimal property damage, but it was a good reminder that we live in an earthquakeprone district and everyone should know the right thing to do in a tremor.

If you were inside and you took shelter under a desk or table until the shaking stopped then congratulations – you did the right thing.

"DROP, COVER, HOLD" is the best action in an earthquake in New Zealand. And come October, the whole country will practising those simple moves in our second-ever national earthquake drill.



Over 1.5 million kiwis will be taking part. You can too. Just go online to www.shakeout.govt.nz and register – it only takes a minute.

QUEENSTOWN BAY

Thanks to everyone who shared their ideas on the management of the reserves in Queenstown Bay.

The pre-consultation period closed at the start of this month and our staff are working through all the comments.

A draft plan is likely to be notified for formal consultation in August.





Boccia isn't a game many of us have heard of but for 19 year old local Queenstown girl Chloe Sturt it's the game that she hopes will take her to the Paralympics one day.

Just so we're all in the know, Boccia is a precision ball sport similar to bowls and pétanque. It was originally designed to be played by people with cerebral palsy but now includes athletes with other severe disabilities affecting motor skills. In 1984 it became a Paralympic sport, and by 2008 was being played in over fifty countries worldwide.

Chloe has Cerebral Palsy, a movement disorder which among other things affects coordination, muscle control and speech. She discovered Boccia back in 2006 after being introduced to the game by a friend in Christchurch. Since then she has played on and off but has really focussed on developing her game over the past year, practicing at Queenstown Events Centre once a week with one of Council's kids sports coaches, Andy Dallison.

Her disability certainly doesn't stop her determination and dedication to reaching her goal to get to the Paralympics. "I am competitive and I like winning," Chloe says. And you can see that all over her face when she plays and talks about the game. "I need the same things as any able bodied person that has a dream. Finding people that believe in me, having enough court time and the money to pay for coaches, travel and accommodation," she says. There's a certain twinkle in her eye and sense of purpose in her voice that leaves you with no doubt she will reach her goals.

There doesn't seem to be any shortage of people who believe in her potential. At a recent tournament in Cambridge, Chloe met former Paralympian Boccia player Stacey Roche who sought her out to give some encouraging words. "Stacey also learnt to play in a small town where she was the only person playing locally so it was a good motivation for us to keep on plodding away at it," says Chloe's mum Sheralyn, who is an avid supporter and accompanies her daughter to all of her training and tournaments.

As well as weekly practice, Chloe has just taken up swimming lessons at Aqualand Swim School to

increase the strength in her arms and improve her throwing distances. Extra training that should help her come August when she competes in the South Island Championships in Dunedin where she hopes to qualify for the national championships later this year.

Sheralyn says she'd love to see more people come out of the woodwork to play locally. "We're sure there are more people out there with similar disabilities who are keen to get out and try something new," she said.

For more information about getting involved in playing Boccia at Queenstown Events Centre, please contact Tash Falk 03 450 9129.



PARTY AT THE POOL

Our popular pool parties are back! Once a term, pack your togs and bring the kids down to Alpine Aqualand for an afternoon of fun and games in the water.

Hang out with Paddles, ride the slides, jump around on the giant inflatables and dunk your mates with the dunking machine. Good times for the whole family.

NEXT PARTY – SUNDAY 5 JULY.

Standard pool entry fee applies.



GOLF

It's never too late to learn golf!

This is Val, a new member at Frankton Golf Centre and part of the popular Leisurelys programme. Val just scored her first hole in one on the third, hitting an impressive 133 metres on a par three hole. Obviously the free golf sessions offered to Leisurely members are paying off!

For more information about Frankton Golf Centre or the Leisurelys exercise programme for over 60s, visit **sportrec.qldc.govt.nz**



DIVE-IN MOVIE | FROZEN

Are you one of those people that get a bit fidgety at the cinema? We've got the answer!

Join us at **ALPINE AQUALAND** for a family movie night on **SATURDAY 27 JUNE**. For one night only the family blockbuster **FROZEN** will be screening at the pool for **FREE** from **6PM**.

Float around the pool, munch some popcorn and enjoy the movie.

Standard pool entry fees apply, or ask us about a special family rate.







Term two school holidays kick off next week. But don't worry, we've got you covered with a range of options and ideas to keep the kids occupied.

Our school holiday programme is for kids aged 5-12 and is packed with fun. The latest programme features a superhero day, ice skating, Frisbee golf, swimming, climbing, crafts, quizzes, a visit to Minus 5 Ice Bar and much more.

We also have a library holiday programme (supervised craft sessions), holiday swim week (intensive swim lessons) and golf lessons at Frankton Golf Centre.

The full programme is available at **sportrec.qldc.govt.nz** – bookings are open now but be quick, they'll fill up fast.

Work and Income subsidies are available for qualifying families.





Dog owners will have received a reminder that it's time to renew your pooch's registration.

This year for the first time there are reductions in registration fees for owners who have fenced their property and have a positive record with animal control.

REGISTRATION FEES ARE DUE BY THE END OF JULY.

Please remember to let QLDC know if you've changed your address or your phone number. That way if your dog is picked up wandering, our animal control team can get in touch with you ASAP and possibly drop your pet home instead of taking it to the pound.

SCUTTLEBUTT ONLINE

Would you be happy to read this on-line rather than in print?

We post Scuttlebutt to around 7500 non-resident ratepayers six times a year. If you're one of them and you'd be happy to read it online instead, please email **services@qldc.govt.nz** and ask to be switched to our email distribution list instead.

Just put "newsletter" in the subject line and remember to include your name and postal address so we can take you off the print mailing list.

You'll not only receive "Scuttlebutt" earlier, you'll help QLDC trim the amount we spend on postage and printing to keep you informed – that's a win / win.

Every issue of Scuttlebutt also goes on our website **www.qldc.govt.nz** so it's available to you no matter whether you live in our district or on the other side of the world.

QLDC CONTACT LIST AND HOURS

QLDC & SERVICE CENTRES

Queenstown Office:

10 Gorge Road Private Bag 50072 Queenstown Customer Services: Phone: 03 441 0499 E-mail: services@qldc.govt.nz

e-maii: services@qiac.govt.nz

Wanaka Office:

47 Ardmore Street Wanaka Phone: 03 443 0024 Office Hours: Mon-Fri 8.00am-5.00pm

QUEENSTOWN EVENTS CENTRE

Arrowtown Athenaeum Hall
Queenstown Memorial Hall
Lake Hayes Pavilion
Lake Wanaka Centre
Alpine Aqualand
Wanaka Pool
Sports fields
Phone: 03 450 9005

TRANSFER STATIONS

Wakatipu: End of Glenda Drive Frankton Industrial Area Phone: 03 4510106 Upper Clutha: Ballantyne Road

Phone: 03 443 6063

HARBOURMASTER

Phone: 027 434 5289 and 027 414 2270 Email: harbourmasterqt@smsl.co.nz

LIBRARIES

Arrowtown Buckingham Street Phone: 03 442 1607

Hours: Monday – Friday 10.00am – 5.00pm Saturday 10.30am – 12.30pm

Glenorchy Islay Street Phone: 03 442 4378

Hours: Wednesday 1.30pm - 3.30pm Friday 1.30pm - 3.30pm

Queenstown 10 Gorge Road Phone: 03 441 0600

Hours: Mondays, Tuesdays, Wednesdays & Fridays 9.00am – 5.30pm

Thursdays 9.00am-7.00pm Saturdays 10.00am-5.00pm

Wanaka Dunmore Street Phone: 03 443 0410

 $\textit{Hours:} \ Mondays, Tuesdays, Wednesdays \& \ Fridays \ 9.00 am - 5.30 pm$

Thursdays 9.00am-7.00pm Saturdays 10.00am-5.00pm

Hawea 23 Myra Street Phone: 03 443 9371 Hours: Monday & Saturday 10.00am – 12noon Tuesday & Wednesday 10.00am – 5.00pm Kingston Phone: Queenstown 03 441 0600

Hours: Tuesdays 3.00pm – 5.00pm Saturday 10.00am – 12noon

Makarora Phone: 03 443 8342

 $\textit{Hours:}\ \text{Tuesday}\ 11.00 \text{am} - 1.00 \text{pm}\ \&\ \text{Thursday}\ 3.00 \text{pm} - 5.00 \text{pm}$

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