

## 13 WANAKA TOWN CENTRE

### 13.1 Zone Purpose

Town centres provide a focus for community life, retail, entertainment, business and services. They provide a vital function for serving the needs of residents, and as key destinations for visitors to our District, they provide a diverse range of visitor accommodation and visitor-related businesses. High visitor flows significantly contribute to the vibrancy and economic viability of the centres.

Wanaka's town centre is located in a prime lakeside setting, with spectacular views of the mountains and easy access to lakeside, walkways and public parks. The centre will serve a growing resident population and visitor numbers, for which it plays a vital role as the focal point for community activities and amenities. It will be large enough to provide a range of retailing, business and entertainment options, but remains compact so as to be accessible on foot. Intensifying residential properties and visitor accommodation adjoin the fringes of the centre, adding to its vibrancy.

### 13.2 Objectives and Policies

**13.2.1 Objective – Wanaka town centre remains the principal focus for commercial, administrative, cultural, entertainment and visitor activities in the Upper Clutha area.**

#### Policies

- 13.2.1.1 Provide for a diverse range of activities that meet the needs of residents and visitors, and enables the town centre to have a broad economic base that maintains its status as the principal centre for the Upper Clutha area.
- 13.2.1.2 Enable residential activities and visitor accommodation activities above ground floor level whilst acknowledging that there will be a lower level of residential amenity due to the mix of activities and late night nature of the town centre.
- 13.2.1.3 Recognise the important contribution that night time activity makes to the vibrancy and economic prosperity of the town centre by enabling restaurant and bar activities to occur without unduly restrictive noise controls.

**13.2.2 Objective – Wanaka is a compact, convenient and attractive town centre that has opportunities for controlled expansion and intensification.**

#### Policies

- 13.2.2.1 Provide for future controlled growth opportunities through the Town Centre Transition Overlay, which enables appropriate town centre activities to establish in a discrete area of residential-zoned land adjoining the town centre.
- 13.2.2.2 Discourage outward expansion of town centre activities in areas other than the Town Centre Transition Overlay in order to ensure that the town centre maintains a compact form.
- 13.2.2.3 Enable opportunities for further intensification of development in the town centre by providing more generous building heights in the Wanaka Height Precinct.
- 13.2.2.4 Acknowledge and celebrate our cultural heritage, including incorporating reference to tangata whenua values, in the design of public spaces, where appropriate.

**13.2.3 Objective – Wanaka town centre retains a low scale built form that maintains a human scale.**

## Policies

- 13.2.3.1 Ensure that development generally comprises a scale of two to three storeys, with potential to develop a recessed fourth storey in the Wanaka Height Precinct.
- 13.2.3.2 Provide for consideration of minor height infringements where they help achieve higher quality design outcomes and do not significantly adversely affect amenity values.
- 13.2.4 Objective – New development achieves high quality urban design outcomes that respond to the town’s built character and sense of place.**

## Policies

- 13.2.4.1 Encourage new developments to be consistent with the design outcomes sought by the Wanaka Town Centre Character Guideline 2011.
- 13.2.4.2 Encourage building design that integrates with public spaces and facilitates the flow of pedestrians through the town centre by providing guidance through the Wanaka Town Centre Character Guideline 2011.
- 13.2.4.3 Control the height, scale, appearance and location of buildings in order to achieve a built form that complements the existing patterns of development and is consistent with the amenity values of the town centre.
- 13.2.4.4 Encourage building appearance that is responsive to and reflects the essential character of the town centre and its unique environmental setting.
- 13.2.4.5 Control the design and appearance of verandas so they integrate well with the buildings they are attached to and complement the overall streetscape, whilst providing appropriate cover for pedestrians.
- 13.2.4.6 Ensure that outdoor storage areas are appropriately located and screened to limit any adverse visual effects and to be consistent with the amenity values of the town centre.
- 13.2.5 Objective – Appropriate limits are placed on town centre activities to minimise adverse environmental effects received both within and beyond the town centre.**

## Policies

- 13.2.5.1 Provide appropriate noise limits for town centre activities to minimise adverse noise effects received within the town centre and by nearby properties.
- 13.2.5.2 Acknowledge that some activities occurring in vibrant town centres can generate higher noise emissions by providing a higher noise limit in the Lower Ardmore Entertainment Precinct.
- 13.2.5.3 Locate the Lower Ardmore Entertainment Precinct so as to minimise the impacts of the higher noise limit on properties in the Residential Zones near the town centre.
- 13.2.5.4 Require acoustic insulation for critical listening environments (including residential activities and visitor accommodation) to limit the impact of town centre noise on occupants.
- 13.2.5.5 Ensure that the location and direction of lights in the town centre does not cause significant glare to other properties, roads, and public places and promote lighting design that mitigates adverse effects on the night sky.
- 13.2.5.6 Acknowledge that parts of the Wanaka town centre are susceptible to flood risk and require appropriate measures to limit the impact of flooding or ponding in areas of known risk.

- 13.2.5.7 Avoid the establishment of activities that are not consistent with the amenity values of the town centre, cause inappropriate environmental effects, and are more appropriately located in other zones.

**13.2.6 Objective – Pedestrian, cycle and vehicle linkages are safe and convenient, enabling people to easily negotiate their way through and around the town centre.**

## Policies

- 13.2.6.1 Implement programmes of street and other public open space improvements to enhance pedestrian amenity and improve the flow of pedestrians, cyclists and vehicles through the town centre.
- 13.2.6.2 Provide pedestrian linkages that promote coherence of the built form of the town centre and are designed so as to receive levels of sunlight and weather protection as appropriate to the overall character of the particular locality.
- 13.2.6.3 To minimise opportunities for criminal activity through incorporating Crime Prevention Through Environmental Design (CPTED) principles as appropriate in the design of lot configuration, public and semi-public spaces, linkages and landscaping.
- 13.2.6.4 Provide an adequate range of parking options so residents and visitors can access the town centre with off-street parking predominantly located at the periphery in order to limit the impact of vehicles.

## 13.3 Other Provisions and Rules

### 13.3.1 District Wide

Attention is drawn to the following District Wide chapters. All provisions referred to are within Stage 1 of the Proposed District Plan, unless marked as Operative District Plan (ODP).

1 Introduction	2 Definitions	3 Strategic Direction
4 Urban Development	5 Tangata Whenua	6 Landscapes
24 Signs (18 ODP)	25 Earthworks (22 ODP)	26 Historic Heritage
27 Subdivision	28 Natural Hazards	29 Transport (14 ODP)
30 Utilities and Renewable Energy	31 Hazardous Substances (16 ODP)	32 Protected Trees
33 Indigenous Vegetation	34 Wilding Exotic Trees	35 Temporary Activities and Relocated Buildings
36 Noise	37 Designations	Planning Maps

### 13.3.2 Clarification

- 13.3.2.1 Where an activity does not comply with a Standard listed in the Standards table, the activity status identified by the 'Non-Compliance Status' column shall apply. Where an activity breaches more than one Standard, the most restrictive status shall apply to the Activity.

- 13.3.2.2 The following abbreviations are used within this Chapter.

P	Permitted	C	Controlled
RD	Restricted Discretionary	D	Discretionary

NC	Non Complying	PR	Prohibited
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## 13.4 Rules - Activities

	Activities located in the Wanaka Town Centre Zone	Activity status
13.4.1	Activities which are not listed in this table and comply with all standards	P
13.4.2	<p><b>Verandas</b>, in respect of: design, appearance, materials, impact on and relationship to adjoining verandas (to be guided by the Wanaka Town Centre Character Guideline 2011) to avoid, remedy or mitigate adverse effects on:</p> <ul style="list-style-type: none"> <li>• Neighbouring buildings and verandas;</li> <li>• The extent to which the veranda affects the use and enjoyment of the streetscape; and</li> <li>• The appearance of the building.</li> </ul>	C
13.4.3	<p><b>Visitor Accommodation</b>, in respect of:</p> <ul style="list-style-type: none"> <li>• The location, provision, and screening of access and parking, traffic generation, and Travel Demand Management;</li> <li>• Landscaping;</li> <li>• The location, nature and scale of visitor accommodation and ancillary activities relative to one another within the site and relative to neighbouring uses;</li> <li>• The location and screening of bus and car parking from public places to ensure visual amenity is adequately protected; and</li> <li>• Where the site adjoins a residential zone: <ul style="list-style-type: none"> <li>a. Noise generation and methods of mitigation; and</li> <li>b. Hours of operation, in respect of ancillary activities.</li> </ul> </li> </ul>	C
13.4.4	<p><b>Buildings</b></p> <p>*Discretion is restricted to consideration of all of the following: external appearance, materials, signage platform, lighting, impact on the street (to be guided by the Wanaka Town Centre Character Guideline 2011), and natural hazards to ensure that:</p> <ul style="list-style-type: none"> <li>• The design of the building blends well with and contributes to an integrated built form;</li> <li>• The external appearance of the building is sympathetic to the surrounding natural and built environment. The use of stone, schist, plaster or natural timber is encouraged;</li> <li>• The views along a street or of significant view-shafts have been considered and responded to;</li> <li>• The building facade provides an active interface to open space on to which it fronts, and the detail of the facade is sympathetic to other buildings in the vicinity, having regard to: <ul style="list-style-type: none"> <li>a. Building materials;</li> <li>b. Glazing treatment;</li> </ul> </li> </ul>	RD*

	Activities located in the Wanaka Town Centre Zone	Activity status
	<ul style="list-style-type: none"> <li>c. Symmetry;</li> <li>d. External appearance;</li> <li>e. Human scale; and</li> <li>f. Vertical and horizontal emphasis; and</li> </ul> <ul style="list-style-type: none"> <li>• Storage areas are appropriately located and screened; and</li> <li>• Where a site is subject to any natural hazard and the proposal results in an increase in gross floor area: an assessment by a suitably qualified person is provided that addresses the nature and degree of risk the hazard(s) pose to people and property, whether the proposal will alter the risk to any site, and the extent to which such risk can be avoided or sufficiently mitigated.<sup>1</sup></li> </ul>	
13.4.5	<p><b>Licensed Premises</b> Premises licensed for the consumption of alcohol on the premises between the hours of 11pm and 8am, provided that this rule shall not apply to the sale of liquor:</p> <p>13.4.5.1 to any person who is residing (permanently or temporarily) on the premises; and/or</p> <p>13.4.5.2 to any person who is present on the premises for the purpose of dining up until 12am.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>• The scale of the activity;</li> <li>• Car parking and traffic generation;</li> <li>• Effects on amenity (including that of adjoining residential zones and public reserves);</li> <li>• The configuration of activities within the building and site (e.g. outdoor seating, entrances);</li> <li>• Noise issues;</li> <li>• Hours of operation; and</li> <li>• Any relevant Council alcohol policy or bylaw.</li> </ul>	RD*
13.4.6	<b>Industrial Activities not otherwise provided for in this table</b>	NC
13.4.7	<b>Factory Farming</b>	PR
13.4.8	<b>Forestry Activities</b>	PR
13.4.9	<b>Mining Activities</b>	PR

<sup>1</sup> Policies that guide the assessment of proposals on land affected by natural hazards are located in Chapter 28.

	Activities located in the Wanaka Town Centre Zone	Activity status
13.4.10	Airport	PR
13.4.11	Panelbeating, spray painting, motor vehicle repair or dismantling, fibreglassing, sheet metal work, bottle or scrap storage, motorbody building, fish or meat processing (excluding that which is ancillary to a retail premises such as a butcher, fishmonger or supermarket), or any activity requiring an Offensive Trade Licence under the Health Act 1956.	PR

## 13.5 Rules - Standards

	Standards for activities located in the Wanaka Town Centre Zone	Non-compliance status
13.5.1	<p><b>Setbacks and sunlight access – sites adjoining a Residential zone</b></p> <p>13.5.1.1 Buildings shall not project beyond a recession line constructed at an angle of 34° inclined towards the site from points 3m above any Residential Zone boundary.</p> <p>13.5.1.2 Where a site adjoins a Residential Zone all buildings shall be set back not less than 3m.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the visual effects of the height, scale, location and appearance of the building, in terms of dominance and loss of privacy on adjoining properties and any resultant shading effects.</li> </ul>	RD*
13.5.2	<p><b>Storage</b></p> <p>13.5.2.1 For all buildings with frontage to Helwick Street, Dunmore Street and Ardmore Street (west of Bullock Creek) storage areas shall be situated within the building or accessed from a service lane at the rear of the property.</p> <p>13.5.2.2 In all other parts of the Town Centre Zone storage areas shall be screened from view from all public places and adjoining zones.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the effects on visual amenity;</li> <li>consistency with the character of the locality; and</li> <li>whether pedestrian and vehicle access is compromised.</li> </ul>	RD*
13.5.3	<p><b>Residential Activities</b></p> <p>All residential activities shall be restricted to first floor level or above, with the exception of foyer and stairway spaces at ground level to facilitate access to upper levels.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the effects on surrounding buildings and activities; and</li> <li>the maintenance of an active street frontage.</li> </ul>	RD*

	Standards for activities located in the Wanaka Town Centre Zone	Non-compliance status
13.5.4	<p><b>Flood Risk</b></p> <p>No building greater than 20m<sup>2</sup> shall be constructed or relocated with a ground floor level less than RL 281.9masl (381.9m Otago Datum) at Wanaka.</p> <p>Note: This ground floor minimum includes 1.3 metres to allow for wave action where necessary.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the level of risk from flooding and whether the risk can be appropriately avoided or mitigated; and</li> <li>the extent to which the construction of the building will result in the increased vulnerability of other sites to flooding.</li> </ul>	RD*
13.5.5	<p><b>Verandas</b></p> <p>Every building with road frontage to Helwick Street, Dunmore Street and Ardmore Street shall, on its erection or on being reconstructed or altered in a way that substantially changes its external appearance, be provided with a veranda which shall be situated no higher than 3m above pavement level and shall provide continuous cover for pedestrians.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>Consistency with the Wanaka Town Centre Character Guideline (2011);</li> <li>Effects on pedestrian amenity;</li> <li>The human scale of the built form; and</li> <li>Historic heritage values (where relevant).</li> </ul>	RD*
13.5.6	<p><b>Setbacks from front boundaries</b></p> <p>All buildings shall be built up to the street boundary along the full street frontage of the site except where a pedestrian link is provided. Nothing in this rule shall preclude the inclusion of recessed entrances within any facade up to a depth of 1.5m and a width of 2m.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the effects on the quality of the overall streetscape (including sunlight access, the creation of a consistent building setback and widening of the street over time.)</li> </ul>	RD*
13.5.7	<p><b>Acoustic insulation</b></p> <p>13.5.7.1 A mechanical ventilation system shall be installed for all critical listening environments in accordance with Table 5 in Chapter 36.</p> <p>13.5.7.2 All elements of the façade of any critical listening environment shall have an airborne sound insulation of at least 40 dB Rw+Ctr determined in accordance with ISO 10140 and ISO 717-1.</p> <p>*Discretion is restricted to consideration of all of the following:</p> <ul style="list-style-type: none"> <li>the noise levels that will be received within the critical listening environments, with consideration including the nature and scale of the</li> </ul>	RD*

	Standards for activities located in the Wanaka Town Centre Zone	Non-compliance status													
	<p>residential or visitor accommodation activity;</p> <ul style="list-style-type: none"><li>the extent of insulation proposed; and</li><li>whether covenants exist or are being volunteered which limit noise emissions on adjacent sites and/or impose no complaints covenants on the site.</li></ul>														
13.5.8	<p><b>Maximum building height for all buildings other than those in the Wanaka Height Precinct</b></p> <p>The maximum building height shall be:</p> <p>13.5.8.1      8m to the eave line</p> <p>13.5.8.2      10m to the ridge line</p>	NC													
13.5.9	<p><b>Maximum building height for buildings in the Wanaka Height Precinct</b></p> <p>The maximum building height shall be:</p> <p>13.5.9.1      12m to the eave line</p> <p>13.5.9.2      14m to the ridge line</p> <p>13.5.9.3      Any fourth storey (excluding basements) and above shall be set back a minimum of 3m from the building frontage</p>	NC													
13.5.10	<p><b>Noise</b></p> <p><b>Town Centre Zone (including the Lower Ardmore Entertainment Precinct):</b></p> <p>13.5.10.1      Sound* from activities in the Town Centre Zone (excluding sound from the sources specified in rules 13.5.10.3 to 13.5.10.5 below) shall not exceed the following noise limits at any point within <b>any other site in this zone</b>:</p> <table><tr><td>a. daytime</td><td>(0800 to 2200 hrs)</td><td>60 dB LAeq(15 min)</td></tr><tr><td>b. night-time</td><td>(2200 to 0800 hrs)</td><td>50 dB LAeq(15 min)</td></tr><tr><td>c. night-time</td><td>(2200 to 0800 hrs)</td><td>75 dB LAFmax</td></tr></table> <p>* measured in accordance with NZS 6801:2008 and assessed in accordance with NZS 6802:2008</p> <p>13.5.10.2      Sound from activities in the Town Centre Zone (excluding sound from the sources specified in rules 13.5.10.3 and 13.5.10.4 below) which is received in another zone shall comply with the noise limits set for the zone the sound is received in.</p> <p>13.5.10.3      Within the Town Centre Zone only, sound* <b>from music</b> shall not exceed the following limits:</p> <table><tr><td>a.</td><td>60 dB LAeq(5 min) at any point within any other site in the Lower Ardmore Entertainment Precinct; and</td></tr><tr><td>b.</td><td>55 dB LAeq(5 min) at any point within any other site outside the Lower Ardmore Entertainment Precinct.</td></tr></table>	a. daytime	(0800 to 2200 hrs)	60 dB LAeq(15 min)	b. night-time	(2200 to 0800 hrs)	50 dB LAeq(15 min)	c. night-time	(2200 to 0800 hrs)	75 dB LAFmax	a.	60 dB LAeq(5 min) at any point within any other site in the Lower Ardmore Entertainment Precinct; and	b.	55 dB LAeq(5 min) at any point within any other site outside the Lower Ardmore Entertainment Precinct.	NC
a. daytime	(0800 to 2200 hrs)	60 dB LAeq(15 min)													
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c. night-time	(2200 to 0800 hrs)	75 dB LAFmax													
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b.	55 dB LAeq(5 min) at any point within any other site outside the Lower Ardmore Entertainment Precinct.														



	Standards for activities located in the Wanaka Town Centre Zone	Non-compliance status
	<p>*measured in accordance with NZS 6801:2008 and assessed in accordance with NZS 6802:2008, and excluding any special audible characteristics and duration adjustments.</p> <p>13.5.10.4 Within the Town Centre Zone only, sound* <b>from voices</b> shall not exceed the following limits:</p> <ol style="list-style-type: none"> <li>65 dB LAeq(15 min) at any point within any other site in the Entertainment Precinct; and</li> <li>60 dB LAeq(15 min) at any point within any other site outside the Entertainment Precinct.</li> </ol> <p>*measured in accordance with NZS 6801:2008 and assessed in accordance with NZS 6802:2008.</p> <p>13.5.10.5 Within the Town Centre Zone only, sound* <b>from any loudspeaker</b> outside a building shall not exceed <b>75 dB L<sub>Aeq</sub>(5 min)</b> measured at 0.6 metres from the loudspeaker.</p> <p>* measured in accordance with NZS 6801:2008 and assessed in accordance with NZS 6802:2008, excluding any special audible characteristics and duration adjustments.</p> <p>Exemptions:</p> <ul style="list-style-type: none"> <li>The noise limits in 13.5.10.1 and 13.5.10.2 shall not apply to construction sound which shall be assessed in accordance and comply with NZS 6803:1999.</li> <li>The noise limits in 13.5.10.1 to 13.5.10.5 shall not apply to outdoor public events pursuant to Chapter 35 of the District Plan.</li> </ul>	
<b>13.5.11</b>	<p><b>Glare</b></p> <p>13.5.11.1 All exterior lighting, other than footpath or pedestrian link amenity lighting, installed on sites or buildings within the zone shall be directed away from adjacent sites, roads and public places, and so as to limit the effects on the night sky.</p> <p>13.5.11.2 No activity shall result in a greater than 10 lux spill (horizontal or vertical) of light onto any adjoining property within the Zone, measured at any point inside the boundary of any adjoining property.</p> <p>13.5.11.3 No activity shall result in a greater than 3 lux spill (horizontal or vertical) of light onto any adjoining property which is zoned residential measured at any point more than 2m inside the boundary of the adjoining property.</p> <p>13.5.11.4 External building materials shall either be coated in colours which have a reflectance value of between 0 and 36%; or consist of unpainted wood (including sealed or stained wood), unpainted stone, unpainted concrete, or copper.</p> <p>Except that:</p> <ul style="list-style-type: none"> <li>architectural features, including doors and window frames, may be any colour; and</li> <li>Roof colours shall have a reflectance value of between 0 and 20%.</li> </ul>	<b>NC</b>

	Standards for activities located in the Wanaka Town Centre Zone	Non-compliance status
13.5.12	<p><b>Service Lanes</b></p> <p>Any development, redevelopment or substantial alteration of any site or property within this zone shall make provision for such service lane or through-site pedestrian access as indicated on Planning Map No. 21. Such provision shall be taken into account in the assessment of development levies applicable to the development, redevelopment or alteration. Service lanes shall be subdivided and vested in the Council.</p>	NC

## 13.6 Non-Notification of Applications

**13.6.1** Except as provided for by the Act, all applications for **Controlled** activities will be considered without public notification or the need to obtain the written approval of or serve notice on any persons.

**13.6.2** Except as provided for by the Act, the following **Restricted Discretionary** activities will be considered without public notification but notice will be served on those persons considered to be adversely affected if those persons have not given their written approval:

13.6.2.1 Setbacks and sunlight access – sites adjoining a Residential zone.

**13.6.3** Except as provided for by the Act, the following **Restricted Discretionary** activities will be considered without public notification or the need to obtain the written approval of or serve notice on any persons:

13.6.3.1 Buildings.